

**DEPARTMENT OF CONSUMER AND INDUSTRY SERVICES**

**BUREAU OF WORKERS' DISABILITY COMPENSATION**

**WORKER'S COMPENSATION HEALTH CARE**

**PART 1. GENERAL PROVISIONS**

**R 418.10101**

**Source:** 2005 AACCS.

**R 418.10102**

**Source:** 1998-2000 AACCS.

**R 418.10103**

**Source:** 2005 AACCS.

**R 418.10104 Reimbursement to injured worker or to health insurer for compensable medical services.**

Rule 104. (1) Notwithstanding any other provision of these rules, if an injured worker has paid for a health care service and at a later date a carrier is determined to be responsible for the payment, then the injured worker shall be fully reimbursed by the carrier.

(2) The injured worker may submit the request for reimbursement on a medical or dental claim form, but shall supply to the carrier a copy of a statement including the provider name, the date of service, the procedure and diagnosis and documentation of the amount paid.

(3) When a health insurer pays for a medical service to treat an injured worker and subsequently requests reimbursement from the workers' compensation carrier, the health insurer is not required to submit the request on a CMS 1500, or a UB-04 claim form, or other medical or dental claim form. The health insurer shall supply to the workers' compensation carrier, or the carrier's designee, a claim detail showing the date of service, the amount billed and paid, the procedure code and diagnosis for the rendered services. The workers' compensation carrier shall reimburse the health insurer the provider's usual and customary fee or the maximum allowable fee, whichever is less, for the compensable medical services in accordance with these rules. If the health insurer reimbursed the provider less than the amount allowed by these rules, then the workers' compensation carrier shall reimburse the amount paid by the health insurer.

History: 2000 MR 6, Eff. May 11, 2000; 2003 MR 4, Eff. Mar. 4, 2003; 2005 MR 2, Eff. Feb. 10, 2005; 2008 MR 4, Eff. Feb. 29, 2008.

**R 418.10105**

**Source:** 2003 AACCS.

**R 418.10106**

**Source:** 2004 AACCS.

**R 418.10107 Source documents; adoption by reference.**

Rule 107. The following documents, are adopted by reference in these rules and are available for inspection at, or purchase from, the workers' compensation agency, health care services division, P.O. Box 30016, Lansing, Michigan 48909, at the costs listed or from the organizations listed:

(a) "Physicians' Current Procedural Terminology (CPT®) 2008," professional edition, copyright October 2007, published by the American Medical Association, PO Box 930884, Atlanta GA, 31193-0884, order # OP138508DGE, 1-800-621-8335. The publication may be purchased at a cost of \$74.95, plus \$9.95 for shipping and handling as of the time of adoption of these rules. Permission to use this publication is on file in the workers' compensation agency.

(b) "Medicare's National Level II Codes, HCPCS, 2008," copyright December 2007, published by the American Medical Association, P.O. Box 930884 Atlanta GA 31193-0884, order # OP095108, customer service 1-800-621-8335. The publication may be purchased at a cost of \$94.95, plus \$11.95 for shipping and handling as of the time of adoption of these rules.

(c) "Medicare RBRVS 2007: The Physicians' Guide," published by The American Medical Association, P.O. Box 930876, Atlanta GA 31193-0876, order #OP059606CKF, 1-800-621-8335. The publication may be purchased at a cost of \$87.95, plus \$11.95 shipping and handling as of the time of adoption of these rules.

**Annual Administrative Code Supplement**  
**2008 Edition**

- (d) "Medicare RBRVS 2008: The Physicians' Guide," published by The American Medical Association, P.O. Box 930884, Atlanta GA 31193-0884, order #OP059608, 1-800-621-8335. The publication may be purchased at a cost of \$89.95, plus \$11.95 shipping and handling as of the time of adoption of these rules.
- (e) "International Classification of Diseases, ICD-9-CM 2008 Volumes 1 & 2," copyright September 2007, American Medical Association, P.O. Box 930884, Atlanta GA 31193-0884, order #OP065108, 1-800-621-8335. The publication may be purchased at a cost of \$92.95, plus \$11.95 shipping and handling as of the time of adoption of these rules.
- (f) "2007 Drug Topics Red Book," published by Thomson PDR, PO Box 6911, Florence, KY 41022-9700, 1-800-678-5689. The publication may be purchased at a cost of \$76.95, plus \$9.95 for shipping and handling as of the time of adoption of these rules.
- (g) "Official UB-04 Data Specifications Manual 2008 (v. 2.00), July 1, 2007," developed in cooperation with the American Hospital Association's National Uniform Billing committee, published by American Hospital Association, National Uniform Billing Committee – UB-04, P.O. Box 92247, Chicago, IL 60675-2247, 1-312-422-3390. As of the time of adoption of these rules, the cost of the publication is \$150.00.
- History: 2000 MR 6, Eff. May 11, 2000; 2000 MR 15, Eff. Oct. 24, 2000; 2001 MR 8, Eff. May 9, 2001; 2002 MR 1, Eff. Jan. 11, 2002; 2003 MR 4, Eff. Mar. 4, 2003; 2004 MR 5, Eff. Feb. 20, 2004; 2005 MR 2, Eff. Feb. 10, 2005; 2006 MR 5, Eff. Mar. 10, 2006; 2007 MR 6, Eff. Apr. 2, 2007; 2008 MR 4, Eff. Feb. 29 2008.

**R 418.10108**

**Source:** 2005 AACS.

**R 418.10109**

**Source:** 2005 AACS.

**R 418.10110**

**Source:** 2005 AACS.

**R 418.10111**

**Source:** 2005 AACS.

**R 418.10112**

**Source:** 1998-2000 AACS.

**R 418.10113**

**Source:** 1998-2000 AACS.

**R 418.10114**

**Source:** 1998-2000 AACS.

**R 418.10115**

**Source:** 2005 AACS.

**R 418.10116**

**Source:** 2003 AACS.

**R 418.10117**

**Source:** 2005 AACS.

**R 418.10119**

**Source:** 1998-2000 AACS.

**R 418.10120**

**Source:** 2005 AACS.

**R 418.10121**

**Source:** 2003 AACS.

**PART 2. MEDICINE**

- R 418.10201**  
Source: 2006 AACS.
- R 418.10202**  
Source: 2007 AACS.
- R 418.10203**  
Source: 1998-2000 AACS.
- R 418.10204**  
Source: 1998-2000 AACS.
- R 418.10205**  
Source: 2002 AACS.
- R 418.10206**  
Source: 1998-2000 AACS.
- R 418.10207**  
Source: 2001 AACS.
- R 418.10208**  
Source: 1998-2000 AACS.
- R 418.10209**  
Source: 1998-2000 AACS.
- R 418.10212**  
Source: 2006 AACS.
- R 418.10213**  
Source: 1998-2000 AACS.
- R 418.10214**  
Source: 2004 AACS.

**PART 4. SURGERY**

- R 418.10401**  
Source: 2007 AACS.
- R 418.10403**  
Source: 1998-2000 AACS.
- R 418.10404**  
Source: 2007 AACS.
- R 418.10405**  
Source: 2002 AACS.
- R 418.10406**  
Source: 2002 AACS.
- R 418.10407**  
Source: 2002 AACS.

**Annual Administrative Code Supplement**  
**2008 Edition**

**R 418.10410**  
**Source:** 1998-2000 AACS.

**R 418.10411**  
**Source:** 2002 AACS.

**R 418.10415**  
**Source:** 2002 AACS.

**R 418.10416**  
**Source:** 2007 AACS.

**R 418.10417**  
**Source:** 1998-2000 AACS.

**PART 5. RADIOLOGY, RADIATION THERAPY, AND NUCLEAR MEDICINE**

**R 418.10501**  
**Source:** 2002 AACS.

**R 418.10502**  
**Source:** 2002 AACS.

**R 418.10503**  
**Source:** 2002 AACS.

**R 418.10504 Multiple procedure policy for radiology procedures performed within families or groups of contiguous body parts.**

Rule 504. (1) A multiple procedure payment reduction shall apply to specified radiology procedures when performed in a freestanding radiology office, a non-hospital facility, or a physician's office or clinic. The primary procedure, identified by the code with the highest relative value, shall be paid at 100% of the maximum allowable payment. If the provider's charge is less than the maximum allowable payment, then the service shall be paid at 100% of the provider's charge.

(2) The multiple payment reduction policy shall also apply when multiple radiological diagnostic imaging procedures are performed on contiguous parts of the body, listed as family-group procedures. When multiple procedures are performed within these groups or families of procedures, the 25% multiple payment reduction shall apply to the technical component only. The agency shall publish in a manual separate from these rules a table listing groups of related codes (families). When more than 1 procedure from each group (family of contiguous codes) is performed on the same date of service, the technical component for the first procedure within each group is paid at 100% of the maximum allowable payment. Each additional procedure within the group shall have modifier -51 appended and the technical component shall be reduced to 75% of the maximum allowable payment, or the provider's charge, whichever is less.

History: 2007 MR 6, Eff. Apr. 2, 2007; 2008 MR 4, Eff. Feb. 29, 2008.

**R 418.10505**  
**Source:** 2007 AACS.

**PART 7. DENTAL**

**R 418.10701**  
**Source:** 2005 AACS.

**PART 9. BILLING**  
**SUBPART A. PRACTITIONER BILLING**

**R 418.10901 General information.**

Rule 901. (1) All health care practitioners and health care organizations, as defined in these rules, shall submit charges on the proper claim form as specified in this rule. Copies of the claim forms and instruction for completion for each form shall be published separate from these rules in a manual distributed by the health care services division of the workers' compensation

**Annual Administrative Code Supplement**  
**2008 Edition**

agency. Charges shall be submitted as follows:

- (a) A practitioner shall submit charges on the CMS1500 claim form.
  - (b) A doctor of dentistry shall submit charges on a standard dental claim form approved by the American dental association.
  - (c) A pharmacy, other than an inpatient hospital, shall submit charges on an invoice or a pharmacy universal claim form.
  - (d) A hospital-owned occupational, industrial clinic, or office practice shall submit charges on the CMS 1500 claim form.
  - (e) A hospital billing for a practitioner service shall submit charges on a CMS 1500 claim form.
  - (f) Ancillary service charges shall be submitted on the CMS 1500 claim form for durable medical equipment and supplies, L-code procedures, ambulance, vision, and hearing services. Charges for home health services shall be submitted on the UB-04 claim form.
  - (g) A shoe supplier or wig supplier shall submit charges on an invoice.
  - (2) A provider shall submit all bills to the carrier within 1 year of the date of service for consideration of payment, except in cases of litigation or subrogation.
  - (3) A properly submitted bill shall include all of the following appropriate documentation:
    - (a) A copy of the medical report for the initial visit.
    - (b) An updated progress report if treatment exceeds 60 days.
    - (c) A copy of the initial evaluation and a progress report every 30 days of physical treatment, physical or occupational therapy, or manipulation services.
    - (d) A copy of the operative report or office report if billing surgical procedure codes 10040-69990.
    - (e) A copy of the anesthesia record if billing anesthesia codes 00100-01999.
    - (f) A copy of the radiology report if submitting a bill for a radiology service accompanied by modifier -26. The carrier shall only reimburse the radiologist for the written report, or professional component, upon receipt of a bill for the radiology procedure.
    - (g) A report describing the service if submitting a bill for a “by report” procedure.
    - (h) A copy of the medical report if a modifier is applied to a procedure code to explain unusual billing circumstances.
- History: 2000 MR 6, Eff. May 11, 2000; 2002 MR 1, Eff. Jan. 11, 2002; 2004 MR 5, Eff. Feb. 20, 2004; 2005 MR 2, Eff. Feb. 10, 2005; 2008 MR 4, Eff. Feb. 29, 2008.

**R 418.10902 Billing for injectable medications, other than vaccines and toxoids, in office setting.**

Rule 902. (1) The provider shall not bill the carrier for administration of therapeutic injections when billing an evaluation and management procedure code. If an evaluation and management procedure code is not listed, then the appropriate medication administration procedure code may be billed.

- (2) The medication being administered shall be billed with either the unlisted drug and supply code from physicians’ current procedural terminology, (CPT®), or the specific J-code procedure from Medicare’s National Level II Codes as adopted by reference in R 418.10107.
- (3) The provider shall list the NDC or national drug code for the medication in box 19 of the CMS 1500.
- (4) The carrier shall reimburse the medication in accordance with R 418.101003a.
- (5) If the provider does not list the national drug code for the medication, the carrier shall reimburse the medication using the least costly NDC listed by Redbook for that medication.

History: 2003 MR 4, Eff. Mar. 4, 2003; 2005 MR 2, Eff. Feb. 10, 2005; 2007 MR 6, Eff. Apr. 2, 2007; 2008 MR 4, Eff. Feb. 29, 2008.

**R 418.10904**

**Source:** 2005 AACS.

**R 418.10905**

**Source:** 1998-2000 AACS.

**R 418.10907**

**Source:** 2005 AACS.

**R 418.10909 Billing for home health services.**

Rule 909. (1) Services provided by a home health agency are considered ancillary services requiring a physician’s prescription certifying medical necessity. A copy of the prescription shall be attached to the bill.

- (2) A home health agency shall submit charges to the workers’ compensation carrier using the UB-04 claim form.
- (3) A home health agency shall use procedure codes from “HCPCS, Medicare’s National Level II Codes” adopted by reference in R 418.10107 to identify services provided.

**Annual Administrative Code Supplement**  
**2008 Edition**

(4) A home health agency may not bill for the services of a social worker unless the certified social worker is providing medically necessary therapeutic counseling.

(5) A home health agency may bill supplies with 99070, the unlisted CPT® code for miscellaneous supplies, or the appropriate supply code from “Medicare’s National Level II Codes HCPCS” as adopted by reference in R 418.10107.

(6) When a procedure code is described by “HCPCS, Medicare’s Level II” as per diem, the “by report” service is reimbursed per visit. When “HCPCS, Medicare’s Level II” describes a service as time-based the service is “by report,” and the procedure is reimbursed according to the time provided.

History: 2002 MR 1, Eff. Jan. 11, 2002; 2008 MR 4, Eff. Feb. 29, 2008.

**R 418.10911**

**Source:** 1998-2000 AACCS.

**R 418.10912 Billing for prescription medications.**

Rule 912. (1) Prescription drugs may be dispensed to an injured worker by either an outpatient pharmacy or a health care organization as defined in these rules. These rules shall apply to the pharmacy dispensing the prescription drugs to an injured worker only after the pharmacy has either written or oral confirmation from the carrier that the prescriptions or supplies are covered by workers’ compensation insurance.

(2) When a generic drug exists, the generic drug shall be dispensed. When a generic drug does not exist, the brand name drug may be dispensed. A physician may only write a prescription for “DAW”, or dispense as written, when the generic drug has been utilized and found to be ineffective or has caused adverse effects for the injured worker. A copy of the medical record documenting the medical necessity for the brand name drug shall be submitted to the carrier.

(3) A bill or receipt for a prescription drug from an outpatient pharmacy, practitioner, or health care organization shall be submitted to the carrier and shall include the name, address, and social security number of the injured worker. An outpatient pharmacy shall bill the service using the universal pharmacy claim form or an invoice and shall include the national association board of pharmacy identification number and the serial number of the prescription drug.

(4) A health care organization or physician office dispensing the prescription drug shall bill the service on the CMS 1500 claim form. Procedure code 99070 shall be used to code the service and the national drug code shall be used to describe the drug.

(5) If an injured worker has paid for a prescription drug for a covered work illness, then the worker may send a receipt showing payment along with the drug information to the carrier for reimbursement.

(6) An outpatient pharmacy or health care organization shall include all of the following information when submitting a bill for a prescription drug to the carrier:

(a) The brand or chemical name of the drug dispensed.

(b) The manufacturer or supplier’s name and the NDC, or national drug code from the “Red Book” as adopted by reference in R 418.10107.

(c) The dosage, strength, and quantity dispensed.

(d) The date the drug was dispensed.

(e) The physician prescribing the drug.

(7) A practitioner or a health care organization, other than an inpatient hospital, shall bill WC700-G to describe the dispense fee for each generic prescription drug and WC700-B to describe the dispense fee for each brand name prescription drug. A provider will only be reimbursed for 1 dispense fee for each prescription drug in a 10-day period. A dispense fee shall not be billed with “OTC”s, over-the-counter drugs.

History: 2000 MR 6, Eff. May 11, 2000; 2002 MR 1, Eff. Jan. 11, 2002; 2005

MR 2, Eff. Feb. 10, 2005; 2008 MR 4, Eff. Feb. 29, 2008.

**R 418.10913 Billing for durable medical equipment and supplies.**

Rule 913. (1) Durable medical equipment (DME) and supplies shall be billed using the appropriate descriptor from HCPCS, Medicare’s National Level II codes, as referenced in R 418.10107, for the service. If the equipment or supply is billed using an unlisted or not otherwise specified code and the charge exceeds \$35.00, then an invoice shall be included with the bill.

(2) Initial claims for rental or purchased DME shall be filed with a prescription for medical necessity, including the expected time span the equipment will be required.

(3) Durable medical equipment may be billed as a rental or a purchase. If possible, the provider and carrier shall agree before dispensing the item as to whether it should be a rental or a purchased item. With the exception of oxygen equipment, rented DME is considered purchased equipment once the monthly rental allowance exceeds the purchase price or payment of 12 months rental, whichever comes first.

(a) If the worker’s medical condition changes or does not improve as expected, then the rental may be discontinued in favor

**Annual Administrative Code Supplement**  
**2008 Edition**

of purchase.

(b) If death occurs, rental fees for equipment will terminate at the end of the month and additional rental payment shall not be made.

(c) The return of rented equipment is the dual responsibility of the worker and the DME supplier. The carrier is not responsible and shall not be required to reimburse for additional rental periods solely because of a delay in equipment returns.

(d) Oxygen equipment shall be considered a rental as long as the equipment is medically necessary. The equipment rental allowance includes reimbursement for the oxygen contents.

(4) A bill for an expendable medical supply shall include the brand name and the quantity dispensed.

(5) A bill for a miscellaneous supply, for example; a wig, shoes, or shoe modification, shall be submitted on an invoice if the supplier is not listed as a health care professional.

History: 2000 MR 6, Eff. May 11, 2000; 2006 MR 5, Eff. Mar. 10, 2006; 2008 MR 4, Eff. Feb. 29, 2008.

**R 418.10915**

**Source:** 2005 AACS.

**R 418.10916**

**Source:** 2006 AACS.

**R 418.10918**

**Source:** 2002 AACS.

**R 418.10920**

**Source:** 1998-2000 AACS.

**PART 9. BILLING**  
**SUBPART B. FACILITY BILLING**

**R 418.10921 Facility billing.**

Rule 921. (1) Except for a freestanding surgical outpatient facility, a licensed facility as defined in these rules shall submit facility charges on a UB-04 claim form to the carrier. A copy of the UB-04 form shall be published separate from these rules in a manual distributed by the health care services division of the agency. The Official UB-04 Data Specifications Manual referenced in these rules contains instructions for facility billing.

(2) A facility billing for a practitioner service shall bill charges on the CMS 1500 claim form.

History: 2000 MR 6, Eff. May 11, 2000; 2005 MR 2, Eff. Feb. 10, 2005; 2008 MR 4, Eff. Feb. 29, 2008.

**R 418.10922 Hospital billing instructions.**

Rule 922. (1) A hospital shall bill facility charges on the UB-04 national uniform billing claim form and shall include revenue codes, ICD.9.CM coding, HCPCS codes, and CPT® codes to identify the surgical, radiological, laboratory, medicine, and evaluation and management services. This rule only requires that the following medical records be attached when appropriate:

Emergency room report.

The initial evaluation and progress reports every 30 days whenever physical medicine, speech, and hearing services are billed.

The anesthesia record when billing for a CRNA or anesthesiologist.

(2) A properly completed UB-04 shall not require attachment of medical records except for those in sub rule (1) of this rule to be considered for payment. Information required for reimbursement is included on the claim form. A carrier may request any additional records under R 418.10118.

(3) If a hospital clinic, other than an industrial or occupational medicine clinic, bills under a hospital's federal employer identification number, then a hospital clinic facility service shall be identified by using revenue code 510 "clinic."

(4) A hospital system-owned office practice shall bill services on the CMS 1500 claim form using the office site of service and shall not bill facility fees.

(5) A hospital or hospital system-owned industrial or occupational clinic providing occupational health services shall bill services on the CMS 1500 claim form using the office site of service and shall not bill facility fees.

History: 2000 MR 6, Eff. May 11, 2000; 2003 MR 4, Eff. Mar. 4, 2003; 2006 MR 5, Eff. Mar. 10, 2006; 2007 MR 6, Eff. Apr. 2, 2007; 2008 MR 4, Eff. Feb. 29, 2008.

**Annual Administrative Code Supplement**  
**2008 Edition**

**R 418.10923 Hospital billing for practitioner services.**

Rule 923. (1) A hospital billing for practitioner services, including a certified registered nurse anesthetist, a physician, a nurse who has a specialty certification, and a physician's assistant, shall submit bills on a CMS 1500 form and the hospital shall use the appropriate procedure codes adopted by these rules. A hospital shall bill for professional services provided in the hospital clinic setting as practitioner services on a CMS 1500 form using outpatient hospital for the site of service. A hospital or hospital system-owned office practice shall bill all office services as practitioner services on a CMS 1500 form using office or clinic for the site of service. A hospital or hospital system-owned industrial or occupational clinic providing occupational health services for injured workers shall bill all clinic services as practitioner services on a CMS 1500 using office or clinic for the site of service. A hospital or hospital system-owned industrial or occupational clinic shall not use emergency department evaluation and management procedure codes. Radiology and laboratory services may be billed as facility services on the UB-04.

(2) A hospital billing for the professional component of a medical service, excluding physical medicine, occupational medicine, or speech and hearing services shall bill the service on a CMS 1500 claim form adding modifier -26 identifying the bill is for the professional component of the service. The bill shall indicate outpatient hospital for the site of service. The carrier shall pay the maximum allowable fee listed in the manual for the professional component of the procedure. If the professional component is not listed, then the carrier shall pay 40% of the maximum allowable fee.

(3) A hospital billing for a radiologist's or pathologist's services shall bill the professional component of the procedure on the CMS 1500 claim form and shall place modifier -26 after the appropriate procedure code to identify the professional component of the service. The carrier shall pay the maximum allowable fee listed in the manual for the professional component of the procedure. If the professional component is not listed, then the carrier shall pay 40% of the maximum allowable fee.

(4) A hospital billing for a certified registered nurse anesthetist shall bill only time units of an anesthesiology procedure and use modifier -QX with the appropriate anesthesia code, except in the absence of medical direction from a supervising anesthesiologist.

History: 2000 MR 6, Eff. May 11, 2000; 2002 MR 1, Eff. Jan. 11, 2002; 2003 MR 4, Eff. Mar. 4, 2003; 2005 MR 2, Eff. Feb. 10, 2005; 2008 MR 4, Eff. Feb. 29, 2008.

**R 418.10923b Billing for freestanding surgical outpatient facility, (FSOF).**

Rule 923b. (1) A freestanding surgical outpatient facility (FSOF) shall be licensed by the department of public health, bureau of health systems, under part 208 of the code. The owner or operator of the facility shall make the facility available to other physicians, dentists, podiatrists or providers who comprise its professional staff.

(a) When a surgery procedure is appropriately performed in the freestanding surgical outpatient facility and Medicare has not assigned a grouper number for that procedure, the procedure shall be considered by report.

(b) The freestanding surgical outpatient facility shall be reimbursed either the usual and customary charge or reasonable charge, whichever is less for the procedure.

(2) Billing instructions in this rule do not apply to a hospital-owned freestanding surgical outpatient facility billing with the same tax identification number as the hospital.

(3) A freestanding surgical outpatient facility, licensed by the state, shall bill the facility services on the CMS 1500 claim form and shall include modifier SG to identify the service as the facility charge. The place of service shall be "24." The appropriate HCPCS or CPT® procedure code describing the service performed shall be listed on separate lines of the bill.

(4) Modifier 50, generally indicating bilateral procedure is not valid for the FSOF claim. Procedures performed bilaterally shall be billed on two separate lines of the claim form and shall be identified with modifiers, LT for left and RT for right.

(5) A freestanding surgical outpatient facility shall only bill for outpatient procedures which, in the opinion of the attending physician, can be performed safely without requiring inpatient overnight hospital care and are exclusive of such surgical and related care as licensed physicians ordinarily elect to perform in their private offices.

(6) The CPT® procedure code billed by the facility is classified according to groupers, as determined by center for Medicare and Medicaid services. The grouper number for each procedure code is published in the federal register.

(7) The payment for the surgical code includes the supplies for the procedure.

(8) Laboratory procedures, durable medical equipment, radiology services, and items implanted into the body that remain in the body at discharge from the facility may be billed separately.

(9) The facility shall bill implant items with the unlisted CPT® drug and supply code, 99070. A report listing a description of the implant and a copy of the facility's cost invoice shall be included with the bill. Some examples of implant items are plates, pins, screws, mesh.

(10) When radiology procedures are performed intra-operatively, only the technical component shall be billed by the facility and reimbursed by the carrier. The professional component shall be included with the surgical procedure. Pre-operative and post-operative radiology services may be globally billed.



**Annual Administrative Code Supplement**  
**2008 Edition**

(11) At no time shall the freestanding surgical outpatient facility bill for practitioner services on the facility bill.  
History: 2005 MR 2, Eff. Feb. 10, 2005; 2008 MR 4, Eff. Feb. 29, 2008.

**R 418.10924**

**Source:** 2003 AACCS.

**R 418.10925 Billing requirements for other licensed facilities.**

Rule 925. (1) A licensed facility, other than a hospital or freestanding surgical outpatient facility, shall bill the facility services on the UB-04 national uniform billing claim form and shall include the revenue codes contained in the Official UB-04 Data Specifications Manual, ICD-9-CM coding for diagnoses and procedures, and CPT<sup>®</sup> procedure codes for surgical, radiological, laboratory, and medicine and evaluation and management services.

(2) Only the technical component of a radiological service or a laboratory service shall be billed on the standardized UB-04 national uniform billing claim form.

(3) All bills for the professional services shall be billed on a CMS 1500 claim form, using the appropriate CPT<sup>®</sup> procedure code and modifier.

(4) A report describing the services provided and the condition of the patient shall be included with the bill.

History: 2000 MR 6, Eff. May 11, 2000; 2003 MR 4, Eff. Mar. 4, 2003; 2005 MR 2, Eff. Feb. 10, 2005; 2008 MR 4, Eff. Feb. 29, 2008.

**PART 10. REIMBURSEMENT**  
**SUBPART A. PRACTITIONER REIMBURSEMENT**

**R 418.101001**

**Source:** 2006 AACCS.

**R 418.101002**

**Source:** 2006 AACCS.

**R 418.101002a Conversion factor for practitioner services.**

Rule 1002a. (1) The workers' compensation agency shall determine the conversion factor for medical, surgical, and radiology procedures. The conversion factor shall be used by the workers' compensation agency for determining the maximum allowable payment for medical, surgical, and radiology procedures. The maximum allowable payment shall be determined by multiplying the appropriate conversion factor times the relative value unit assigned to a procedure. The relative value units are listed for the medicine, surgical, and radiology procedure codes in a manual separate from these rules. The manual shall be published annually by the workers' compensation agency using codes adopted from "Physicians' Current Procedural Terminology (CPT<sup>®</sup>)" as referenced in R 418.10107 (a). The workers' compensation agency shall determine the relative values by using information found in the "Medicare RBRVS: The Physicians' Guide" as adopted by reference in R 418.10107 (c).

(2) The conversion factor for medicine, radiology, and surgical procedures shall be \$50.20 for the year 2008 and shall be effective for dates of service on the effective date of these rules.

History: 2007 MR 6, Eff. Apr. 2, 2007; 2008 MR 4, Eff. Feb. 29, 2008.

**R 418.101002b**

**Source:** 2007 AACCS.

**R 418.101003 Reimbursement for "by report" and ancillary procedures.**

Rule 1003. (1) If a procedure code does not have a listed relative value, or is noted BR, then the carrier shall reimburse the provider's usual and customary charge or reasonable payment, whichever is less, unless otherwise specified in these rules.

(2) The following ancillary services are by report and the provider shall be reimbursed either at the practitioner's usual and customary charge or reasonable payment, whichever is less:

(a) Ambulance services.

(b) Dental services.

(c) Vision and prosthetic optical services.

(d) Hearing aid services.

(e) Home health services.

(3) Orthotic and prosthetic procedures, L0100-L8499, that have assigned maximum allowable payments shall be listed in R

**Annual Administrative Code Supplement**  
**2008 Edition**

418.101504. Orthotic and prosthetic procedures not listed in R 418.101504 shall be by report  
History: 2000 MR 6, Eff. May 11, 2000; 2005 MR 2, Eff. Feb. 10, 2005; 2006 MR 5, Eff. Mar. 10, 2006; 2008 MR 4, Eff. Feb. 29, 2008.

**R 418.101003a Reimbursement for dispensed medications**

Rule 101003a. (1) Prescription medication shall be reimbursed at the average wholesale price (AWP) minus 10%, as determined by the Red Book, referenced in R 418.10107, plus a dispense fee.

(a) The dispense fee for a brand name drug shall be \$3.50 and shall be billed with WC700-B.

(b) The dispense fee for a generic drug shall be \$5.50 and shall be billed with WC700-G.

(2) Over-the-counter drugs (OTC's), dispensed by a provider other than a pharmacy, shall be dispensed in 10-day quantities and shall be reimbursed at the average wholesale price, as determined by the Red Book, or \$2.50, whichever is greater.

History: 2008 MR 4, Eff. Feb. 29, 2008.

**R418.101003b**

**Source:** 2006 AACS.

**R 418.101004**

**Source:** 2007 AACS.

**R 418.101005 Reimbursement for home health services.**

Rule 1005. (1) Home health services are reimbursed "by report," requiring submission of a report with the charges on the UB-04 claim form. The carrier shall reimburse the home health agency according to each "by report" procedure listed on the UB-04, billed with the appropriate HCPCS code in accord with R 418.10909.

(2) Home health services shall be reimbursed by the carrier at either the provider's usual and customary charge as defined by these rules or reasonable amount, whichever is less.

(3) Services listed in "HCPCS, Medicare Level II Codes" as adopted by reference in R 418.10107 as per diem shall be reimbursed per diem or per visit in accord with the description of the code. The per diem visit shall be either at the provider's usual and customary charge or reasonable amount, whichever is less.

(4) Supplies and durable medical equipment (DME) shall be reimbursed pursuant to these rules.

History: 2002 MR 1, Eff. Jan. 11, 2002; 2007 MR 6, Eff. Apr. 2, 2007; 2008 MR 4, Eff. Feb. 29, 2008.

**R 418.101006**

**Source:** 1998-2000 AACS.

**R 418.101007**

**Source:** 1998-2000 AACS.

**PART 10. REIMBURSEMENT**  
**SUBPART B. FACILITY REIMBURSEMENT**

**R 418.101015 General rules for facility reimbursement.**

Rule 1015. (1) A facility licensed by the state of Michigan shall receive the maximum allowable payment in accordance with these rules. The facility shall follow the process specified in these rules for resolving differences with a carrier regarding payment for the appropriate health care services rendered to an injured worker.

(2) The carrier or its designated agent shall assure that the UB-04 national uniform billing claim form is completed correctly before payment. A carrier's payment shall reflect any adjustments in the bill made through the carrier's utilization review program.

(3) A carrier shall pay, adjust or reject a properly submitted bill within 30 days of receipt, sending notice on a form entitled "Carrier's Explanation of Benefits" in a format specified by the agency. The carrier shall reimburse the facility a 3% late fee if more than 30 days elapse between a carrier's receipt of a properly submitted bill and a carrier's mailing of the payment.

(4) Submission of a correctly completed UB-04 claim form shall be considered to be a properly submitted bill. The following medical records shall also be attached to the facility charges as applicable:

Emergency room report.

The initial evaluations and progress reports every 30 days whenever physical medicine, speech and hearing services are billed by a facility.

The anesthesia record whenever the facility bills for the services of a CRNA or anesthesiologist.

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**2008 Edition**

(5) Additional records not listed in subrule (4) of this rule may be requested by the carrier and shall be reimbursed in accordance with R 418.10118.

History: 2000 MR 6, Eff. May 11, 2000; 2005 MR 2, Eff. Feb. 10, 2005; 2008 MR 4, Eff. Feb. 29, 2008.

**R 418.101016**

**Source:** 2007 AACCS.

**R 418.101017**

**Source:** 2007 AACCS.

**R 418.101018**

**Source:** 2007 AACCS.

**R 418.101019**

**Source:** 2007 AACCS.

**R 418.101022**

**Source:** 2005 AACCS.

**R 418.101023 Reimbursement for freestanding surgical outpatient facility service.**

Rule 1023. (1) Reimbursement for surgical procedures performed in a freestanding surgical outpatient facility shall be determined by using grouper rates as determined by Medicare and published in the Federal Register. An allowable rate is assigned to each grouper and the payment is determined by multiplying the grouper rate times a wage index. The rates for the groupers shall be published by the agency in the Health Care Services Manual. The wage index shall be determined by the workers' compensation agency and shall be published in the Health Care Services Manual.

(2) The state of Michigan workers' compensation health care services rules shall adopt the payment system described in subrule (1) of this rule adding 80% to the rate reflecting a payment that is 80% higher than Medicare. The formula for determining the maximum allowable payment (MAP) for a surgical procedure performed in a freestanding surgical outpatient facility shall be as follows: (grouper rate) x (1.8) x (wage-index).

(3) When 2 or more surgical procedures are performed in the same operative session, the facility shall be reimbursed at 100% of the maximum allowable payment or the facility's usual and customary charge, whichever is less, for the procedure classified in the highest payment group. Any other surgical procedures performed during the same session shall be reimbursed at 50% of the maximum allowable payment or 50% of the facility's usual and customary charge, whichever is less. A facility shall not un-bundle surgical procedure codes when billing the services.

(4) When an eligible procedure is performed bilaterally, each procedure shall be listed on a separate line of the claim form and shall be identified with LT for left and RT for right. At no time shall modifier 50 be used by the facility to describe bilateral procedures.

(5) If an item is implanted during the surgical procedure and the freestanding surgical outpatient facility bills the implant and includes the copy of the invoice, then the implant shall be reimbursed at the cost of the implant plus a percent markup as follows:

(a) Cost of implant: \$1.00 to \$500.00 shall receive cost plus 50%.

(b) Cost of implant: \$500.01 to \$1000.00 shall receive cost plus 30%.

(c) Cost of implant: \$1000.01 and higher shall receive cost plus 25%.

(6) Laboratory services shall be reimbursed by the maximum allowable payment as determined in R 418.101503.

(7) When a radiology procedure is performed intra-operatively, only the technical component shall be billed by the facility and reimbursed by the carrier. The professional component shall be included with the surgical procedure. Pre-operative and post-operative radiology services may be globally billed.

(8) When the freestanding surgical facility provides durable medical equipment, the items shall be reimbursed in accord with R 418.101003b.

History: 2005 MR 2, Eff. Feb. 10, 2005; 2006 MR 5, Eff. Mar. 10, 2006; 2008 MR 4, Eff. Feb. 29, 2008.

**PART 11. HOSPITAL PAYMENT RATIO**

**R 418.101101**

**Source:** 2005 AACCS.

**Annual Administrative Code Supplement**  
**2008 Edition**

**R 418.101102**  
Source: 2005 AACs.

**R 418.101103**  
Source: 2005 AACs.

**R 418.101104**  
Source: 2005 AACs.

**R 418.101105**  
Source: 2005 AACs.

**PART 12. CARRIER'S REVIEW OF HEALTH CARE REVIEW**

**R 418.101201**  
Source: 1998-2000 AACs.

**R 418.101203**  
Source: 1998-2000 AACs.

**R 418.101204**  
Source: 2005 AACs.

**R 418.101205**  
Source: 2005 AACs.

**R 418.101206**  
Source: 2005 AACs.

**R 418.101207**  
Source: 2005 AACs.

**R 418.101208**  
Source: 2005 AACs.

**R 418.101209**  
Source: 2005 AACs.

**R 418.101210**  
Source: 2005 AACs.

**PART 13. PROCESS FOR RESOLVING DIFFERENCES  
BETWEEN CARRIER AND PROVIDER REGARDING BILL**

**R 418.101301**  
Source: 2005 AACs.

**R 418.101302**  
Source: 1998-2000 AACs.

**R 418.101303**  
Source: 2005 AACs.

**R 418.101304**  
Source: 2005 AACs.

**Annual Administrative Code Supplement**  
**2008 Edition**

**R 418.101305**  
**Source:** 2005 AACS.

**PART 14. DATA ACQUISITION**

**R 418.101401**  
**Source:** 2005 AACS.

**R 418.101402**  
**Source:** 2005 AACS.

**R 418.101404**  
**Source:** 2005 AACS.

**PART 15. PROCEDURE CODE AND REIMBURSEMENT TABLES**

**R 418.101501**  
**Source:** 2006 AACS.

**R 418.101502 Rescinded.**  
History: 2003 MR 4, Eff. Mar. 4, 2003; 2005 MR 2, Eff. Feb. 10, 2005; ; rescinded MR 6, Eff. Apr. 2, 2007.

**R 418.101503**  
**Source:** 2006 AACS.

**R 418.101504**  
**Source:** 2007 AACS.

**MICHIGAN JOBS COMMISSION**  
**MICHIGAN EMPLOYMENT SECURITY AGENCY**  
**EMPLOYMENT SECURITY**

**PART 1. ADMINISTRATION**

**R 421.1**  
**Source:** 1998-2000 AACS.

**R 421.10**  
**Source:** 1980 AACS.

**R 421.15**  
**Source:** 1996 AACS.

**PART 2. EMPLOYERS**

**R 421.101**  
**Source:** 1980 AACS.

**R 421.105**  
**Source:** 1980 AACS.

**R 421.112**  
**Source:** 2001 AACS.

**R 421.113**  
**Source:** 1998-2000 AACS.

**Annual Administrative Code Supplement**  
**2008 Edition**

**R 421.115**  
**Source:** 1980 AACS.

**R 421.121**  
**Source:** 2002 AACS.

**R 421.122**  
**Source:** 2002 AACS.

**R 421.123**  
**Source:** 1995 AACS.

**R 421.162**  
**Source:** 2001 AACS.

**R 421.184**  
**Source:** 1980 AACS.

**R 421.190**  
**Source:** 2002 AACS.

**PART 3. CLAIMS**

**R 421.201**  
**Source:** 2002 AACS.

**R 421.204**  
**Source:** 2002 AACS.

**R 421.205**  
**Source:** 2001 AACS.

**R 421.208**  
**Source:** 2001 AACS.

**R 421.209**  
**Source:** 1986 AACS.

**R 421.210**  
**Source:** 2002 AACS.

**R 421.211**  
**Source:** 1980 AACS.

**R 421.212**  
**Source:** 1980 AACS.

**R 421.215**  
**Source:** 1997 AACS.

**R 421.216**  
**Source:** 2002 AACS.

**R 421.243**  
**Source:** 1980 AACS.

**R 421.251**  
**Source:** 1986 AACS.

**Annual Administrative Code Supplement**  
**2008 Edition**

- R 421.254**  
Source: 1979 AC.
- R 421.269**  
Source: 2001 AACS.
- R 421.270**  
Source: 2001 AACS.
- R 421.301**  
Source: 1997 AACS.
- R 421.302**  
Source: 1980 AACS.

**SECURITY FOR REIMBURSEMENT FINANCING OF  
UNEMPLOYMENT INSURANCE COSTS**

- R 421.601**  
Source: 1992 AACS.
- R 421.602**  
Source: 1992 AACS.
- R 421.603**  
Source: 1992 AACS.
- R 421.604**  
Source: 1992 AACS.
- R 421.605**  
Source: 1992 AACS.
- R 421.606**  
Source: 1992 AACS.

**DEPARTMENT OF CONSUMER AND INDUSTRY SERVICES**  
**EMPLOYMENT SECURITY BOARD OF REVIEW**  
**RULES OF PRACTICE**

**PART 1. GENERAL PROVISIONS**

- R 421.1101**  
Source: 2007 AACS.
- R 421.1102**  
Source: 1979 AC.
- R 421.1103**  
Source: 2007 AACS.
- R 421.1104**  
Source: 2007 AACS.
- R 421.1105**  
Source: 1979 AC.

**Annual Administrative Code Supplement**  
**2008 Edition**

- R 421.1106**  
Source: 1979 AC.
- R 421.1107**  
Source: 1979 AC.
- R 421.1108**  
Source: 2007 AACS.
- R 421.1109**  
Source: 2007 AACS.
- R 421.1110**  
Source: 2007 AACS.
- R 421.1111**  
Source: 2007 AACS.
- R 421.1112**  
Source: 1979 AC.

**PART 2. APPEALS TO REFEREES**

- R 421.1201**  
Source: 1979 AC.
- R 421.1202**  
Source: 1988 AACS.
- R 421.1203**  
Source: 2002 AACS.
- R 421.1204**  
Source: 1979 AC.
- R 421.1205**  
Source: 1979 AC.
- R 421.1206**  
Source: 1988 AACS.
- R 421.1207**  
Source: 1988 AACS.
- R 421.1208**  
Source: 2002 AACS.
- R 421.1209**  
Source: 1979 AC.
- R 421.1210**  
Source: 1979 AC.
- R 421.1211**  
Source: 1988 AACS.
- R 421.1212**  
Source: 1988 AACS.



**Annual Administrative Code Supplement**  
**2008 Edition**

**R 421.1213**  
Source: 1988 AACs.

**R 421.1214**  
Source: 1988 AACs.

**PART 3. APPEALS TO BOARD OF REVIEW**

**R 421.1301**  
Source: 2007 AACs.

**R 421.1302**  
Source: 2007 AACs.

**R 421.1303**  
Source: 1979 AC.

**R 421.1304**  
Source: 2007 AACs.

**R 421.1305**  
Source: 2007 AACs.

**R 421.1306**  
Source: 1979 AC.

**R 421.1307**  
Source: 2007 AACs.

**R 421.1308**  
Source: 1979 AC.

**R 421.1309**  
Source: 1988 AACs.

**R 421.1310**  
Source: 1979 AC.

**R 421.1311**  
Source: 1979 AC.

**R 421.1312**  
Source: 1988 AACs.

**R 421.1313**  
Source: 1979 AC.

**R 421.1314**  
Source: 2007 AACs.

**R 421.1315**  
Source: 2007 AACs.

**R 421.1316**  
Source: 2007 AACs.

**R 421.1317**  
Source: 1979 AC.

**Annual Administrative Code Supplement**  
**2008 Edition**

**EMPLOYMENT RELATIONS COMMISSION**

**PART 1. GENERAL PROVISIONS**

**R 423.101**  
Source: 2002 AACS.

**R 423.102**  
Source: 2002 AACS.

**R 423.103**  
Source: 2002 AACS.

**R 423.104**  
Source: 2002 AACS.

**R 423.105**  
Source: 2002 AACS.

**PART 2. MEDIATION OF LABOR DISPUTES**

**R 423.121**  
Source: 2002 AACS.

**R 423.122**  
Source: 2002 AACS.

**R 423.123**  
Source: 2002 AACS.

**R 424.124**  
Source: 2002 AACS.

**PART 3. FACT FINDING**

**R 423.131**  
Source: 2002 AACS.

**R 423.132**  
Source: 2002 AACS.

**R 423.133**  
Source: 2002 AACS.

**R 423.134**  
Source: 2002 AACS.

**R 423.135**  
Source: 2002 AACS.

**R 423.136**  
Source: 2002 AACS.

**R 423.137**  
Source: 2002 AACS.

**R 423.138**  
Source: 2002 AACS.

**PART 4. REPRESENTATION PROCEEDINGS**

**R 423.141**  
Source: 2002 AACS.

**R 423.142**  
Source: 2002 AACS.

**R 423.143**  
Source: 2002 AACS.

**R 423.144**  
Source: 2002 AACS.

**R 423.145**  
Source: 2002 AACS.

**R 423.146**  
Source: 2002 AACS.

**R 423.147**  
Source: 2002 AACS.

**R 423.148**  
Source: 2002 AACS.

**R 423.149**  
Source: 2002 AACS.

**R 423.149a**  
Source: 2002 AACS.

**R 423.149b**  
Source: 2002 AACS.

**PART 5. UNFAIR LABOR PRACTICE CHARGES**

**R 423.151**  
Source: 2002 AACS.

**R 423.152**  
Source: 2002 AACS.

**R 423.153**  
Source: 2002 AACS.

**R 423.154**  
Source: 2002 AACS.

**R 423.155**  
Source: 2002 AACS.

**R 423.156**  
Source: 2002 AACS.

**R 423.157**  
Source: 2002 AACS.

**Annual Administrative Code Supplement**  
**2008 Edition**

**R 423.158**  
Source: 2002 AACS.

**PART 6. MOTION PRACTICE**

**R 423.161**  
Source: 2002 AACS.

**R 423.162**  
Source: 2002 AACS.

**R 423.163**  
Source: 2002 AACS.

**R 423.164**  
Source: 2002 AACS.

**R 423.165**  
Source: 2002 AACS.

**R 423.166**  
Source: 2002 AACS.

**R 423.167**  
Source: 2002 AACS.

**PART 7. HEARINGS**

**R 423.171**  
Source: 2002 AACS.

**R 423.172**  
Source: 2002 AACS.

**R 423.173**  
Source: 2002 AACS.

**R 423.174**  
Source: 2002 AACS.

**R 423.175**  
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**R 423.176**  
Source: 2002 AACS.

**R 423.177**  
Source: 2002 AACS.

**R 423.178**  
Source: 2002 AACS.

**R 423.179**  
Source: 2002 AACS.

**PART 8. FILING AND SERVICE OF DOCUMENTS**

**R 423.181**

**Annual Administrative Code Supplement**  
**2008 Edition**

**Source:** 2002 AACS.

**R 423.182**

**Source:** 2002 AACS.

**R 423.183**

**Source:** 2002 AACS.

**R 423.184**

**Source:** 2002 AACS.

**PART 9. NOTICE OF PUBLIC SCHOOL STRIKE OR LOCKOUT**

**R 423.191**

**Source:** 2002 AACS.

**R 423.192**

**Source:** 2002 AACS.

**R 423.193**

**Source:** 2002 AACS.

**R 423.194**

**Source:** 2002 AACS.

**R 423.301**

**Source:** 1997 AACS.

**R 423.302**

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**R 423.303**

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**R 423.304**

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**R 423.310**

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**R 423.311**

**Source:** 1997 AACS.

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**2008 Edition**

**R 423.312**  
Source: 1997 AACS.

**R 423.313**  
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**R 423.314**  
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**R 423.315**  
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**R 423.316**  
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**R 423.317**  
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**R 423.401**  
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**R 423.403**  
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**R 423.405**  
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**R 423.407**  
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**R 423.411**  
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**R 423.421**  
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**R 423.431**  
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**R 423.434**  
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**R 423.441**  
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**Annual Administrative Code Supplement**  
**2008 Edition**

**R 423.442**  
**Source:** 2002 AACS.

**R 423.443**  
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**R 423.445**  
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**R 423.456**  
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**R 423.461**  
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**R 423.462**  
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**R 423.463**  
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**R 423.464**  
**Source:** 2002 AACS.

**Annual Administrative Code Supplement**  
**2008 Edition**

**R 423.465**  
Source: 2002 AACS.

**R 423.466**  
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**R 423.467**  
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**R 423.468**  
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**R 423.469**  
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**R 423.470**  
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**R 423.471**  
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**R 423.472**  
Source: 2002 AACS.

**R 423.481**  
Source: 2002 AACS.

**R 423.482**  
Source: 2002 AACS.

**R 423.483**  
Source: 2002 AACS.

**R 423.484**  
Source: 2002 AACS.

**ADMINISTRATION OF COMPULSORY ARBITRATION ACT FOR LABOR DISPUTES IN MUNICIPAL  
POLICE AND FIRE DEPARTMENTS**

**R 423.501**  
Source: 1995 AACS.

**R 423.502**  
Source: 1995 AACS.

**R 423.503**  
Source: 1995 AACS.

**R 423.504**  
Source: 1995 AACS.

**R 423.505**  
Source: 1995 AACS.

**R 423.506**  
Source: 1995 AACS.

**R 423.507**



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**2008 Edition**

**Source:** 1995 AACS.

**R 423.508**

**Source:** 1995 AACS.

**R 423.509**

**Source:** 1995 AACS.

**R 423.510**

**Source:** 1995 AACS.

**R 423.511**

**Source:** 1995 AACS.

**R 423.512**

**Source:** 1995 AACS.

**R 423.513**

**Source:** 1995 AACS.

**R 423.514**

**Source:** 1995 AACS.

**DEPARTMENT OF ENVIRONMENTAL QUALITY**

**GEOLOGICAL SURVEY DIVISION**

**MINE RECLAMATION**

**R 425.1**

**Source:** 1979 AC.

**R 425.2**

**Source:** 1979 AC.

**R 425.3**

**Source:** 1979 AC.

**R 425.4**

**Source:** 1979 AC.

**R 425.5**

**Source:** 1979 AC.

**R 425.6**

**Source:** 1979 AC.

**R 425.7**

**Source:** 1979 AC.

**R 425.8**

**Source:** 1979 AC.

**R 425.9**

**Source:** 1979 AC.

**R 425.10**

**Source:** 1979 AC.

**R 425.11**

**Source:** 1979 AC.

**Annual Administrative Code Supplement**  
**2008 Edition**

**R 425.12**  
Source: 1979 AC.

**R 425.15**  
Source: 1979 AC.

**R 425.16**  
Source: 1979 AC.

**PART 2. RECLAMATION OF OPEN PITS**

**R 425.21**  
Source: 1979 AC.

**R 425.22**  
Source: 1979 AC.

**R 425.23**  
Source: 1979 AC.

**R 425.24**  
Source: 1979 AC.

**R 425.25**  
Source: 1979 AC.

**PART 3. RECLAMATION OF STOCKPILES**

**R 425.31**  
Source: 1979 AC.

**R 425.32**  
Source: 1979 AC.

**R 425.33**  
Source: 1979 AC.

**R 425.34**  
Source: 1979 AC.

**R 425.35**  
Source: 1979 AC.

**PART 4. RECLAMATION OF TAILINGS BASINS AND AUXILIARY LANDS**

**R 425.41**  
Source: 1979 AC.

**R 425.42**  
Source: 1979 AC.

**R 425.43**  
Source: 1979 AC.

**R 425.44**  
Source: 1979 AC.

**R 425.45**  
Source: 1979 AC.

**R 425.46**  
Source: 1979 AC.

**R 425.47**

**Annual Administrative Code Supplement**  
**2008 Edition**

**Source:** 1979 AC.

**R 425.48**

**Source:** 1979 AC.

**R 425.49**

**Source:** 1979 AC.

**DEPARTMENT OF ENVIRONMENTAL QUALITY**

**OFFICE OF GEOLOGICAL SURVEY**

**NONFERROUS METALLIC MINERAL MINING**

**R 425.101**

**Source:** 2006 AACS.

**R 425.102**

**Source:** 2006 AACS.

**R 425.103**

**Source:** 2006 AACS.

**PART 2. PERMITS**

**R 425.201**

**Source:** 2006 AACS.

**R 425.202**

**Source:** 2006 AACS.

**R 425.203**

**Source:** 2006 AACS.

**R 425.204**

**Source:** 2006 AACS.

**R 425.205**

**Source:** 2006 AACS.

**R 425.206**

**Source:** 2006 AACS.

**R 425.207**

**Source:** 2006 AACS.

**PART 3. FINANCIAL ASSURANCE**

**R 425.301**

**Source:** 2006 AACS.

**R 425.302**

**Source:** 2006 AACS.

**R 425.303**

**Source:** 2006 AACS.

**R 425.304**

**Source:** 2006 AACS.

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**2008 Edition**

**R 425.305**  
Source: 2006 AACS.

**R 425.306**  
Source: 2006 AACS.

**R 425.307**  
Source: 2006 AACS.

**R 425.308**  
Source: 2006 AACS.

**R 425.309**  
Source: 2006 AACS.

**PART 4. MINING OPERATIONS**

**R 425.401**  
Source: 2006 AACS.

**R 425.402**  
Source: 2006 AACS.

**R 425.403**  
Source: 2006 AACS.

**R 425.404**  
Source: 2006 AACS.

**R 425.405**  
Source: 2006 AACS.

**R 425.406**  
Source: 2006 AACS.

**R 425.407**  
Source: 2006 AACS.

**R 425.408**  
Source: 2006 AACS.

**R 425.409**  
Source: 2006 AACS.

**PART 5. REPORTS**

**R 425.501**  
Source: 2006 AACS.

**R 425.502**  
Source: 2006 AACS.

**R 425.503**  
Source: 2006 AACS.

**PART 6. MEETINGS AND HEARINGS**

**R 425.601**

**Annual Administrative Code Supplement**  
**2008 Edition**

**Source:** 2006 AACS.

**R 425.602**

**Source:** 2006 AACS.

**DEPARTMENT OF AGRICULTURE**  
**RACING COMMISSIONER**  
**GENERAL RULES**

**PART 1. GENERAL PROVISIONS**

**R 431.1001**

**Source:** 1991 AACS.

**R 431.1005**

**Source:** 1985 AACS.

**R 431.1010**

**Source:** 1985 AACS.

**R 431.1015**

**Source:** 1985 AACS.

**R 431.1020**

**Source:** 1985 AACS.

**R 431.1025**

**Source:** 1985 AACS.

**R 431.1027**

**Source:** 1985 AACS.

**R 431.1030**

**Source:** 1985 AACS.

**R 431.1035**

**Source:** 1985 AACS.

**R 431.1045**

**Source:** 1985 AACS.

**R 431.1050**

**Source:** 1985 AACS.

**R 431.1055**

**Source:** 1985 AACS.

**R 431.1060**

**Source:** 1985 AACS.

**R 431.1065**

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**Annual Administrative Code Supplement**  
**2008 Edition**

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**R 431.1080**

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**Annual Administrative Code Supplement**  
**2008 Edition**

**R 431.1175**  
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**R 431.1180**  
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**Annual Administrative Code Supplement**  
**2008 Edition**

**R 431.1275**  
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**R 431.1301**  
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**R 431.1325**  
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**R 431.1335**  
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**R 431.1340**  
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**R 431.1999**  
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**PART 2. MUTUELS**

**R 431.2001**  
Source: 1985 AACS.

**R 431.2005**  
Source: 1985 AACS.

**R 431.2010**  
Source: 1985 AACS.

**R 431.2015**  
Source: 1985 AACS.

**R 431.2020**  
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**R 431.2025**  
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**R 431.2030**  
Source: 1985 AACS.

**R 431.2035**  
Source: 1985 AACS.



**Annual Administrative Code Supplement**  
**2008 Edition**

**R 431.2040**  
Source: 1985 AACS.

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**R 431.2050**  
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**R 431.2055**  
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**R 431. 2061**  
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**R 431.2100**  
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**R 431.2105**  
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**R 431.2110**  
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**R 431.2115**  
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**R 431.2120**  
Source: 2007 AACS.

**PART 3. THOROUGHBRED RACING**

**R 431.3001**  
Source: 1985 AACS.

**Annual Administrative Code Supplement**  
**2008 Edition**

**R 431.3005**  
Source: 1985 AACS.

**R 431.3010**  
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**R 431.3015**  
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**R 431.3020**  
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**R 431.3101**  
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**Annual Administrative Code Supplement**  
**2008 Edition**

**R 431.3105**  
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**R 431.3110**  
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**R 431.3115**  
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**R 431.3120**  
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**R 431.3130**  
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**R 431.3180**  
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**R 431.3195**  
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**R 431.3201**  
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**R 431.3205**  
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**Annual Administrative Code Supplement**  
**2008 Edition**

**R 431.3215**  
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**R 431.3220**  
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**R 431.3290**  
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**R 431.3295**  
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**R 431.3301**  
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**R 431.3305**  
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**R 431.3310**  
Source: 1989 AACS.

**PART 4. HARNESS RACING**

**R 431.4001**  
Source: 2007 AACS.

**R 431.4005**  
Source: 1985 AACS.

**R 431.4010**  
Source: 1985 AACS.

**R 431.4015**  
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**R 431.4020**  
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**Annual Administrative Code Supplement**  
**2008 Edition**

**R 431.4095**  
Source: 1985 AACS.

**R 431.4100**  
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**R 431.4105**  
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**R 431.4110**  
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**R 431.4115**  
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**R 431.4120**  
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**R 431.4155**  
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**R 431.4160**  
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**R 431.4165**  
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**R 431.4170**  
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**R 431.4175**  
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**R 431.4180**  
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**R 431.4185**  
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**R 431.4190**  
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**Annual Administrative Code Supplement**  
**2008 Edition**

**R 431.4195**  
**Source:** 1985 AACs.

**R 431.4200**  
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**R 431.4205**  
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**R 431.4210**  
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**R 431.4215**  
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**R 431.4225**  
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**R 431.4230**  
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**R 431.4235**  
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**R 431.4240**  
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**R 431.4245**  
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**R 431.4250**  
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**R 431.4255**  
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**R 431.4260**  
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**R 431.4265**  
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**R 431.4270**  
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**R 431.4275**  
**Source:** 1985 AACs.

**R 431.4280**  
**Source:** 1985 AACs.

**R 431.4285**  
**Source:** 1985 AACs.

**R 431.4290**  
**Source:** 1985 AACs.

**Annual Administrative Code Supplement**  
**2008 Edition**

**DEPARTMENT OF TREASURY**  
**BUREAU OF STATE LOTTERY**  
**LOTTERY RULES**

**PART 1. GENERAL PROVISIONS**

**R 432.1**  
Source: 2006 AACS.

**R 432.2**  
Source: 2006 AACS.

**R 432.3**  
Source: 2006 AACS.

**R 432.4**  
Source: 2006 AACS.

**R 432.5**  
Source: 2006 AACS.

**R 432.6**  
Source: 2006 AACS.

**R 432.7**  
Source: 1998-2000 AACS.

**R 432.8**  
Source: 2006 AACS.

**R 432.9**  
Source: 2006 AACS.

**R 432.10**  
Source: 2006 AACS.

**R 432.12**  
Source: 2006 AACS.

**R 432.13**  
Source: 2006 AACS.

**R 432.14**  
Source: 1998-2000 AACS.

**R 432.15**  
Source: 2006 AACS.

**R 432.16**  
Source: 2006 AACS.

**R 432.17**  
Source: 2006 AACS.

**R 432.18**  
Source: 2006 AACS.



**Annual Administrative Code Supplement**  
**2008 Edition**

**R 432.19**  
Source: 1998-2000 AACS.

**R 432.20**  
Source: 2006 AACS.

**R 432.21**  
Source: 2006 AACS.

**R 432.22**  
Source: 1998-2000 AACS.

**PART 2. ON-LINE TERMINALS**

**R 432.31**  
Source: 1998-2000 AACS.

**R 432.32**  
Source: 1998-2000 AACS.

**R 432.33**  
Source: 1998-2000 AACS.

**R 432.34**  
Source: 1998-2000 AACS.

**R 432.35**  
Source: 1998-2000 AACS.

**R 432.36**  
Source: 2006 AACS.

**R 432.37**  
Source: 2006 AACS.

**R 432.38**  
Source: 1986 AACS.

**BINGO RULES**

**R 432.101**  
Source: 1998-2000 AACS.

**R 432.102**  
Source: 1998-2000 AACS.

**R 432.103**  
Source: 1998-2000 AACS.

**R 432.104**  
Source: 1998-2000 AACS.

**R 432.105**  
Source: 1998-2000 AACS.

**R 432.106**  
Source: 1998-2000 AACS.

**R 432.107**  
Source: 1998-2000 AACS.

**Annual Administrative Code Supplement**  
**2008 Edition**

**R 432.108**  
Source: 1998-2000 AACS.

**R 432.109**  
Source: 1998-2000 AACS.

**R 432.110**  
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**R 432.111**  
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**R 432.112**  
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**R 432.113**  
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**R 432.114**  
Source: 1998-2000 AACS.

**R 432.115**  
Source: 1998-2000 AACS.

**R 432.116**  
Source: 1998-2000 AACS.

**R 432.117**  
Source: 1998-2000 AACS.

**R 432.118**  
Source: 1998-2000 AACS.

**MILLIONAIRE PARTY RULES**

**R 432.201**  
Source: 1998-2000 AACS.

**R 432.202**  
Source: 1998-2000 AACS.

**R 432.203**  
Source: 1998-2000 AACS.

**R 432.204**  
Source: 1998-2000 AACS.

**R 432.205**  
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**R 432.206**  
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**R 432.207**  
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**R 432.208**

**Annual Administrative Code Supplement**  
**2008 Edition**

**Source:** 1998-2000 AACS.

**R 432.209**

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**R 432.210**

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**R 432.211**

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**R 432.212**

**Source:** 1998-2000 AACS.

**R 432.212a**

**Source:** 1998-2000 AACS.

**R 432.213**

**Source:** 1998-2000 AACS.

**R 432.214**

**Source:** 1998-2000 AACS.

**R 432.215**

**Source:** 1998-2000 AACS.

**R 432.216**

**Source:** 1998-2000 AACS.

**CHARITY GAMES**

**R 432.301**

**Source:** 1983 AACS.

**R 432.302**

**Source:** 1983 AACS.

**R 432.303**

**Source:** 1983 AACS.

**R 432.304**

**Source:** 1983 AACS.

**R 432.305**

**Source:** 1983 AACS.

**R 432.306**

**Source:** 1983 AACS.

**R 432.307**

**Source:** 1983 AACS.

**R 432.308**

**Source:** 1983 AACS.

**R 432.309**

**Source:** 1983 AACS.

**Annual Administrative Code Supplement**  
**2008 Edition**

**R 432.310**  
**Source:** 1983 AACS.

**R 432.311**  
**Source:** 1983 AACS.

**R 432.312**  
**Source:** 1983 AACS.

**R 432.313**  
**Source:** 1983 AACS.

**CRANE GAMES**

**R 432.401**  
**Source:** 1998-2000 AACS.

**R 432.402**  
**Source:** 1998-2000 AACS.

**R 432.403**  
**Source:** 1998-2000 AACS.

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**R 432.405**  
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**R 432.406**  
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**R 432.407**  
**Source:** 1998-2000 AACS.

**R 432.408**  
**Source:** 1998-2000 AACS.

**R 432.409**  
**Source:** 1998-2000 AACS.

**DEPARTMENT OF STATE**

**BUREAU OF ELECTIONS**

**CASINO INTEREST REGISTRATION**

**R 432.1001**  
**Source:** 1998-2000 AACS.

**R 432.1002**  
**Source:** 1998-2000 AACS.

**R 432.1003**  
**Source:** 1998-2000 AACS.

**DEPARTMENT OF TREASURY**

**MICHIGAN GAMING CONTROL BOARD**

**CASINO GAMING**

**PART 1. DEFINITIONS**

**R 432.1101**  
Source: 1998-2000 AACS.

**R 432.1102**  
Source: 1998-2000 AACS.

**R 432.1103**  
Source: 1998-2000 AACS.

**R 432.1104**  
Source: 1998-2000 AACS.

**R 432.1105**  
Source: 1998-2000 AACS.

**R 432.1106**  
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**R 432.1107**  
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**R 432.1108**  
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**R 432.1109**  
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**PART 2. GENERAL PROVISIONS**

**R 432.1201**  
Source: 1998-2000 AACS.

**R 432.1202**  
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**R 432.1203**  
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**R 432.1204**  
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**R 432.1205**  
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**R 432.1206**  
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**R 432.1207**  
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**R 432.1208**

**Annual Administrative Code Supplement**  
**2008 Edition**

**Source:** 1998-2000 AACCS.

**R 432.1209**

**Source:** 1998-2000 AACCS.

**R 432.1210**

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**R 432.1211**

**Source:** 1998-2000 AACCS.

**R 432.1212**

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**R 432.1226**

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**R 432.1227**

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**Annual Administrative Code Supplement**  
**2008 Edition**

**R 432.1228**  
Source: 1998-2000 AACS.

**R 432.1229**  
Source: 1998-2000 AACS.

**R 432.1230**  
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**R 432.1231**  
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**R 432.1232**  
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**PART 3. LICENSES**

**R 432.1301**  
Source: 1998-2000 AACS.

**R 432.1302**  
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**R 432.1303**  
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**R 432.1304**  
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**Annual Administrative Code Supplement**  
**2008 Edition**

**R 432.1315**  
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**R 432.1340**  
**Source:** 1998-2000 AACS.

**R 432.1341**  
**Source:** 1998-2000 AACS.

#### **PART 4. PUBLIC OFFERING OF DEBT OR EQUITY FOR MICHIGAN CASINOS**

**R 432.1401 Applicability.**

Rule 401.(1) This part applies to a publicly traded corporation applying for or holding a casino license in Michigan and to persons applying for or holding a casino license in Michigan that are owned, directly or indirectly, by a publicly traded corporation, whether through a subsidiary or intermediary company of a publicly traded corporation, if the ownership interest is, directly or indirectly, or will be upon approval by the board, more than 5% of the person applying for or holding the casino license.

(2) This part also applies to persons, other than publicly traded corporations, that apply for or hold a casino license in Michigan or have or will have, upon approval of the board, more than a 5% ownership interest in a person that has applied for or holds a casino license in Michigan and makes a public offering of its debt securities.

(3) If the board determines that a publicly traded corporation, a subsidiary, an intermediary company, a holding company of a publicly traded corporation, or other person has the actual ability to exercise influence over a person applying for or holding a casino license in Michigan, regardless of the percentage of ownership possessed by the publicly traded corporation, subsidiary, intermediary company, holding company of a publicly traded corporation, or other person, the board may require that person to comply with this part.

(4) This part shall not apply to an institutional investor unless it has more than a 15% interest in a person applying for or holding a casino license or does not meet the standards of section 6c(1) of the act for waiver of the eligibility and suitability requirements for qualification or licensure under the act or these rules.

History: 1998 MR 6, Eff. June 24, 1998; 2008 MR 10, Eff. May 23, 2008.

**R 432.1402 Public offerings.**

Rule 402. A person applying for or holding a casino license in Michigan, or a person that has or upon board approval will have more than a 5% ownership interest in a person applying for or holding a casino license in Michigan that commences a public offering of debt or equity securities must notify the board regarding a public offering of the securities required to be registered with the securities and exchange commission or regarding any other type of public offering not later than 10 business days after the initial filing of a registration statement with the securities and exchange commission or, regarding any other type of public offering, not later than 10 business days before the public use or distribution of any offering document, if either of the following provisions applies:

(a) The person that is applying for or holding the casino license or other person that has or upon board approval will have more than a 5% ownership interest in a person that is applying for or holding the casino license and that intends to issue the securities is not a publicly traded corporation.

**Annual Administrative Code Supplement**  
**2008 Edition**

(b) The person applying for or holding the casino license or other person that has or upon board approval will have more than a 5% ownership interest in a person applying for or holding the casino license and that intends to issue the securities is a publicly traded corporation and the proceeds of the offering, in whole or in part, are intended to be used for any of the following purposes:

(i) To pay for the construction of a casino or a casino enterprise to be owned or operated by a person applying for or holding the casino license in Michigan.

(ii) To acquire any direct or indirect ownership interest in a casino or casino enterprise located in Michigan.

(iii) To finance the operation of a casino or casino enterprise in Michigan by a person applying for or holding a casino license.

(iv) To retire or extend obligations incurred for 1 or more purposes set forth in paragraphs (i), (ii), and (iii) of this subdivision.

History: 1998 MR 6, Eff. June 24, 1998; 2008 MR 10, Eff. May 23, 2008.

**R 432.1403 Notice of public offering.**

Rule 403. A person notifying the board of a public offering must disclose all of the following information:

(a) A description of the securities to be offered.

(b) The proposed terms upon which the securities are to be offered.

(c) The anticipated gross and net proceeds of the offering, including a detailed list of expenses.

(d) The use of the proceeds.

(e) The name and address of the lead underwriter, if any.

(f) The form of the underwriting agreements, if any, the agreement underwriters, if any, and the selected dealers agreements, if any.

(g) A statement of intended compliance with all applicable federal, state, local, and foreign securities laws.

(h) The names and addresses of the issuer's counsel for the public offering, independent auditors, and special consultants for the offering.

(i) If any securities to be issued are not to be offered to the general public, then the general nature of the offerees and the form of the offering.

(j) Any other offering material requested by the board.

History: 1998 MR 6, Eff. June 24, 1998; 2008 MR 10, Eff. May 23, 2008.

**R 432.1404 Fraudulent and deceptive practices prohibited.**

Rule 404. A disciplinary action may be initiated against a person applying for or holding a casino license or other person covered by this part if any of the following provisions apply to the person in connection with the purchase or sale of any security issued by a person covered by this part:

(a) The person is found guilty of a violation of rule 10b-5, 17 C.F.R. § 240.10b-5 promulgated by the securities and exchange commission under section 10(b) of the securities exchange act of 1934, 15 U.S.C. § 78j.

(b) The person pleads nolo contendere to a violation of rule 10b-5, 17 C.F.R. § 240.10b-5, promulgated by the securities and exchange commission under section 10(b) of the securities exchange act of 1934, 15 U.S.C. § 78j.

(c) The person is the subject of a final cease and desist order with respect to a violation of rule 10b-5, 17 C.F.R. § 240.10b-5, promulgated by the securities and exchange commission under section 10(b) of the securities exchange act of 1934, 15 U.S.C. § 78j.

(d) The person is subject to an order of permanent injunction issued on the basis of a violation of rule 10b-5, 17 C.F.R. § 240.10b-5 promulgated by the securities and exchange commission under section 10(b) of the securities exchange act of 1934, 15 U.S.C. § 78j.

(e) The person is the subject of a similar final action taken on the basis of a violation of rule 10b-5, 17 C.F.R. § 240.10b-5, promulgated by the securities and exchange commission under section 10(b) of the securities exchange act of 1934, 15 U.S.C. § 78j.

**R 432.1405 Submission of proxy and information statements.**

Rule 405. Each publicly traded corporation that applies for or holds a casino license must, within 10 business days after distributing to its security holders a proxy statement or information statement that is subject to regulation 14A or 14C of the securities and exchange commission, submit the proxy statement or information statement to the board.

History: 1998 MR 6, Eff. June 24, 1998; 2008 MR 10, Eff. May 23, 2008.

**R 432.1406 Reporting requirements.**

**Annual Administrative Code Supplement**  
**2008 Edition**

Rule 406.(1) If a publicly traded corporation or other person that applies for or holds a casino license files any of the following documents with the securities and exchange commission, the person must file 1 copy of each document with the board within 10 business days of filing the documents with the securities and exchange commission:

- (a) Form 10.
- (b) Form 10-Q.
- (c) Form 10-K.
- (d) Form 8-K.
- (e) Form 1-A.
- (f) Registration Statement S-1.
- (g) Registration Statement SB-2.
- (h) Registration Statement 10-SB.
- (i) Report 10-KSB.
- (j) Report 10-QSB.
- (k) Schedule 13e-3.
- (l) Schedule 14D-9.
- (m) A filing required by rule 14f-1 promulgated under the securities exchange act of 1934, 15 U.S.C. § 78a et seq.

(2) If a publicly traded corporation or other person that applies for or holds a casino license any material document filed with the securities and exchange commission by any other person relating to the publicly traded corporation, the person must file 1 copy of the document with the board within 10 business days after receipt of the material.

(3) A publicly traded corporation or other person that applies for or holds a casino license must file a list of record holders of its voting securities with the board annually.

(4) A person applying for or holding a casino license must report to the board the election or appointment of a director or officer of that applicant or licensee or a holding company of that applicant or licensee who is actively and directly engaged in the administration or supervision of that applicant or licensee.

(5) If a person that applies for or holds a casino license learns that a key person or substantial owner of the publicly traded corporation has disposed of his or her voting securities, the person must provide the board with written notice of the transaction within 10 business days of becoming aware of it.

(6) A person who applies for or holds a casino license and all other persons covered by this part- must file any other document requested by the board to ensure compliance with the act or this part within 30 days of a board request or at another time established by the board.

History: 1998 MR 6, Eff. June 24, 1998; 2008 MR 10, Eff. May 23, 2008.

**R 432.1407 Required charter provisions.**

Rule 407.(1) A person covered by this part that applies for or holds a casino license shall include all of the following provisions, or similar provisions approved by the board under subsection (c), in its organizational documents:

*"The [corporation] [partnership] [limited liability company] shall not issue more than five percent (5%) of any voting securities or other voting interests to a person except in accordance with the provisions of the Michigan Gaming Control and Revenue Act, MCL 432.201 et seq. and the rules promulgated thereunder.*

*(a) The issuance of any voting securities or other voting interests in violation thereof shall be void and such voting securities or other voting interests shall be deemed not to be issued and outstanding until one (1) of the following occurs:*

*(1) The [corporation] [partnership] [limited liability company] shall cease to be subject to the jurisdiction of the board.*

*(2) The board shall, by affirmative action, validate said issuance or waive any defect in issuance.*

*(b) No voting securities or other voting interests issued by the [corporation] [partnership] [limited liability company] and no interest, claim, or charge of more than five percent (5%) therein or thereto shall be transferred in any manner whatsoever except in accordance with the provisions of the act and rules promulgated thereunder. Any transfer in violation thereof shall be void until one (1) of the following occurs:*

*(1) The [corporation] [partnership] [limited liability company] shall cease to be subject to the jurisdiction of the board.*

*(2) The board shall, by affirmative action, validate said transfer or waive any defect in said transfer.*

*(c) If the board at any time determines that a holder of voting securities or other voting interests of this [corporation] [partnership] [limited liability company] shall be denied the application for transfer, then the issuer of such voting securities or other voting interests may, within thirty (30) days after the denial, purchase such voting securities or other voting interests of such denied applicant at the lesser of:*

*(1) the market price of the ownership interest; or*

*(2) the price at which the applicant purchased the ownership interest; unless such voting securities or other voting interests are transferred to a suitable person (as determined by the board) within thirty (30) days after the denial of the application for transfer of ownership.*

**Annual Administrative Code Supplement**  
**2008 Edition**

*(d) Until such voting securities or other voting interests are owned by persons found by the board to be suitable to own them, the following restrictions must be followed:*

*(1) The [corporation] [partnership] [limited liability company] shall not be required or permitted to pay any dividend or interest with regard to the voting securities or other voting interests.*

*(2) The holder of such voting securities or other voting interests shall not be entitled to vote on any matter as the holder of the voting securities or other voting interests, and such voting securities or other voting interests shall not for any purposes be included in the voting securities or other voting interests of the [corporation] [partnership] [limited liability company] entitled to vote.*

*(3) The [corporation] [partnership] [limited liability company] shall not pay any remuneration in any form to the holder of the voting securities or other voting interests as provided in this paragraph."*

(2) A person covered by this part that applies for a casino license must be in compliance with subrule (1) of this rule before the board issues the person a license.

(3) A person who applies for or holds a casino license must submit charter provisions similar to the provisions in subrule (1) of this rule to the board not less than 30 days before the public offering for approval. The board shall notify the person, in writing, that the charter provisions are acceptable.

History: 1998 MR 6, Eff. June 24, 1998; 2008 MR 10, Eff. May 23, 2008.

**PART 5. TRANSFER OF OWNERSHIP**

**R 432.1501**

Source: 1998-2000 AACS.

**R 432.1502**

Source: 1998-2000 AACS.

**R 432.1503**

Source: 1998-2000 AACS.

**R 432.1504**

Source: 1998-2000 AACS.

**R 432.1505**

Source: 1998-2000 AACS.

**R 432.1506**

Source: 1998-2000 AACS.

**R 432.1507**

Source: 1998-2000 AACS.

**R 432.1508**

Source: 1998-2000 AACS.

**R 432.1509**

Source: 1998-2000 AACS.

**R 432.1510**

Source: 1998-2000 AACS.

**R 432.1511**

Source: 1998-2000 AACS.

**PART 6. EXCLUSION OF PERSONS**

**R 432.1601**

Source: 1998-2000 AACS.

**Annual Administrative Code Supplement**  
**2008 Edition**

**R 432.1602**  
Source: 1998-2000 AACS.

**R 432.1603**  
Source: 1998-2000 AACS.

**R 432.1604**  
Source: 1998-2000 AACS.

**R 432.1605**  
Source: 1998-2000 AACS.

**PART 7. DENIAL AND EXCLUSION HEARINGS**

**R 432.1701**  
Source: 1998-2000 AACS.

**R 432.1702**  
Source: 1998-2000 AACS.

**R 432.1703**  
Source: 1998-2000 AACS.

**R 432.1704**  
Source: 1998-2000 AACS.

**R 432.1705**  
Source: 1998-2000 AACS.

**R 432.1706**  
Source: 1998-2000 AACS.

**R 432.1707**  
Source: 1998-2000 AACS.

**R 432.1708**  
Source: 1998-2000 AACS.

**R 432.1709**  
Source: 1998-2000 AACS.

**R 432.1710**  
Source: 1998-2000 AACS.

**R 432.1711**  
Source: 1998-2000 AACS.

**R 432.1712**  
Source: 1998-2000 AACS.

**R 432.1713**  
Source: 1998-2000 AACS.

**R 432.1714 Request for declaratory ruling; form; contents.**

Rule 714.(1) A person, who requests a declaratory ruling from the board as to the applicability to an actual state of facts of a statute, rule, resolution or order administered, promulgated, or issued, by the board, must do so in writing.

(2) The written request must contain the relevant and material facts along with a reference to the statute, rule, resolution, or order applicable.

**Annual Administrative Code Supplement**  
**2008 Edition**

History: 2008 MR 10, Eff. May 23, 2008.

**R 432.1715 Declaratory ruling; notice of issuance; request for information or arguments; hearing.**

Rule 715.(1) Within 60 calendar days of the receipt of the request for a declaratory ruling, the board will issue a written notification by regular first-class mail to the petitioner and the petitioner's legal counsel, if any, stating whether or not a declaratory ruling will be issued.

(2) If the board decides to issue a declaratory ruling, the board may do any of the following:

- (a) Request more information from the person.
- (b) Request information from other interested persons.
- (c) Request information from experts outside the board.
- (d) Request oral or written arguments from interested parties.
- (e) Hold a hearing upon proper notice to all interested parties.
- (f) Issue a declaratory ruling.

History: 2008 MR 10, Eff. May 23, 2008.

**PART 8. CONDUCT OF GAMING**

**R 432.1801**

**Source:** 1998-2000 AACS.

**R 432.1802**

**Source:** 1998-2000 AACS.

**R 432.1803**

**Source:** 1998-2000 AACS.

**R 432.1804**

**Source:** 1998-2000 AACS.

**R 432.1805**

**Source:** 1998-2000 AACS.

**R 432.1806**

**Source:** 1998-2000 AACS.

**R 432.1807**

**Source:** 1998-2000 AACS.

**R 432.1808**

**Source:** 1998-2000 AACS.

**R 432.1809**

**Source:** 1998-2000 AACS.

**R 432.1810**

**Source:** 1998-2000 AACS.

**R 432.1811**

**Source:** 1998-2000 AACS.

**R 432.1812 Live gaming inventory.**

Rule 812. (1) The casino licensee must assign a unique number to each live gaming device, which will be known as the asset number.

(2) The casino licensee must maintain an inventory of live gaming devices. The inventory must include all of the following information:

- (a) The asset number assigned to the live gaming device by the casino licensee.
- (b) The type of game for which the live gaming device is designed and used.

**Annual Administrative Code Supplement**  
**2008 Edition**

(c) The location of each live gaming device.

(d) The manufacturer of the live gaming device.

(3) A casino licensee must submit the inventory report to the board on a form prescribed by the board within 10 days of the issuance of the casino license and on each subsequent anniversary date of the issuance of the casino license.

History: 1998 MR 6, Eff. June 26, 1998; 2008 MR 10, Eff. May 23, 2008.

**R 432.1813**

Source: 1998-2000 AACS.

**R 432.1814**

Source: 1998-2000 AACS.

**R 432.1815**

Source: 1998-2000 AACS.

**R 432.1816**

Source: 1998-2000 AACS.

**R 432.1817**

Source: 1998-2000 AACS.

**R 432.1818**

Source: 1998-2000 AACS.

**R 432.1819**

Source: 1998-2000 AACS.

**R 432.1820**

Source: 1998-2000 AACS.

**R 432.1821**

Source: 1998-2000 AACS.

**R 432.1822**

Source: 1998-2000 AACS.

**R 432.1823**

Source: 1998-2000 AACS.

**R 432.1824**

Source: 1998-2000 AACS.

**R 432.1825**

Source: 1998-2000 AACS.

**R 432.1826**

Source: 1998-2000 AACS.

**R 432.1827**

Source: 1998-2000 AACS.

**R 432.1828**

Source: 1998-2000 AACS.

**R 432.1829**

Source: 1998-2000 AACS.

**R 432.1830**

**Annual Administrative Code Supplement**  
**2008 Edition**

**Source:** 1998-2000 AACS.

**R 432.1831**

**Source:** 1998-2000 AACS.

**R 432.1832**

**Source:** 1998-2000 AACS.

**R 432.1833**

**Source:** 1998-2000 AACS.

**R 432.1834**

**Source:** 1998-2000 AACS.

**R 432.1835**

**Source:** 1998-2000 AACS.

**R 432.1836**

**Source:** 1998-2000 AACS.

**R 432.1837**

**Source:** 1998-2000 AACS.

**R 432.1838 Authorization for progressive electronic gaming devices.**

Rule 838. (1) This rule authorizes the use of progressive electronic gaming devices within 1 casino if the electronic gaming devices comply with the requirements of these rules.

(2) A casino licensee or provider of a wide area progressive system must provide the board with the following information before using progressive electronic gaming devices in its casino:

- (a) The serial numbers of the electronic gaming devices that are common to a single progressive link.
- (b) The odds of hitting the progressive amount on each electronic gaming device that is attached to the link.
- (c) The reset value of the progressive link.
- (d) The rate of progression for the progressive link.
- (e) How the rate of progression is split between the various progressive components.
- (f) Other information deemed necessary by the executive director or the board to ensure compliance with the act and this part.

(3) Wide area progressive systems that link gaming devices in more than 1 casino may not be used without prior written board approval.

(4) The following provisions apply to progressive electronic gaming devices:

(a) A progressive electronic gaming device is an electronic gaming device that has a payoff that increases uniformly as the electronic gaming device is played.

(b) A progressive jackpot may be won where a certain preestablished criteria, which does not have to be a winning combination, is satisfied.

(c) A bonus game where certain circumstances are required to be satisfied before awarding a fixed bonus prize is not a progressive electronic gaming device and is not subject to this rule.

(5) A casino licensee or provider of a wide area progressive system must not reduce the amount displayed on a progressive jackpot meter or otherwise reduce or eliminate a progressive jackpot unless 1 of the following circumstances exist:

- (a) A player wins the jackpot.
- (b) The casino licensee adjusts the progressive jackpot meter to correct a malfunction or to prevent the display of an amount greater than a limit imposed in these rules and the casino licensee documents the adjustment and the reasons for it.
- (c) The casino licensee's gaming operations at the establishment cease for any reason other than a temporary closure where the same licensee resumes gaming operations at the same establishment within a month.
- (d) The casino licensee distributes the incremental amount to another progressive jackpot at the casino licensee's establishment if all the following circumstances exist:
  - (i) The casino licensee documents the distribution.
  - (ii) A machine offering the jackpot to which the casino licensee distributes the incremental amount does not require that more money be played on single play to win the jackpot than the machine from which the incremental amount is distributed.
  - (iii) A machine offering the jackpot to which the incremental amount is distributed complies with the board's minimum



**Annual Administrative Code Supplement**  
**2008 Edition**

theoretical payout requirement.

(iv) The distribution is completed within 30 days after the progressive jackpot is removed from play or within a longer period as the board, for good cause, may approve.

(e) The board, for good cause, approves in writing, a reduction, elimination, distribution, or procedure not other described in this rule.

(6) The following provisions apply to permitting the transfer of a progressive jackpot that is in play:

(a) A progressive jackpot that is currently in play may be transferred to another progressive electronic gaming device on the casino floor under any of the following circumstances:

(i) Electronic gaming device malfunction.

(ii) Electronic gaming device replacement.

(iii) Other good reason deemed appropriate by the board to ensure compliance with the act and these rules.

(b) If the events set forth in subdivision (a) of this subrule do not occur, then the progressive award must be permitted to remain until it is won by a player or until transfer is approved by the board.

(7) The following provisions apply to recording, keeping, and reconciling the jackpot amount.

(a) A casino licensee must maintain a record of the amount shown on a progressive jackpot meter.

(b) A casino licensee must maintain supporting documents to explain any reduction in the payoff amount from a previous entry.

(c) A casino licensee must retain the records and documents for a period of 5 years unless otherwise provided by the board in writing.

(8) An electronic gaming device must either contain or be linked to a progressive display showing the current payoff to all players who are playing an electronic gaming device and who may potentially win the progressive amount.

(9) Except as otherwise authorized by the board, in writing, when 2 or more progressive electronic gaming devices are linked together, each electronic gaming device on the link must have the same probability of hitting the combination that will award the progressive jackpot or jackpots.

(10) The following provisions apply to the normal operating mode of the progressive controller:

(a) During the normal operating mode of the progressive controller, the controller must do both of the following:

(i) Continuously monitor each electronic gaming device attached to the controller to detect credits wagered.

(ii) Multiply the credits wagered by the programmed rate of progression to determine the correct amounts to apply to the progressive jackpot.

(b) The progressive display must be constantly updated as play on the link continues. It is acceptable to have a slight delay in the update if, when a jackpot is triggered, the jackpot amount is shown immediately.

(11) Both of the following provisions apply to the jackpot operating mode of the progressive controller:

(a) The progressive controller must send to the electronic gaming device the amount that was won. The electronic gaming device must update its electronic meters to reflect the winning jackpot amount consistent with this rule. In instances where the jackpot values are extremely high, the board may waive the requirements of this rule.

(b) If more than 1 progressive electronic gaming device is linked to the progressive controller, then the progressive controller or other approved attached device or system must automatically reset to the *reset* amount and continue normal play. During this time, the progressive meter or another attached approved device or system must display all of the following information:

(i) The identity of the electronic gaming device that caused the progressive meter to activate.

(ii) The winning progressive amount.

(iii) The new normal mode amount that is current on the link.

(12) The following provisions apply to the security of the progressive controller:

(a) A progressive controller linking 2 or more progressive electronic gaming devices must be housed in a double-keyed compartment in a location approved by the board. All keys must be maintained in accordance with the licensee's or provider of wide area progressive system's approved internal controls.

(b) The board must possess 1 of the keys.

(c) A list of the occupational licensees who have access to a progressive controller must be submitted to the board and updated continually.

(d) A progressive controller entry authorization log must be maintained within each controller. The log shall be on a form prescribed by the board and completed by an individual who gains entrance to the controller.

(e) Security restrictions must be submitted in writing to the executive director for approval not less than 60 days before their enforcement. All restrictions approved by the board will be made on a case-by-case basis in the case of a stand-alone progressive where the controller is housed in the logic area.

(13) A progressive controller or another approved attached device or system must keep all of the following information in nonvolatile memory, which must be displayed upon demand:

**Annual Administrative Code Supplement**  
**2008 Edition**

- (a) The number of progressive jackpots won on each progressive level if the progressive display has more than 1 winning amount.
  - (b) The cumulative amounts paid on each progressive level if the progressive display has more than 1 winning amount.
  - (c) The maximum amount of the progressive payout for each level displayed.
  - (d) The minimum amount or reset amount of the progressive payout for each level displayed.
  - (e) The rate of progression for each level displayed.
  - (14) Both of the following provisions apply to limits on the jackpot of a progressive electronic gaming device:
    - (a) A casino licensee may impose a limit on the jackpot of a progressive electronic gaming device if the limit imposed is greater than the possible maximum jackpot payout on the electronic gaming device at the time the limit is imposed.
    - (b) A casino licensee must inform the public of the limits of a progressive electronic gaming device. The information must be contained in a prominently displayed notice.
- History: 1998 MR 6, Eff. June 26, 1998; 2008 MR 10, Eff. May 23, 2008.

**R 432.1839 Electronic gaming device specifications and requirements.**

- Rule 839. (1) An electronic gaming device used in a casino must meet the specifications set forth in this rule.
- (2) All of the following provisions apply to equipment approval:
    - (a) The board must approve an electronic or mechanical gambling game before use.
    - (b) Except as otherwise determined by the board, the following may not be used for gaming by any casino licensee without the prior written approval of the board:
      - (i) Bill acceptors or bill validators.
      - (ii) Token acceptors.
      - (iii) Progressive controllers.
      - (iv) Progressive displays.
      - (v) Associated gaming equipment as provided for in R 432.1842.
    - (c) The manufacturer and manufacturer Michigan supplier license number must be recorded on the slot inventory log.
    - (d) The approval must describe, with particularity, the equipment or device approved.
  - (3) Both of the following provisions apply to testing:
    - (a) Both of the following must be tested before approval for use:
      - (i) An electronic gaming device.
      - (ii) Another device or other equipment as the executive director may deem necessary to ensure compliance with the act and this part.
    - (b) The board may take both of the following actions:
      - (i) Employ the services of an outside independent gaming test laboratory to conduct the testing.
      - (ii) Bill a licensee who requests approval of a device or equipment through any billing mechanism the board deems appropriate.
  - (4) An applicant who is served with a notice of denial under this rule may request a hearing to appeal the test results.
  - (5) An electronic gaming device must meet all of the following security and audit specifications:
    - (a) Be controlled by a microprocessor.
    - (b) Be connected and communicating to an approved casino central computer system.
    - (c) Have an internal enclosure for the circuit board that is locked or sealed, or both, before game play.
    - (d) After a power failure, be able to continue a game without loss of data.
    - (e) Have game data recall for the current game and the previous 4 games.
    - (f) Have a random selection process that satisfies the 99% confidence level using any of the following tests:
      - (i) Standard chi-squared.
      - (ii) Runs.
      - (iii) Serial correlation.
      - (iv) Another standard mechanical test for randomness as approved by the board.
    - (g) Clearly display applicable rules of play and the payout schedule.
    - (h) Display an accurate representation of each game outcome utilizing any of the following:
      - (i) Rotating reels.
      - (ii) Video monitors.
      - (iii) Another type of display mechanism that accurately depicts the outcome of the game.
  - (6) All of the following requirements apply to the control program:
    - (a) Electronic gaming device control programs must test themselves for possible corruption caused by failure of the program storage media.
    - (b) The test methodology must detect 99.99% of all possible failures.

**Annual Administrative Code Supplement**  
**2008 Edition**

- (c) The control program must allow for the electronic gaming device to be continually tested during game play.
- (d) Except as otherwise authorized by the board, the control program must reside in the electronic gaming device that is contained in a storage medium that is not alterable through use of the circuitry or programming of the electronic gaming device itself.
- (e) The control program must check for all of the following:
  - (i) Corruption of RAM locations used for crucial electronic gaming device functions.
  - (ii) Information relating to the current play and final outcome of the 4 previous games.
  - (iii) Random number generator outcome.
  - (iv) Error states.
- (f) Detection of corruption is a game malfunction that must result in a tilt condition that identifies the error and causes the electronic gaming device to cease further function.
- (g) The control program must have the capacity to display a complete play history for the current game and the previous 4 games.
- (h) The control program must display an indication of all of the following:
  - (i) The game outcome or a representative equivalent.
  - (ii) Bets placed.
  - (iii) Credits or tokens paid.
  - (iv) Credits or tokens cashed out.
  - (v) Any error conditions.
  - (vi) Any other information deemed necessary by the board to ensure compliance with the act and these rules.
- (i) The control program must provide the means for on-demand display of the electronic meters utilizing a key switch on the exterior of the electronic gaming device.
- (7) All of the following provisions apply to accounting meters:
  - (a) An electronic gaming device must be equipped with electronic meters.
  - (b) An electronic gaming device's electronic meters must tally totals to at least 8 digits and be capable of rolling over when the maximum value is reached.
  - (c) An electronic gaming device's control program must provide the means for on-demand display of the electronic meters utilizing a key switch on the exterior of the machine.
  - (d) Electronic meters must have an accuracy rate of 99.99% or better.
  - (e) The required electronic meters must comply with the following provisions:
    - (i) The tokens-in meter must cumulatively count the number of tokens that are wagered by actual tokens inserted or credits bet, or both.
    - (ii) The tokens-out meter must cumulatively count the number of tokens won that are paid by the hopper or credits won that are paid to the credit meter, or both.
    - (iii) The tokens-dropped meter must cumulatively count the number of tokens that have been diverted into a drop bucket and the credit value of all bills inserted into the bill validator for play.
    - (iv) The jackpots-paid meter must reflect the cumulative amounts paid by an attendant for progressive jackpots and nonprogressive jackpots.
    - (v) The games-played meter must display the cumulative number of games played.
    - (vi) A cabinet door meter must display the number of times the front cabinet door was opened.
    - (vii) The drop door meter must display the number of times the drop door or the bill validator door was opened.
  - (f) If an electronic gaming device is equipped with a bill validator, then the device must be equipped with a bill validator meter that records all of the following:
    - (i) The total number of bills that were accepted.
    - (ii) An accounting of the number of each denomination of bill accepted.
    - (iii) The total dollar amount of bills accepted.
  - (g) An electronic gaming device must have meters that continuously display all of the following information relating to the current play or monetary transaction:
    - (i) The number of tokens or credits wagered in the current game.
    - (ii) The number of tokens or credits won in the current game, if applicable.
    - (iii) The number of tokens paid by the hopper for a credit cashout or a direct pay from a winning outcome.
    - (iv) The number of credits available for wagering, if applicable.
  - (h) Electronically stored meter information required by this rule must be preserved after a power loss to the electronic gaming device and must be maintained for a period of not less than 180 days.
- (8) All of the following provisions apply to clearing permanent meters:
  - (a) An electronic gaming device may not have a mechanism that causes the required electronic accounting meters to clear

**Annual Administrative Code Supplement**  
**2008 Edition**

automatically when an error occurs.

(b) The required electronic accounting meters may be cleared only if approved by the board.

(c) Required meter readings, when possible, must be recorded before and after the electronic accounting meter is cleared.

(9) The following provisions apply to randomness events and randomness testing:

(a) Events in electronic gaming devices are occurrences of elements or particular combinations of elements that are available on the particular electronic gaming device.

(b) A random event has a given set of possible outcomes that has a given probability of occurrence called the distribution.

(c) Two events are called independent if both of the following conditions exist:

(i) The outcome of 1 event does not have an influence on the outcome of the other event.

(ii) The outcome of 1 event does not affect the distribution of another event.

(d) An electronic gaming device must be equipped with a random number generator to make the selection process. A selection process is considered random if all of the following specifications are met:

(i) The random number generator satisfies not less than a 99% confidence level using the standard chi-squared analysis.

(ii) The random number generator does not produce a statistic with regard to producing patterns of occurrences. Each reel position is considered random if it meets not less than 99% confidence level with regard to the runs test or any similar pattern testing statistic.

(iii) The random number generator produces numbers that are independently chosen without regard to any other symbol produced during that play. This test is the correlation test. Each pair of reels is considered random if the pair of reels meet not less than 99% confidence level using standard correlation analysis.

(iv) The random number generator reduces numbers that are chosen without reference to the series of outcomes in the previous game. This test is the serial correlation test. A reel stop position is considered random if it meets not less than 99% confidence level using standard serial correlation analysis.

(v) The random number generator and random selection process must be impervious to influences from outside the electronic gaming device, including, but not limited to, all of the following:

(A) Electromagnetic interference.

(B) Electrostatic interference.

(C) Radio frequency interference.

(vi) An electronic gaming device must use appropriate communication protocols to protect the random number generator and random selection process from influence by associated equipment that is conducting data communications with the electronic gaming device.

(10) All of the following provisions apply to safety requirements:

(a) Electrical and mechanical parts and design principles must not subject a player to physical hazards. An electronic gaming device must be underwriters laboratories-approved or the equivalent.

(b) Spilling a conductive liquid on the electronic gaming device must not create a safety hazard or alter the integrity of the electronic gaming device's performance.

(c) The power supply used in an electronic gaming device must be designed to make minimum leakage of current in the event of an intentional or inadvertent disconnection of the alternate current power ground.

(11) All of the following provisions apply to surge protector:

(a) A surge protector must be installed on each electronic gaming device.

(b) Surge protection can be internal to the power supply or external.

(c) A battery backup device must be installed and capable of maintaining the accuracy of required electronic meter information after power is discontinued from the electronic gaming device. The device must be kept within the locked or sealed logic board compartment and be capable of sustaining the stored information for 90 days.

(12) An on and off switch that controls the electrical current used to operate the electronic gaming device must be located in an accessible place and within the interior of the electronic gaming device.

(13) If an electronic gaming device is equipped with a token acceptor, then all of the following provisions apply to the token acceptor:

(a) An acceptor must be approved by the board to indicate that it meets the requirements of these rules.

(b) A token acceptor must be designed to accept designated tokens and to reject others.

(c) The token receiver on an electronic gaming device must be designed to prevent the use of cheating methods, including, but not limited to, any of the following:

(i) Slugging.

(ii) Stringing.

(iii) Spooning.

(d) A token that is accepted but not credited to the current game must be returned to the player by activating the hopper or crediting toward the next play of the electronic gaming device. The electronic gaming device control program must be

**Annual Administrative Code Supplement**  
**2008 Edition**

capable of handling rapidly fed tokens so that frequent instances where a token is accepted but not credited to the current game are prevented.

(e) If an electronic gaming device is equipped with a token acceptor, it must accept or reject a token on the basis of any of the following:

- (i) Metal composition.
- (ii) Mass.
- (iii) Composite makeup.
- (iv) Equivalent security.

(f) An electronic gaming device must have a suitable detector for determining the direction and speed of token travel in the receiver. If a token traveling at an improper speed or direction is detected, then the electronic gaming device must enter a tilt condition and display an error condition that requires attendant intervention to clear.

(14) All of the following provisions apply to bill validators:

(a) An electronic gaming device may have a bill validator installed into which a patron may insert currency in exchange for an equal value of electronic gaming device credits. The patron must be able to obtain an equal number of tokens for the amount of currency that was inserted into the bill validator.

(b) A bill validator may accept any of the following:

- (i) One dollar (\$1.00) bills.
- (ii) Five dollar (\$5.00) bills.
- (iii) Ten dollar (\$10.00) bills.
- (iv) Twenty dollar (\$20.00) bills.
- (v) Fifty dollar (\$50.00) bills.
- (vi) One hundred dollar (\$100.00) bills.
- (vii) EZpay tickets/vouchers.

(c) A bill acceptor may be for any single denomination or combination of denominations.

(d) A bill validator must have software programs that enable the validator to differentiate between genuine and counterfeit bills to a high degree of accuracy.

(e) A bill validator must be equipped with a bill validator drop box to collect the currency inserted into the bill validator. The bill validator drop box must comply with all of the following requirements:

(i) The bill validator drop box must be housed in a locked compartment separate from any other compartment of the electronic gaming device.

(ii) The bill validator drop box must be accessible by a key that will access only the bill validator drop box and no other area of the electronic gaming device.

(iii) The bill validator drop box must have a slot opening through which currency can be inserted.

(iv) The bill validator drop box must be identifiable to the electronic gaming device from which it was removed.

(v) The bill validator drop box must have a separate lock to access the contents of the bill validator drop box. The key to the lock must not access any other area of the electronic gaming device.

(15) Both of the following provisions apply to an automatic light alarm:

(a) A light must be installed on the top of the electronic gaming device and must automatically illuminate when the door to the electronic gaming device is opened or when associated equipment that may affect the security or operation of the electronic gaming device is exposed; if the equipment is physically attached to the gaming device.

(b) A bar-top electronic gaming device must have a light alarm or an audio door alarm, or both, installed. The alarm must be designed to activate when the machine is entered.

(16) All of the following provisions apply to access to the interior of an electronic gaming device:

(a) The internal space of an electronic gaming device must not be readily accessible when the door is closed.

(b) All of the following must be in a separate locked or sealed area within the electronic gaming device:

- (i) Logic boards.
- (ii) Program storage medium.
- (iii) RAM.

(c) Access to the area described in subdivision (b) of this subrule is not allowed without prior notification to the board at the casino.

(d) The board must be allowed immediate access to the locked or sealed area. A casino licensee must maintain its copies of the keys to electronic gaming devices in accordance with the licensee's approved internal controls.

Unauthorized tampering or entrance into the logic area without prior notification in accordance with subdivision (c) of this subrule is grounds for disciplinary action.

(17) An electronic gaming device must have its logic boards and any computer chips that store memory secured in a locked enclosure within the electronic gaming device that must be sealed with evidence tape. The locked enclosure for logic boards

**Annual Administrative Code Supplement**  
**2008 Edition**

and computer chips within the electronic gaming device must be sealed with evidence tape by an employee of the board or the Michigan state police assigned to assist the board.

(18) All of the following provisions apply to hardware switches:

(a) A hardware switch may not be installed if it alters the pay tables or payout percentages in the operation of an electronic gaming device.

(b) A hardware switch may be installed to control any of the following:

(i) Graphic routines.

(ii) Speed of play.

(iii) Sound.

(iv) Other approved cosmetic play features.

(c) A machine may have multiple percentage settings if the settings do not violate these rules and if the settings are accessed through software switches approved by the board.

(19) Both of the following provisions apply to multigames:

(a) A gaming device that offers a menu of more than 1 game to the player is a "multigame." A multigame may have various games with configurable percentages. A multigame may be approved by the board if, in addition to any other requirements in these rules, electronic meters with at least 8 digits are available upon display for each game offered on the menu:

(i) Credits wagered or equivalent.

(ii) Credits won or equivalent.

(b) If the method of configuring the game menu may be accomplished by entering a configuration mode of the device, then the method employed must meet both of the following standards:

(i) The method has sufficient safeguards to prevent unauthorized access.

(ii) The method does not result in data loss or corruption of data sent to the casino central computer system.

(20) All of the following provisions apply to the display of rules of play:

(a) The rules of play for an electronic gaming device must be displayed on the face or screen of the electronic gaming device.

(b) The rules of play must be approved by the board.

(c) The board may reject the rules if the board determines that the rules are any of the following:

(i) Incomplete.

(ii) Conflicting.

(iii) Confusing.

(iv) Misleading.

(d) The rules of play must be kept under glass or another transparent substance.

(e) The rules of play may not be altered without prior approval from the board.

(f) Stickers or other removable devices may not be placed on the electronic gaming device face unless their placement is approved or required by the board.

(21) The following must not subject a player to physical hazards:

(a) Electrical parts.

(b) Mechanical parts.

(c) Design principles of the electronic gaming device and its component parts.

(22) Electronic gaming device power supply filtering must be sufficient to prevent disruption of the electronic gaming device by a repeated switching on and off of the AC power.

(23) The following provisions apply to error conditions and automatic clearing:

(a) An electronic gaming device must be capable of detecting and displaying all of the following conditions:

(i) Power reset.

(ii) Door open.

(iii) Inappropriate token-in if the token is not automatically returned to the player.

(b) The conditions listed in subdivision (a) of this subrule must be automatically cleared by the electronic gaming device upon initiation of a new play sequence.

(24) The following provisions apply to error conditions and clearing by an attendant:

(a) An electronic gaming device must be capable of detecting and displaying all of the following error conditions that an attendant may clear:

(i) Token-in jam.

(ii) Token-out jam.

(iii) Hopper empty or timed-out.

(iv) RAM error.

(v) Hopper runaway or extra token paid out.

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**2008 Edition**

- (vi) Program error.
- (vii) Reverse token-in.
- (viii) Reel spin error of any type, including a misindex condition for rotating reels. The specific reel number must be identified in the error indicator.
- (ix) Low RAM battery, for batteries external to the RAM itself, or low power source.
- (b) A description of the electronic gaming device error codes and their meanings must be contained inside each electronic gaming device.
- (25) If an electronic gaming device is equipped with a hopper mechanism, then all of the following provisions apply to the hopper mechanism:
  - (a) The hopper must be designed to detect all of the following and force the electronic gaming device into a tilt condition if 1 of the following occurs:
    - (i) Jammed tokens.
    - (ii) Extra tokens paid out.
    - (iii) Hopper runaways.
    - (iv) Hopper empty conditions.
  - (b) The electronic gaming device control program must monitor the hopper mechanism for the error conditions specified in subdivision (a) of this subrule in all game conditions.
  - (c) All tokens paid from the hopper mechanism must be accounted for by the electronic gaming device, including, to the extent possible, tokens paid as extra tokens during a hopper malfunction.
  - (d) Hopper pay limits must be designed to permit compliance by a casino licensee with all applicable taxation laws, rules, and regulations.
- (26) An electronic gaming device that is capable of a bidirectional communication with internal or external associated equipment must use a communication protocol that ensures that erroneous data or signals will not adversely affect the operation of the electronic gaming device.
- (27) An electronic gaming device must meet all of the following maximum and minimum theoretical percentage payouts during the expected lifetime of the electronic gaming device:
  - (a) The electronic gaming device must pay out not less than 80%; and not more than 100%; of the amount wagered unless otherwise approved by the board.
  - (b) The theoretical payout percentage must be determined using standard methods of the probability theory. The percentage must be calculated using the highest level of skill where player skill impacts the payback percentage.
  - (c) An electronic gaming device must have a probability of obtaining the maximum payout of more than 1 in 50,000,000.
- (28) Except in the case of a total memory failure, and if the machine is still operable, an electronic gaming device must be capable of continuing the current play with all the current play features after an electronic gaming device malfunction is cleared.

History: 1998 MR 6, Eff. June 26, 1998; 2008 MR 10, Eff. May 23, 2008.

**R 432.1840**

**Source:** 1998-2000 AACS.

**R 432.1841**

**Source:** 1998-2000 AACS.

**R 432.1842**

**Source:** 1998-2000 AACS.

**R 432.1843**

**Source:** 1998-2000 AACS.

**PART 9. INTERNAL CONTROL PROCEDURES**

**R 432.1901**

**Source:** 1998-2000 AACS.

**R 432.1902**

**Source:** 1998-2000 AACS.

**R 432.1903**

**Source:** 1998-2000 AACS.

**Annual Administrative Code Supplement**  
**2008 Edition**

**R 432.1904**

**Source:** 1998-2000 AACS.

**R 432.1905**

**Source:** 1998-2000 AACS.

**R 432.1906**

**Source:** 1998-2000 AACS.

**R 432.1907 Compliance with internal control procedures.**

Rule 907.(1) Casino licensees and casino license applicants must comply with all internal control procedures that have been approved in writing by the board or its designee.

(2) If a casino licensee or casino license applicant fails to comply with any provision of its approved internal control procedures, the board may initiate a disciplinary action.

History: 2008 MR 10, Eff. May 23, 2008.

**PART 10. SECURITY AND SURVEILLANCE**

**R 432.11001**

**Source:** 1998-2000 AACS.

**R 432.11002**

**Source:** 1998-2000 AACS.

**R 432.11003**

**Source:** 1998-2000 AACS.

**R 432.11004**

**Source:** 1998-2000 AACS.

**R 432.11005**

**Source:** 1998-2000 AACS.

**R 432.11006**

**Source:** 1998-2000 AACS.

**R 432.11007**

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**R 432.11008**

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**R 432.11009**

**Source:** 1998-2000 AACS.

**R 432.11010**

**Source:** 1998-2000 AACS.

**R 432.11011**

**Source:** 1998-2000 AACS.

**R 432.11012**

**Source:** 1998-2000 AACS.

**R 432.11013**

**Source:** 1998-2000 AACS.



**Annual Administrative Code Supplement**  
**2008 Edition**

**R 432.11014**  
Source: 1998-2000 AACS.

**R 432.11015**  
Source: 1998-2000 AACS.

**R 432.11016**  
Source: 1998-2000 AACS.

**R 432.11017**  
Source: 1998-2000 AACS.

**R 432.11018**  
Source: 1998-2000 AACS.

**PART 11. SEIZURE, FORFEITURE AND DISCIPLINARY HEARINGS**

**R 432.11101**  
Source: 1998-2000 AACS.

**R 432.11102**  
Source: 1998-2000 AACS.

**R 432.11103**  
Source: 1998-2000 AACS.

**R 432.11104**  
Source: 1998-2000 AACS.

**R 432.11105**  
Source: 1998-2000 AACS.

**R 432.11106**  
Source: 1998-2000 AACS.

**R 432.11107**  
Source: 1998-2000 AACS.

**R 432.11108**  
Source: 1998-2000 AACS.

**R 432.11109**  
Source: 1998-2000 AACS.

**PART 12. ACCOUNTING RECORDS AND PROCEDURES**

**R 432.11201**  
Source: 1998-2000 AACS.

**R 432.11202**  
Source: 1998-2000 AACS.

**R 432.11203**  
Source: 1998-2000 AACS.

**R 432.11204**  
Source: 1998-2000 AACS.

**Annual Administrative Code Supplement**  
**2008 Edition**

**R 432.11205**  
Source: 1998-2000 AACS.

**R 432.11206**  
Source: 1998-2000 AACS.

**R 432.11207**  
Source: 1998-2000 AACS.

**R 432.11208**  
Source: 1998-2000 AACS.

**R 432.11209**  
Source: 1998-2000 AACS.

**PART 13. CREDIT**

**R 432.11301**  
Source: 1998-2000 AACS.

**R 432.11302**  
Source: 1998-2000 AACS.

**R 432.11303**  
Source: 1998-2000 AACS.

**R 432.11304**  
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**R 432.11305**  
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**R 432.11306**  
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**R 432.11307**  
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**R 432.11308**  
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**R 432.11309**  
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**R 432.11310**  
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**R 432.11311**  
Source: 1998-2000 AACS.

**R 432.11312**  
Source: 1998-2000 AACS.

**PART 14. MOVEMENT OF GAMING EQUIPMENT**

**R 432.11401**  
Source: 1998-2000 AACS.

**R 432.11402**

**Annual Administrative Code Supplement**  
**2008 Edition**

**Source:** 1998-2000 AACS.

**R 432.11403**

**Source:** 1998-2000 AACS.

**R 432.11404**

**Source:** 1998-2000 AACS.

**R 432.11405**

**Source:** 1998-2000 AACS.

**R 432.11406**

**Source:** 1998-2000 AACS.

**PART 15. DISPUTE PROCEDURES**

**R 432.11501**

**Source:** 1998-2000 AACS.

**R 432.11502**

**Source:** 1998-2000 AACS.

**R 432.11503**

**Source:** 1998-2000 AACS.

**DEPARTMENT OF TREASURY**  
**BUREAU OF STATE LOTTERY**  
**CHARITABLE GAMING DIVISION**

**PART 1. GENERAL**

**R 432.21101**

**Source:** 2003 AACS.

**R 432.21102**

**Source:** 1998-2000 AACS.

**R 432.21103**

**Source:** 1998-2000 AACS.

**R 432.21104**

**Source:** 1998-2000 AACS.

**R 432.21105**

**Source:** 1998-2000 AACS.

**R 432.21106**

**Source:** 1998-2000 AACS.

**R 432.21107**

**Source:** 1998-2000 AACS.

**R 432.21108**

**Source:** 1998-2000 AACS.

**Annual Administrative Code Supplement**  
**2008 Edition**

- R 432.21109**  
Source: 2003 AACS.
- R 432.21110**  
Source: 1998-2000 AACS.
- R 432.21111**  
Source: 1998-2000 AACS.
- R 432.21112**  
Source: 1998-2000 AACS.
- R 432.21113**  
Source: 1998-2000 AACS.
- R 432.21199**  
Source: 1998-2000 AACS.

**PART 2. GAMING LICENSING**

- R 432.21201**  
Source: 2003 AACS.
- R 432.21202**  
Source: 2003 AACS.
- R 432.21203**  
Source: 1998-2000 AACS.
- R 432.21204**  
Source: 2003 AACS.
- R 432.21205**  
Source: 1998-2000 AACS.
- R 432.21206**  
Source: 1998-2000 AACS.
- R 432.21207**  
Source: 1998-2000 AACS.
- R 432.21208**  
Source: 2003 AACS.

**PART 3. BINGO**

- R 432.21301**  
Source: 2003 AACS.
- R 432.21302**  
Source: 1998-2000 AACS.
- R 432.21303**  
Source: 1998-2000 AACS.
- R 432.21304**  
Source: 1998-2000 AACS.

**Annual Administrative Code Supplement**  
**2008 Edition**

- R 432.21305**  
Source: 2007 AACCS.
- R 432.21306**  
Source: 1998-2000 AACCS.
- R 432.21307**  
Source: 1998-2000 AACCS.
- R 432.21308**  
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- R 432.21309**  
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- R 432.21310**  
Source: 2003 AACCS.
- R 432.21311**  
Source: 1998-2000 AACCS.
- R 432.21312**  
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- R 432.21313**  
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- R 432.21314**  
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- R 432.21315**  
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- R 432.21316**  
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- R 432.21317**  
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- R 432.21318**  
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- R 432.21319**  
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- R 432.21320**  
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- R 432.21321**  
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- R 432.21322**  
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- R 432.21323**  
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- R 432.21324**

**Annual Administrative Code Supplement**  
**2008 Edition**

**Source:** 2003 AACS.

**R 432.21325**

**Source:** 1998-2000 AACS.

**R 432.21326**

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**R 432.21327**

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**R 432.21334**

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**R 432.21335**

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**R 432.21336**

**Source:** 2007 AACS.

**PART 4. MILLIONAIRE PARTY**

**R 432.21401**

**Source:** 1998-2000 AACS.

**R 432.21402**

**Source:** 1998-2000 AACS.

**R 432.21403**

**Source:** 1998-2000 AACS.

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**R 432.21407**

**Annual Administrative Code Supplement**  
**2008 Edition**

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**R 432.21408**

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**R 432.21418**

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**R 432.21419**

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**R 432.21420**

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**PART 5. RAFFLE**

**R 432.21501**

Source: 2003 AACS.

**R 432.21502**

Source: 1998-2000 AACS.

**R 432.21503**

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**R 432.21504**

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**Annual Administrative Code Supplement**  
**2008 Edition**

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**R 432.21507**

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**R 432.21520**

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**R 432.21521**

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**PART 6. CHARITY GAME**

**R 432.21601**

**Source:** 2003 AACS.

**R 432.21602**

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**R 432.21603**



**Annual Administrative Code Supplement**  
**2008 Edition**

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**Annual Administrative Code Supplement**  
**2008 Edition**

**R 432.21623**  
Source: 2007 AACS.

**R 432.21624**  
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**PART 7. NUMERAL GAME**

**R 432.21701**  
Source: 1998-2000 AACS.

**R 432.21702**  
Source: 1998-2000 AACS.

**R 432.21703**  
Source: 1998-2000 AACS.

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**Annual Administrative Code Supplement**  
**2008 Edition**

**R 432.21718**  
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**R 432.21719**  
Source: 1998-2000 AACS.

**R 432.21720**  
Source: 2003 AACS.

**R 432.21721**  
Source: 2003 AACS.

**PART 8. SUPPLIER**

**R 432.21801**  
Source: 2003 AACS.

**R 432.21802**  
Source: 1998-2000 AACS.

**R 432.21803**  
Source: 2003 AACS.

**R 432.21804**  
Source: 2003 AACS.

**R 432.21805**  
Source: 2007 AACS.

**R 432.21806**  
Source: 2003 AACS.

**R 432.21807**  
Source: 2003 AACS.

**R 432.21808**  
Source: 2003 AACS.

**R 432.21809**  
Source: 2003 AACS.

**R 432.21810**  
Source: 2003 AACS.

**R 432.21811**  
Source: 2007 AACS.

**R 432.21812**  
Source: 2003 AACS.

**R 432.21813**  
Source: 2003 AACS.

**PART 9. MANUFACTURER**

**R 432.21901**  
Source: 2003 AACS.

**Annual Administrative Code Supplement**  
**2008 Edition**

**R 432.21902**  
Source: 1998-2000 AACS.

**R 432.21903**  
Source: 1998-2000 AACS.

**R 432.21904**  
Source: 2003 AACS.

**R 432.21905**  
Source: 2003 AACS.

**R 432.21906**  
Source: 2003 AACS.

**R 432.21907**  
Source: 2003 AACS.

**R 432.21908**  
Source: 2003 AACS.

**R 432.21909**  
Source: 2003 AACS.

**R 432.21910**  
Source: 2003 AACS.

**R 432.21911**  
Source: 2003 AACS.

**PART 10. HALL**

**R 432.22001**  
Source: 2003 AACS.

**R 432.22002**  
Source: 1998-2000 AACS.

**R 432.22003**  
Source: 2003 AACS.

**R 432.22004**  
Source: 2007 AACS.

**R 432.22005**  
Source: 2007 AACS.

**R 432.22006**  
Source: 2007 AACS.

**R 432.22007**  
Source: 2007 AACS.

**R 432.22008**  
Source: 2003 AACS.

**SPECIAL LICENSES FOR SALE OF ALCOHOLIC LIQUOR**

**Annual Administrative Code Supplement**  
**2008 Edition**

**AT RETAIL FOR CONSUMPTION ON PREMISES**

**R 436.571**  
Source: 1998-2000 AACS.

**R 436.572**  
Source: 1998-2000 AACS.

**R 436.573**  
Source: 1998-2000 AACS.

**R 436.574**  
Source: 1998-2000 AACS.

**R 436.575**  
Source: 1998-2000 AACS.

**R 436.578**  
Source: 1998-2000 AACS.

**R 436.580**  
Source: 1998-2000 AACS.

**R 436.581**  
Source: 1998-2000 AACS.

**R 436.582**  
Source: 1998-2000 AACS.

**GENERAL RULES**

**R 436.1001**  
Source: 2003 AACS.

**R 436.1003**  
Source: 1980 AACS.

**R 436.1005**  
Source: 1980 AACS.

**R 436.1007**  
Source: 1980 AACS.

**R 436.1009**  
Source: 1980 AACS.

**R 436.1011**  
Source: 2003 AACS.

**R 436.1013**  
Source: 1980 AACS.

**R 436.1015**  
Source: 1980 AACS.

**R 436.1017**  
Source: 1980 AACS.

**Annual Administrative Code Supplement**  
**2008 Edition**

- R 436.1019**  
Source: 1980 AACS.
- R 436.1021**  
Source: 1980 AACS.
- R 436.1023**  
Source: 1998-2000 AACS.
- R 436.1025**  
Source: 1980 AACS.
- R 436.1027**  
Source: 1980 AACS.
- R 436.1129**  
Source: 2005 AACS.
- R 436.1031**  
Source: 1980 AACS.
- R 436.1033**  
Source: 1980 AACS.
- R 436.1135**  
Source: 2005 AACS.
- R 436.1037**  
Source: 2003 AACS.
- R 436.1039**  
Source: 1980 AACS.
- R 436.1041**  
Source: 2003 AACS.
- R 436.1043**  
Source: 1980 AACS.
- R 436.1045**  
Source: 1998-2000 AACS.
- R 436.1047**  
Source: 1980 AACS.
- R 436.1049**  
Source: 2003 AACS.
- R 436.1051**  
Source: 2003 AACS.
- R 436.1053**  
Source: 1998-2000 AACS.
- R 436.1055**  
Source: 1980 AACS.
- R 436.1057**

**Annual Administrative Code Supplement**  
**2008 Edition**

**Source:** 2004 AACs.

**R 436.1059**

**Source:** 1998-2000 AACs.

**R 436.1060**

**Source:** 2003 AACs.

**R 436.1061**

**Source:** 1980 AACs.

**R 436.1062**

**Source:** 1998-2000 AACs.

**R 436.1063**

**Source:** 1980 AACs.

**LICENSING QUALIFICATIONS**

**R 436.1101**

**Source:** 1997 AACs.

**R 436.1103**

**Source:** 1979 AC.

**R 436.1105**

**Source:** 2004 AACs.

**R 436.1107**

**Source:** 2004 AACs.

**R 436.1109**

**Source:** 2004 AACs.

**R 436.1110**

**Source:** 2004 AACs.

**R 436.1111**

**Source:** 1979 AC.

**R 436.1113**

**Source:** 1998-2000 AACs.

**R 436.1115**

**Source:** 1998-2000 AACs.

**R 436.1117**

**Source:** 2004 AACs.

**R 436.1119**

**Source:** 1987 AACs.

**R 436.1121**

**Source:** 1998-2000 AACs.

**R 436.1123**

**Source:** 2004 AACs.

**Annual Administrative Code Supplement**  
**2008 Edition**

**R 436.1125**  
Source: 1985 AACS.

**R 436.1127**  
Source: 1979 AC.

**R 436.1129**  
Source: 2004 AACS.

**R 436.1131**  
Source: 1998-2000 AACS.

**R 436.1133**  
Source: 2004 AACS.

**R 436.1135**  
Source: 2004 AACS.

**R 436.1137**  
Source: 1979 AC.

**R 436.1139**  
Source: 1979 AC.

**R 436.1141**  
Source: 1979 AC.

**R 436.1142**  
Source: 1990 AACS.

**R 436.1143**  
Source: 2004 AACS.

**R 436.1145**  
Source: 1979 AC.

**R 436.1147**  
Source: 1979 AC.

**R 436.1149**  
Source: 2004 AACS.

**R 436.1151**  
Source: 1997 AACS.

**SPECIAL PERMITS FOR HOSPITALS AND INSTITUTIONS**

**R 436.1251**  
Source: 1981 AACS.

**ADVERTISING**

**R 436.1301**  
Source: 1997 AACS.



**Annual Administrative Code Supplement**  
**2008 Edition**

- R 436.1303**  
Source: 1979 AC.
- R 436.1305**  
Source: 1979 AC.
- R 436.1307**  
Source: 1979 AC.
- R 436.1309**  
Source: 1989 AACS.
- R 436.1311**  
Source: 1979 AC.
- R 436.1313**  
Source: 1998-2000 AACS.
- R 436.1315**  
Source: 1989 AACS.
- R 436.1317**  
Source: 1992 AACS.
- R 436.1321**  
Source: 1979 AC.
- R 436.1323**  
Source: 1979 AC.
- R 436.1325**  
Source: 1979 AC.
- R 436.1327**  
Source: 1997 AACS.
- R 436.1329**  
Source: 1994 AACS.
- R 436.1331**  
Source: 1979 AC.
- R 436.1333**  
Source: 1998-2000 AACS.
- R 436.1335**  
Source: 1998-2000 AACS.
- R 436.1337**  
Source: 1997 AACS.
- R 436.1339**  
Source: 1979 AC.

**ON-PREMISES LICENSES**

- R 436.1401**

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**2008 Edition**

**Source:** 1980 AACS.

**R 436.1403**

**Source:** 1980 AACS.

**R 436.1405**

**Source:** 1998-2000 AACS.

**R 436.1407**

**Source:** 1998-2000 AACS.

**R 436.1409**

**Source:** 1980 AACS.

**R 436.1411**

**Source:** 1980 AACS.

**R 436.1413**

**Source:** 1980 AACS.

**R 436.1415**

**Source:** 1980 AACS.

**R 436.1417**

**Source:** 1980 AACS.

**R 436.1419**

**Source:** 1998-2000 AACS.

**R 436.1421**

**Source:** 1980 AACS.

**R 436.1423**

**Source:** 1980 AACS.

**R 436.1425**

**Source:** 1998-2000 AACS.

**R 436.1427**

**Source:** 1980 AACS.

**R 436.1429**

**Source:** 1998-2000 AACS.

**R 436.1431**

**Source:** 1980 AACS.

**R 436.1433**

**Source:** 1980 AACS.

**R 436.1435**

**Source:** 1998-2000 AACS.

**R 436.1437**

**Source:** 1998-2000 AACS.

**R 436.1438**

**Source:** 1985 AACS.

**OFF-PREMISES LICENSES**

- R 436.1501**  
Source: 1980 AACS.
- R 436.1503**  
Source: 1981 AACS.
- R 436.1505**  
Source: 2003 AACS.
- R 436.1507**  
Source: 1980 AACS.
- R 436.1509**  
Source: 1998-2000 AACS.
- R 436.1511**  
Source: 1998-2000 AACS.
- R 436.1513**  
Source: 1980 AACS.
- R 436.1515**  
Source: 1980 AACS.
- R 436.1517**  
Source: 1980 AACS.
- R 436.1519**  
Source: 1980 AACS.
- R 436.1521**  
Source: 1980 AACS.
- R 436.1523**  
Source: 1998-2000 AACS.
- R 436.1525**  
Source: 1980 AACS.
- R 436.1527**  
Source: 2001 AACS.
- R 436.1529**  
Source: 1980 AACS.
- R 436.1531**  
Source: 1998-2000 AACS.

**BEER**

- R 436.1601**  
Source: 1989 AACS.
- R 436.1603**  
Source: 1997 AACS.

**Annual Administrative Code Supplement**  
**2008 Edition**

- R 436.1605**  
Source: 1989 AACS.
- R 436.1607**  
Source: 1989 AACS.
- R 436.1609**  
Source: 1989 AACS.
- R 436.1611**  
Source: 1998-2000 AACS.
- R 436.1613**  
Source: 1998-2000 AACS.
- R 436.1615**  
Source: 1989 AACS.
- R 436.1617**  
Source: 1989 AACS.
- R 436.1621**  
Source: 1989 AACS.
- R 436.1623**  
Source: 1997 AACS.
- R 436.1625**  
Source: 1979 AC.
- R 436.1627**  
Source: 1979 AC.
- R 436.1629**  
Source: 2007 AACS.
- R 436.1631**  
Source: 1989 AACS.
- R 436.1632**  
Source: 1989 AACS.
- R 436.1633**  
Source: 1979 AC.
- R 436.1635**  
Source: 1989 AACS.
- R 436.1641**  
Source: 1989 AACS.
- R 436.1643**  
Source: 1997 AACS.
- R 436.1645**  
Source: 1979 AC.
- R 436.1651**  
Source: 1998-2000 AACS.

**Annual Administrative Code Supplement**  
**2008 Edition**

**R 436.1659**  
Source: 1979 AC.

**WINES**

**R 436.1701**  
Source: 1997 AACS.

**R 436.1702**  
Source: 1979 AC.

**R 436.1703**  
Source: 1979 AC.

**R 436.1705**  
Source: 1990 AACS.

**R 436.1707**  
Source: 1979 AC.

**R 436.1708**  
Source: 1998-2000 AACS.

**R 436.1711**  
Source: 1979 AC.

**R 436.1712**  
Source: 1979 AC.

**R 436.1714**  
Source: 1998-2000 AACS.

**R 436.1716**  
Source: 1979 AC.

**R 436.1717**  
Source: 1998-2000 AACS.

**R 436.1719**  
Source: 1998-2000 AACS.

**R 436.1720**  
Source: 1989 AACS.

**R 436.1721**  
Source: 1979 AC.

**R 436.1722**  
Source: 1980 AACS.

**R 436.1723**  
Source: 1997 AACS.

**R 436.1723a**  
Source: 1989 AACS.

**R 436.1724**  
Source: 1979 AC.

**Annual Administrative Code Supplement**  
**2008 Edition**

**R 436.1725**  
Source: 1989 AACS.

**R 436.1726**  
Source: 1983 AACS.

**R 436.1727**  
Source: 1979 AC.

**R 436.1728**  
Source: 1979 AC.

**R 436.1731**  
Source: 1998-2000 AACS.

**R 436.1735**  
Source: 1998-2000 AACS.

**R 436.1749**  
Source: 1979 AC.

**SPIRITS**

**R 436.1801**  
Source: 1979 AC.

**R 436.1802**  
Source: 1998-2000 AACS.

**R 436.1803**  
Source: 1979 AC.

**R 436.1805**  
Source: 1979 AC.

**R 436.1807**  
Source: 1979 AC.

**R 436.1809**  
Source: 1979 AC.

**R 436.1811**  
Source: 1979 AC.

**R 436.1813**  
Source: 1979 AC.

**R 436.1815**  
Source: 1979 AC.

**R 436.1817**  
Source: 1979 AC.

**R 436.1819**  
Source: 1979 AC.

**R 436.1821**  
Source: 1979 AC.

**Annual Administrative Code Supplement**  
**2008 Edition**

**R 436.1823**

Source: 1979 AC.

**R 436.1825**

Source: 1998-2000 AACS.

**R 436.1827**

Source: 1998-2000 AACS.

**R 436.1829**

Source: 1998-2000 AACS.

**VENDOR REPRESENTATIVE AND SALESMEN**

**R 436.1851**

Source: 1997 AACS.

**R 436.1853**

Source: 1998-2000 AACS.

**R 436.1855**

Source: 1979 AC.

**R 436.1857**

Source: 1979 AC.

**R 436.1859**

Source: 1998-2000 AACS.

**R 436.1861**

Source: 1985 AACS.

**R 436.1863**

Source: 1979 AC.

**R 436.1865**

Source: 1979 AC.

**R 436.1869**

Source: 1979 AC.

**HEARING AND APPEAL PRACTICE**

**R 436.1901**

Source: 2004 AACS.

**R 436.1903**

Source: 1979 AC.

**R 436.1905**

Source: 2004 AACS.

**R 436.1907**

Source: 2004 AACS.

**R 436.1909**

**Annual Administrative Code Supplement**  
**2008 Edition**

**Source:** 1988 AACS.

**R 436.1910**

**Source:** 2004 AACS.

**R 436.1911**

**Source:** 2004 AACS.

**R 436.1913**

**Source:** 2004 AACS.

**R 436.1915**

**Source:** 2004 AACS.

**R 436.1917**

**Source:** 2004 AACS.

**R 436.1919**

**Source:** 1979 AC.

**R 436.1921**

**Source:** 2004 AACS.

**R 436.1923**

**Source:** 2004 AACS.

**R 436.1925**

**Source:** 2004 AACS.

**R 436.1927**

**Source:** 1979 AC.

**R 436.1929**

**Source:** 1979 AC.

**R 436.1931**

**Source:** 2004 AACS.

**R 436.1933**

**Source:** 1979 AC.

**R 436.1935**

**Source:** 1979 AC.

**R 436.1951**

**Source:** 2003 AACS.

**R 436.1953**

**Source:** 2003 AACS.

**R 436.1955**

**Source:** 2003 AACS.

**R 436.1957**

**Source:** 1979 AC.

**R 436.1959**

**Source:** 2003 AACS.



**Annual Administrative Code Supplement**  
**2008 Edition**

**R 436.1961**  
Source: 1979 AC.

**R 436.1963**  
Source: 2003 AACS.

**DECLARATORY RULINGS**

**R 436.1971**  
Source: 1979 AC.

**R 436.1973**  
Source: 1979 AC.

**R 436.1975**  
Source: 1979 AC.

**FINANCIAL RESPONSIBILITY**

**R 436.2001**  
Source: 2003 AACS.

**R 436.2003**  
Source: 1988 AACS.

**R 436.2005**  
Source: 1988 AACS.

**R 436.2007**  
Source: 1988 AACS.

**R 436.2009**  
Source: 1988 AACS.

**R 436.2011**  
Source: 2003 AACS.

**R 436.2013**  
Source: 1988 AACS.

**R 436.2015**  
Source: 2003 AACS.

**R 436.2017**  
Source: 2003 AACS.

**R 436.2019**  
Source: 1988 AACS.

**R 436.2021**  
Source: 1988 AACS.

**DEPARTMENT OF STATE**

**BUREAU OF DRIVER AND VEHICLE RECORDS**

**EXPEDITING REGULAR SEARCH PROCESS**

**R 440.1**

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**2008 Edition**

**Source:** 2002 AACS.

**R 440.2**

**Source:** 2002 AACS.

**R 440.3**

**Source:** 2002 AACS.

**R 440.4**

**Source:** 2002 AACS.

**R 440.5**

**Source:** 2002 AACS.

**R 440.6**

**Source:** 2002 AACS.

**PART 1. GENERAL PROVISIONS**

**R 440.101**

**Source:** 2002 AACS.

**R 440.102**

**Source:** 2002 AACS.

**R 440.103**

**Source:** 2002 AACS.

**R 440.104**

**Source:** 2002 AACS.

**R 440.105**

**Source:** 2002 AACS.

**R 440.106**

**Source:** 2002 AACS.

**R 440.107**

**Source:** 2002 AACS.

**PART 2. ACCEPTANCE AND REFUSAL OF DOCUMENTS**

**R 440.201**

**Source:** 2002 AACS.

**R 440.202**

**Source:** 2002 AACS.

**R 440.203**

**Source:** 2002 AACS.

**R 440.204**

**Source:** 2002 AACS.

**R 440.205**

**Source:** 2002 AACS.

**R 440.206**

**Source:** 2002 AACS.

**Annual Administrative Code Supplement**  
**2008 Edition**

**R 440.207**  
Source: 2002 AACS.

**PART 3. UCC INFORMATION MANAGEMENT SYSTEM**

**R 440.301**  
Source: 2002 AACS.

**R 440.302**  
Source: 2002 AACS.

**R 440.303**  
Source: 2002 AACS.

**R 440. 304**  
Source: 2002 AACS.

**R 440. 305**  
Source: 2002 AACS.

**R 440. 306**  
Source: 2002 AACS.

**R 440. 307**  
Source: 2002 AACS.

**R 440. 308**  
Source: 2002 AACS.

**R 440. 309**  
Source: 2002 AACS.

**R 440. 310**  
Source: 2002 AACS.

**R 440. 311**  
Source: 2002 AACS.

**R 440. 312**  
Source: 2002 AACS.

**PART 4. FILING AND DATA ENTRY PROCEDURES**

**R 440.401**  
Source: 2002 AACS.

**R 440.402**  
Source: 2002 AACS.

**R 440.403**  
Source: 2002 AACS.

**R 440.404**  
Source: 2002 AACS.

**R 440. 405**  
Source: 2002 AACS.

**Annual Administrative Code Supplement**  
**2008 Edition**

**R 440.406**  
Source: 2002 AACS.

**R 440.407**  
Source: 2002 AACS.

**R 440.408**  
Source: 2002 AACS.

**R 440.409**  
Source: 2002 AACS.

**R 440.410**  
Source: 2002 AACS.

**R 440.411**  
Source: 2002 AACS.

**R 440.412**  
Source: 2002 AACS.

**R 440.413**  
Source: 2002 AACS.

**R 440.414**  
Source: 2002 AACS.

**R 440.415**  
Source: 2002 AACS.

**R 440.416**  
Source: 2002 AACS.

**PART 5. SEARCH REQUESTS AND REPORTS**

**R 440.501**  
Source: 2002 AACS.

**R 440.502**  
Source: 2002 AACS.

**R 440.503**  
Source: 2002 AACS.

**R 440.504**  
Source: 2002 AACS.

**R 440.505**  
Source: 2002 AACS.

**R 440.506**  
Source: 2002 AACS.

**R 440.508**  
Source: 2002 AACS.

**R 440.509**

**Annual Administrative Code Supplement**  
**2008 Edition**

**Source:** 2002 AACS.

**R 440.510**

**Source:** 2002 AACS.

**SIZE CLASSIFICATION RULES**

**R 445.1**

**Source:** 1979 AC.

**R 445.3**

**Source:** 1979 AC.

**DEPARTMENT OF ATTORNEY GENERAL**

**CONSUMER PROTECTION AND CHARITABLE TRUSTS DIVISION**

**FRANCHISES**

**R 445.101**

**Source:** 1979 AC.

**R 445.201**

**Source:** 1979 AC.

**R 445.202**

**Source:** 1979 AC.

**R 445.203**

**Source:** 1979 AC.

**R 445.204**

**Source:** 1979 AC.

**R 445.205**

**Source:** 1979 AC.

**R 445.206**

**Source:** 1979 AC.

**R 445.207**

**Source:** 1979 AC.

**R 445.208**

**Source:** 1979 AC.

**R 445.209**

**Source:** 1979 AC.

**R 445.210**

**Source:** 1979 AC.

**R 445.211**

**Source:** 1979 AC.

**R 445.301**

**Source:** 1979 AC.

**R 445.302**

**Source:** 1979 AC.

**R 445.303**

**Source:** 1979 AC.

**Annual Administrative Code Supplement**  
**2008 Edition**

**R 445.304**  
Source: 1979 AC.

**R 445.305**  
Source: 1979 AC.

**R 445.401**  
Source: 1979 AC.

**R 445.402**  
Source: 1979 AC.

**R 445.403**  
Source: 1979 AC.

**R 445.404**  
Source: 1979 AC.

**R 445.405**  
Source: 1979 AC.

**R 445.501**  
Source: 1979 AC.

**R 445.502**  
Source: 1979 AC.

**R 445.503**  
Source: 1979 AC.

**R 445.504**  
Source: 1979 AC.

**R 445.505**  
Source: 1979 AC.

**R 445.506**  
Source: 1979 AC.

**R 445.507**  
Source: 1979 AC.

**R 445.508**  
Source: 1979 AC.

**R 445.509**  
Source: 1979 AC.

**R 445.510**  
Source: 1979 AC.

**R 445.511**  
Source: 1979 AC.

**R 445.512**  
Source: 1979 AC.

**Annual Administrative Code Supplement**  
**2008 Edition**

**R 445.513**  
Source: 1979 AC.

**R 445.514**  
Source: 1979 AC.

**R 445.601**  
Source: 1979 AC.

**R 445.602**  
Source: 1979 AC.

**R 445.603**  
Source: 1979 AC.

**R 445.604**  
Source: 1979 AC.

**R 445.605**  
Source: 1979 AC.

**R 445.606**  
Source: 1979 AC.

**R 445.607**  
Source: 1979 AC.

**R 445.608**  
Source: 1979 AC.

**R 445.701**  
Source: 1979 AC.

**R 445.702**  
Source: 1979 AC.

**R 445.703**  
Source: 1979 AC.

**R 445.704**  
Source: 1979 AC.

**R 445.705**  
Source: 1979 AC.

**R 445.706**  
Source: 1979 AC.

**R 445.707**  
Source: 1979 AC.

**R 445.708**  
Source: 1979 AC.

**R 445.709**  
Source: 1979 AC.

**R 445.710**

**Annual Administrative Code Supplement**  
**2008 Edition**

**Source:** 1979 AC.

**R 445.801**

**Source:** 1979 AC.

**R 445.802**

**Source:** 1979 AC.

**R 445.803**

**Source:** 1979 AC.

**R 445.804**

**Source:** 1979 AC.

**R 445.901**

**Source:** 1979 AC.

**FINANCIAL INSTITUTIONS BUREAU**

**MORTGAGE AND HOME IMPROVEMENT LENDING PRACTICES**

**R 445.1001**

**Source:** 1995 AACS.

**R 445.1002**

**Source:** 1995 AACS.

**R 445.1003**

**Source:** 1997 AACS.

**R 445.1004**

**Source:** 1995 AACS.

**R 445.1005**

**Source:** 1995 AACS.

**R 445.1006**

**Source:** 1997 AACS.

**R 445.1007**

**Source:** 1997 AACS.

**R 445.1008**

**Source:** 1997 AACS.

**R 445.1009**

**Source:** 1997 AACS.

**R 445.1010**

**Source:** 1997 AACS.

**R 445.1011**

**Source:** 1995 AACS.

**R 445.1012**

**Source:** 1997 AACS.

**R 445.1013**

**Source:** 1997 AACS.



**Annual Administrative Code Supplement**  
**2008 Edition**

**R 445.1014**  
Source: 1997 AACCS.

**R 445.1015**  
Source: 1997 AACCS.

**R 445.1016**  
Source: 1997 AACCS.

**R 445.1017**  
Source: 1997 AACCS.

**R 445.1018**  
Source: 1997 AACCS.

**R 445.1019**  
Source: 1997 AACCS.

**R 445.1020**  
Source: 1997 AACCS.

**R 445.1021**  
Source: 1997 AACCS.

**R 445.1022**  
Source: 1995 AACCS.

**R 445.1023**  
Source: 1997 AACCS.

**R 445.1024**  
Source: 1995 AACCS.

**R 445.1025**  
Source: 1997 AACCS.

**R 445.1026**  
Source: 1997 AACCS.

**R 445.1027**  
Source: 1997 AACCS.

**R 445.1028**  
Source: 1997 AACCS.

**R 445.1029**  
Source: 1997 AACCS.

**R 445.1030**  
Source: 1995 AACCS.

**R 445.1031**  
Source: 1997 AACCS.

**R 445.1032**  
Source: 1997 AACCS.

**R 445.1033**  
Source: 1997 AACCS.

**Annual Administrative Code Supplement**  
**2008 Edition**

**R 445.1034**  
**Source:** 1997 AACS.

**R 445.1035**  
**Source:** 1995 AACS.

**R 445.1036**  
**Source:** 1995 AACS.

**R 445.1037**  
**Source:** 1995 AACS.

**R 445.1038**  
**Source:** 1997 AACS.

**DEPARTMENT OF CONSUMER AND INDUSTRY SERVICES**  
**MANUFACTURING DEVELOPMENT GROUP**  
**EMPLOYEE-OWNED CORPORATION REVOLVING LOAN FUND**

**R 450.801**  
**Source:** 1987 AACS.

**R 450.802**  
**Source:** 1987 AACS.

**R 450.803**  
**Source:** 1987 AACS.

**R 450.804**  
**Source:** 1987 AACS.

**R 450.805**  
**Source:** 1987 AACS.

**R 450.806**  
**Source:** 1987 AACS.

**R 450.807**  
**Source:** 1987 AACS.

**R 450.808**  
**Source:** 1987 AACS.

**R 450.809**  
**Source:** 1987 AACS.

**R 450.810**  
**Source:** 1987 AACS.

**DIRECTOR'S OFFICE**  
**SECURITIES**  
**PART 1. PROHIBITED PRACTICES**

**R 451.601.1**  
**Source:** 1997 AACS.

**PART 2. REGISTRATION OF BROKER-DEALERS, AGENTS, AND INVESTMENT ADVISORS**

**R 451.601.2**  
Source: 1991 AACS.

**R 451.601.3**  
Source: 1997 AACS.

**R 451.601.4**  
Source: 1982 AACS.

**R 451.602.1**  
Source: 1980 AACS.

**R 451.602.2**  
Source: 1983 AACS.

**R 451.602.3**  
Source: 1980 AACS.

**R 451.602.4**  
Source: 1991 AACS.

**R 451.602.5**  
Source: 1997 AACS.

**R 451.602.5a**  
Source: 1997 AACS.

**R 451.602.6**  
Source: 1980 AACS.

**R 451.602.7**  
Source: 1997 AACS.

**R 451.602.8**  
Source: 1997 AACS.

**R 451.602.9**  
Source: 1997 AACS.

**R 451.602.10**  
Source: 1997 AACS.

**R 451.602.11**  
Source: 1997 AACS.

**R 451.602.12**  
Source: 1997 AACS.

**R 451.602.13**  
Source: 1997 AACS.

**R 451.602.14**  
Source: 1997 AACS.

**R 451.603.1**  
Source: 1979 AC.

**Annual Administrative Code Supplement**  
**2008 Edition**

- R 451.603.2**  
Source: 1979 AC.
- R 451.603.4**  
Source: 1983 AACS.
- R 451.603.5**  
Source: 1980 AACS.
- R 451.604.1**  
Source: 1983 AACS.
- R 451.604.2**  
Source: 1980 AACS.
- R 451.604.3**  
Source: 1980 AACS.
- R 451.604.4**  
Source: 1997 AACS.
- R 451.605.1**  
Source: 1997 AACS.
- R 451.605.2**  
Source: 1983 AACS.

**PART 3. REGISTRATION OF SECURITIES**

- R 451.702.1**  
Source: 1979 AC.
- R 451.703.1**  
Source: 1979 AC.
- R 451.703.2**  
Source: 1979 AC.
- R 451.704.1**  
Source: 1979 AC.
- R 451.704.2**  
Source: 1979 AC.
- R 451.705.1**  
Source: 1979 AC.
- R 451.705.2**  
Source: 1997 AACS.
- R 451.705.3**  
Source: 1979 AC.
- R 451.705.4**  
Source: 1979 AC.
- R 451.705.5**  
Source: 1997 AACS.

**Annual Administrative Code Supplement**  
**2008 Edition**

**R 451.705.6**  
Source: 1980 AACS.

**R 451.705.7**  
Source: 1983 AACS.

**R 451.706.1**  
Source: 1979 AC.

**R 451.706.2**  
Source: 1979 AC.

**R 451.706.3**  
Source: 1997 AACS.

**R 451.706.4**  
Source: 1979 AC.

**R 451.706.5**  
Source: 1997 AACS.

**R 451.706.6**  
Source: 1997 AACS.

**R 451.706.7**  
Source: 1997 AACS.

**R 451.706.8**  
Source: 1983 AACS.

**R 451.706.9**  
Source: 1997 AACS.

**R 451.706.10**  
Source: 1997 AACS.

**R 451.706.11**  
Source: 1997 AACS.

**R 451.706.12**  
Source: 1997 AACS.

**R 451.706.13**  
Source: 1997 AACS.

**R 451.706.14**  
Source: 1997 AACS.

**R 451.706.15**  
Source: 1997 AACS.

**R 451.706.16**  
Source: 1997 AACS.

**R 451.706.17**  
Source: 1997 AACS.

**R 451.706.18**  
Source: 1997 AACS.

**Annual Administrative Code Supplement**  
**2008 Edition**

**R 451.706.19**  
Source: 1997 AACS.

**R 451.706.20**  
Source: 1997 AACS.

**R 451.706.23**  
Source: 1997 AACS.

**R 451.706.24**  
Source: 1997 AACS.

**R 451.706.25**  
Source: 1981 AACS.

**R 451.706.26**  
Source: 1983 AACS.

**PART 4. GENERAL PROVISIONS**

**R 451.801.1**  
Source: 1980 AACS.

**R 451.801.2**  
Source: 1979 AC.

**R 451.801.3**  
Source: 1980 AACS.

**R 451.801.4**  
Source: 1981 AACS.

**R 451.801.5**  
Source: 1997 AACS.

**R 451.802.1**  
Source: 1997 AACS.

**R 451.802.2**  
Source: 1980 AACS.

**R 451.802.3**  
Source: 1997 AACS.

**R 451.803.1**  
Source: 1997 AACS.

**R 451.803.2**  
Source: 1980 AACS.

**R 451.803.3**  
Source: 1980 AACS.

**R 451.803.4**  
Source: 1980 AACS.

**R 451.803.5**  
Source: 1980 AACS.

**Annual Administrative Code Supplement**  
**2008 Edition**

**R 451.803.6**  
Source: 1997 AACS.

**R 451.803.7**  
Source: 1991 AACS.

**R 451.803.8**  
Source: 1993 AACS.

**R 451.803.9**  
Source: 1993 AACS.

**R 451.803.10**  
Source: 1993 AACS.

**R 451.803.11**  
Source: 1993 AACS.

**R 451.812.1**  
Source: 1979 AC.

**R 451.812.2**  
Source: 1980 AACS.

**R 451.813.1**  
Source: 1997 AACS.

**R 451.814.1**  
Source: 1979 AC.

**R 451.817.1**  
Source: 1979 AC.

**R 451.818.1**  
Source: 1982 AACS.

**DEBT MANAGEMENT**

**R 451.1221**  
Source: 1979 AC.

**R 451.1222**  
Source: 1985 AACS.

**R 451.1223**  
Source: 1979 AC.

**R 451.1224**  
Source: 1997 AACS.

**R 451.1225**  
Source: 1979 AC.

**R 451.1226**  
Source: 1979 AC.

**R 451.1227**  
Source: 1979 AC.

**Annual Administrative Code Supplement**  
**2008 Edition**

**R 451.1228**  
Source: 1979 AC.

**R 451.1229**  
Source: 1979 AC.

**R 451.1231**  
Source: 1979 AC.

**R 451.1232**  
Source: 1979 AC.

**R 451.1233**  
Source: 1979 AC.

**R 451.1234**  
Source: 1979 AC.

**R 451.1235**  
Source: 1979 AC.

**R 451.1236**  
Source: 1979 AC.

**R 451.1237**  
Source: 1979 AC.

**R 451.1238**  
Source: 1979 AC.

**R 451.1239**  
Source: 1979 AC.

**R 451.1240**  
Source: 1979 AC.

**R 451.1241**  
Source: 1979 AC.

**R 451.1242**  
Source: 1979 AC.

**R 451.1243**  
Source: 1979 AC.

**R 451.1244**  
Source: 1979 AC.

**R 451.1245**  
Source: 1979 AC.

**R 451.1246**  
Source: 1979 AC.

**STATE OFFICE OF ADMINISTRATIVE HEARINGS AND RULES**

**HEARINGS**

**R 451.1901**  
Source: 2006 AACS.



**Annual Administrative Code Supplement**  
**2008 Edition**

**R 451.1902**  
Source: 2006 AACS.

**R 451.1903**  
Source: 2006 AACS.

**R 451.1904**  
Source: 2006 AACS.

**R 451.1905**  
Source: 2006 AACS.

**R 451.1906**  
Source: 2006 AACS.

**R 451.1907**  
Source: 2006 AACS.

**R 451.1908**  
Source: 2006 AACS.

**PROCEDURAL RULES**

**PART 1. GENERAL PROVISIONS**

**R 451.2101**  
Source: 1983 AACS.

**R 451.2102**  
Source: 1983 AACS.

**R 451.2103**  
Source: 1983 AACS.

**PART 2. BUREAU ORGANIZATION**

**R 451.2201**  
Source: 1983 AACS.

**R 451.2202**  
Source: 1983 AACS.

**R 451.2203**  
Source: 1983 AACS.

**PART 3. INTERPRETATIVE OPINIONS AND DECLARATORY RULINGS**

**R 451.2301**  
Source: 1983 AACS.

**R 451.2302**  
Source: 1983 AACS.

**R 451.2303**  
Source: 2001 AACS.

**R 451.2304**  
Source: 2001 AACS.

**PART 4. OPPORTUNITY TO SHOW COMPLIANCE**

**R 451.2401**  
Source: 1983 AACS.

**R 451.2402**  
Source: 1983 AACS.

**R 451.2403**  
Source: 1983 AACS.

**R 451.2404**  
Source: 1983 AACS.

**R 451.2405**  
Source: 1983 AACS.

**R 451.2406**  
Source: 1983 AACS.

**R 451.2407**  
Source: 1983 AACS.

**R 451.2408**  
Source: 1983 AACS.

**PART 5. COMMENCEMENT OF PROCEEDINGS AND CONTESTED CASES**

**R 451.2501**  
Source: 1983 AACS.

**R 451.2502**  
Source: 1983 AACS.

**R 451.2503**  
Source: 1983 AACS.

**R 451.2504**  
Source: 1983 AACS.

**R 451.2505**  
Source: 1983 AACS.

**R 451.2506**  
Source: 1983 AACS.

**R 451.2507**  
Source: 1983 AACS.

**R 451.2508**  
Source: 1983 AACS.

**R 451.2509**  
Source: 1983 AACS.

**R 451.2510**  
Source: 1983 AACS.

**Annual Administrative Code Supplement**  
**2008 Edition**

**R 451.2511**  
**Source:** 1983 AACS.

**PART 6. PLEADINGS, MOTION PRACTICE, AND INTERVENTION**

**R 451.2601**  
**Source:** 1983 AACS.

**R 451.2602**  
**Source:** 1983 AACS.

**R 451.2603**  
**Source:** 1983 AACS.

**R 451.2604**  
**Source:** 1983 AACS.

**R 451.2605**  
**Source:** 1983 AACS.

**R 451.2606**  
**Source:** 1983 AACS.

**R 451.2607**  
**Source:** 1983 AACS.

**R 451.2608**  
**Source:** 1983 AACS.

**R 451.2609**  
**Source:** 1983 AACS.

**R 451.2610**  
**Source:** 1983 AACS.

**R 451.2611**  
**Source:** 1983 AACS.

**R 451.2612**  
**Source:** 1983 AACS.

**R 451.2613**  
**Source:** 1983 AACS.

**R 451.2614**  
**Source:** 1983 AACS.

**R 451.2615**  
**Source:** 1983 AACS.

**R 451.2616**  
**Source:** 1983 AACS.

**R 451.2617**  
**Source:** 1983 AACS.

**R 451.2618**  
**Source:** 1983 AACS.

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**2008 Edition**

**PART 7. JOINT AND CONSOLIDATED PROCEEDINGS**

**R 451.2701**  
Source: 1983 AACS.

**R 451.2702**  
Source: 1983 AACS.

**PART 9. PREHEARING CONFERENCE**

**R 451.2901**  
Source: 1983 AACS.

**R 451.2902**  
Source: 1983 AACS.

**R 451.2903**  
Source: 1983 AACS.

**R 451.2904**  
Source: 1983 AACS.

**R 451.2905**  
Source: 1983 AACS.

**PART 10. CONDUCT OF HEARINGS**

**R 451.3001**  
Source: 1983 AACS.

**R 451.3002**  
Source: 1983 AACS.

**R 451.3003**  
Source: 1983 AACS.

**R 451.3004**  
Source: 1983 AACS.

**R 451.3005**  
Source: 1983 AACS.

**R 451.3006**  
Source: 1983 AACS.

**R 451.3007**  
Source: 1983 AACS.

**R 451.3008**  
Source: 1983 AACS.

**R 451.3009**  
Source: 1983 AACS.

**R 451.3010**  
Source: 1983 AACS.

**R 451.3011**

**Annual Administrative Code Supplement**  
**2008 Edition**

**Source:** 1983 AACS.

**PART 12. DECISIONS**

**R 451.3201**

**Source:** 1983 AACS.

**R 451.3202**

**Source:** 1983 AACS.

**R 451.3203**

**Source:** 1983 AACS.

**R 451.3204**

**Source:** 1983 AACS.

**PART 13. PRESIDING OFFICER**

**R 451.3301**

**Source:** 1983 AACS.

**R 451.3302**

**Source:** 1983 AACS.

**R 451.3303**

**Source:** 1983 AACS.

**R 451.3304**

**Source:** 1983 AACS.

**R 451.3305**

**Source:** 1983 AACS.

**PART 14. MISCONDUCT BY ATTORNEYS, AUTHORIZED REPRESENTATIVES, AND PARTIES**

**R 451.3401**

**Source:** 1983 AACS.

**PART 15. PUBLIC HEARINGS**

**R 451.3501**

**Source:** 1983 AACS.

**R 451.3502**

**Source:** 1983 AACS.

**R 451.3503**

**Source:** 1983 AACS.

**DIRECTOR'S OFFICE**

**CEMETERIES**

**PART 2. PERMITS, REGISTRATIONS, LICENSES, AND RECORDS**

**R 456.101**

**Source:** 1979 AC.

**Annual Administrative Code Supplement**  
**2008 Edition**

- R 456.111**  
Source: 1979 AC.
- R 456.121**  
Source: 1979 AC.
- R 456.122**  
Source: 1997 AACS.
- R 456.123**  
Source: 1979 AC.
- R 456.124**  
Source: 1979 AC.
- R 456.125**  
Source: 1979 AC.
- R 456.127**  
Source: 1998-2000 AACS.
- R 456.131**  
Source: 1979 AC.
- R 456.132**  
Source: 1979 AC.
- R 456.133**  
Source: 1979 AC.
- R 456.134**  
Source: 1979 AC.
- R 456.135**  
Source: 1979 AC.
- R 456.136**  
Source: 1979 AC.
- R 456.137**  
Source: 1979 AC.
- R 456.138**  
Source: 1979 AC.
- R 456.139**  
Source: 1979 AC.

**PART 4. CASKETS, EARTH BURIALS, ENTOMBMENTS, AND CREMATIONS**

- R 456.141**  
Source: 1998-2000 AACS.
- R 456.142**  
Source: 1998-2000 AACS.
- R 456.143**  
Source: 1998-2000 AACS.

**Annual Administrative Code Supplement**  
**2008 Edition**

**R 456.144**  
Source: 1979 AC.

**R 456.145**  
Source: 1979 AC.

**R 456.146**  
Source: 1979 AC.

**PART 5. GROUNDS, FACILITIES, AND BUILDINGS**

**R 456.151**  
Source: 1979 AC.

**R 456.152**  
Source: 1979 AC.

**R 456.153**  
Source: 1979 AC.

**R 456.154**  
Source: 1979 AC.

**R 456.161**  
Source: 1979 AC.

**R 456.162**  
Source: 1979 AC.

**R 456.163**  
Source: 1979 AC.

**R 456.164**  
Source: 1979 AC.

**R 456.165**  
Source: 1979 AC.

**R 456.166**  
Source: 1979 AC.

**R 456.167**  
Source: 1979 AC.

**R 456.191**  
Source: 1979 AC.

**R 456.192**  
Source: 1979 AC.

**R 456.193**  
Source: 1979 AC.

**R 456.194**  
Source: 1979 AC.

**R 456.195**  
Source: 1979 AC.

**R 456.196**  
Source: 1979 AC.

**Annual Administrative Code Supplement**  
**2008 Edition**

**PUBLIC SERVICE COMMISSION**  
**INFORMAL REPARATION DOCKET CASES BEFORE COMMISSION**

**R 460.1**  
Source: 2006 AACS.

**R 460.2**  
Source: 2006 AACS.

**R 460.3**  
Source: 2006 AACS.

**R 460.4**  
Source: 2006 AACS.

**R 460.5**  
Source: 2006 AACS.

**R 460.6**  
Source: 2006 AACS.

**R 460.7**  
Source: 2006 AACS.

**PUBLIC SERVICE COMMISSION**  
**CONSUMER STANDARDS AND BILLING PRACTICES**  
**FOR ELECTRIC AND GAS RESIDENTIAL SERVICE**

**R 460.101**  
Source: 2007 AACS.

**R 460.102**  
Source: 2007 AACS.

**R 460.103**  
Source: 2007 AACS.

**R 460.104**  
Source: 2007 AACS.

**R 460.105**  
Source: 2007 AACS.

**PART 2. APPLICATION FOR SERVICE**

**R 460.106**  
Source: 2007 AACS.

**R 460.107**  
Source: 2007 AACS.

**PART 3. DEPOSITS AND GUARANTEE TERMS AND CONDITIONS**

**R 460.108**  
Source: 2007 AACS.

**R 460.109**  
Source: 2007 AACS.



**Annual Administrative Code Supplement**  
**2008 Edition**

**R 460.110**  
Source: 2007 AACS.

**R 460.111**  
Source: 2007 AACS.

**R 460.112**  
Source: 2007 AACS.

**PART 4. METER READING PROCEDURES, METER ACCURACY, METER ERRORS AND RELOCATION**

**R 460.113**  
Source: 2007 AACS.

**R 460.114**  
Source: 2007 AACS.

**R 460.115**  
Source: 2007 AACS.

**R 460.116**  
Source: 2007 AACS.

**PART 5. BILLING AND PAYMENT STANDARDS**

**R 460.117**  
Source: 2007 AACS.

**R 460.118**  
Source: 2007 AACS.

**R 460.119**  
Source: 2007 AACS.

**R 460.120**  
Source: 2007 AACS.

**R 460.121**  
Source: 2007 AACS.

**R 460.122**  
Source: 2007 AACS.

**R 460.123**  
Source: 2007 AACS.

**R 460.124**  
Source: 2007 AACS.

**R 460.125**  
Source: 2007 AACS.

**R 460.126**  
Source: 2007 AACS.

**PART 6. VOLUNTARY TERMINATION OF SERVICE**

**Annual Administrative Code Supplement**  
**2008 Edition**

**R 460.127**  
Source: 2007 AACS.

**PART 7 UTILITY PROCEDURES**

**R 460.128**  
Source: 2007 AACS.

**R 460.129**  
Source: 2007 AACS.

**R 460.130**  
Source: 2007 AACS.

**R 460.131**  
Source: 2007 AACS.

**R 460.133**  
Source: 2007 AACS.

**R 460.134**  
Source: 2007 AACS.

**R 460.135**  
Source: 2007 AACS.

**PART 8. PROCEDURES FOR SHUTOFF AND RESTORATION OF SERVICE**

**R 460.136**  
Source: 2007 AACS.

**R 460.137**  
Source: 2007 AACS.

**R 460.138**  
Source: 2007 AACS.

**R 460.139**  
Source: 2007 AACS.

**R 460.140**  
Source: 2007 AACS.

**R 460.141**  
Source: 2007 AACS.

**R 460.142**  
Source: 2007 AACS.

**R 460.143**  
Source: 2007 AACS.

**R 460.144**  
Source: 2007 AACS.

**PART 9. ENERGY ASSISTANCE AND SHUTOFF PROTECTION PROGRAMS**

**R 460.145**

**Annual Administrative Code Supplement**  
**2008 Edition**

Source: 2007 AACS.

**R 460.146**

Source: 2007 AACS.

**R 460.147**

Source: 2007 AACS.

**R 460.148**

Source: 2007 AACS.

**R 460.149**

Source: 2007 AACS.

**R 460.150**

Source: 2007 AACS.

**PART 10. DISPUTED CLAIM, HEARING AND SETTLEMENT AGREEMENT**

**R 460.151**

Source: 2007 AACS.

**R 460.152**

Source: 2007 AACS.

**R 460.153**

Source: 2007 AACS.

**R 460.154**

Source: 2007 AACS.

**R 460.155**

Source: 2007 AACS.

**R 460.156**

Source: 2007 AACS.

**R 460.157**

Source: 2007 AACS.

**PART 11. COMMISSION APPEAL PROCEDURES**

**R 460.158**

Source: 2007 AACS.

**R 460.159**

Source: 2007 AACS.

**R 460.160**

Source: 2007 AACS.

**R 460.161**

Source: 2007 AACS.

**R 460.162**

Source: 2007 AACS.

**R 460.163**

Source: 2007 AACS.

**Annual Administrative Code Supplement**  
**2008 Edition**

**R 460.164**  
Source: 2007 AACS.

**R 460.165**  
Source: 2007 AACS.

**R 460.166**  
Source: 2007 AACS.

**R 460.167**  
Source: 2007 AACS.

**R 460.168**  
Source: 2007 AACS.

**R 460.169**  
Source: 2007 AACS.

**DEPARTMENT OF CONSUMER AND INDUSTRY SERVICES**

**PUBLIC SERVICE COMMISSION**

**ELECTRIC INTERCONNECTION STANDARDS**

**R 460.481**  
Source: 2003 AACS.

**R 460.482**  
Source: 2003 AACS.

**R 460.483**  
Source: 2003 AACS.

**R 460.484**  
Source: 2003 AACS.

**R 460.485**  
Source: 2003 AACS.

**R 460.486**  
Source: 2003 AACS.

**R 460.487**  
Source: 2003 AACS.

**R 460.488**  
Source: 2003 AACS.

**R 460.489**  
Source: 2003 AACS.

**ELECTRICAL SERVICE**

**R 460.511**  
Source: 1979 AC.

**R 460.512**

**Annual Administrative Code Supplement**  
**2008 Edition**

Source: 1979 AC.

**R 460.513**

Source: 1979 AC.

**R 460.514**

Source: 1979 AC.

**R 460.515**

Source: 1979 AC.

**R 460.516**

Source: 1979 AC.

**R 460.517**

Source: 1979 AC.

**R 460.518**

Source: 1979 AC.

**R 460.519**

Source: 1979 AC.

**DEPARTMENT OF LABOR AND ECONOMIC GROWTH**

**PUBLIC SERVICE COMMISSION**

**SERVICE QUALITY AND RELIABILITY STANDARDS  
FOR ELECTRIC DISTRIBUTION SYSTEMS**

**PART 1. GENERAL PROVISIONS**

**R 460.701**

Source: 2004 AACS.

**R 460.702**

Source: 2004 AACS.

**R 460.703**

Source: 2004 AACS.

**PART 2. UNACCEPTABLE LEVELS OF PERFORMANCE**

**R 460.721**

Source: 2004 AACS.

**R 460.722**

Source: 2004 AACS.

**R 460.723**

Source: 2004 AACS.

**R 460.724**

Source: 2004 AACS.

**PART 3. RECORDS AND REPORTS**

**Annual Administrative Code Supplement**  
**2008 Edition**

**R 460.731**  
Source: 2004 AACS.

**R 460.732**  
Source: 2004 AACS.

**R 460.733**  
Source: 2004 AACS.

**R 460.734**  
Source: 2004 AACS.

**PART 4. FINANCIAL INCENTIVES AND PENALTIES**

**R 460.741**  
Source: 2004 AACS.

**R 460.742**  
Source: 2004 AACS.

**R 460.743**  
Source: 2004 AACS.

**R 460.744**  
Source: 2004 AACS.

**R 460.745**  
Source: 2004 AACS.

**R 460.746**  
Source: 2004 AACS.

**R 460.747**  
Source: 2004 AACS.

**R 460.748**  
Source: 2004 AACS.

**PART 5. WAIVERS AND EXCEPTIONS**

**R 460.751**  
Source: 2004 AACS.

**R 460.752**  
Source: 2004 AACS.

**ELECTRICAL SUPPLY AND COMMUNICATION LINES  
AND ASSOCIATED EQUIPMENT**

**R 460.811**  
Source: 1988 AACS.

**R 460.812**  
Source: 1988 AACS.

**Annual Administrative Code Supplement**  
**2008 Edition**

**R 460.813**  
Source: 1997 AACS.

**R 460.814**  
Source: 1988 AACS.

**R 460.815**  
Source: 1988 AACS.

**PRODUCTION AND TRANSMISSION OF NATURAL GAS**

**R 460.851**  
Source: 1979 AC.

**R 460.852**  
Source: 1979 AC.

**R 460.853**  
Source: 1979 AC.

**R 460.854**  
Source: 1979 AC.

**R 460.855**  
Source: 1979 AC.

**R 460.856**  
Source: 1979 AC.

**R 460.857**  
Source: 1979 AC.

**R 460.858**  
Source: 1979 AC.

**R 460.859**  
Source: 1979 AC.

**R 460.860**  
Source: 1979 AC.

**R 460.861**  
Source: 1979 AC.

**R 460.862**  
Source: 1979 AC.

**R 460.863**  
Source: 1979 AC.

**R 460.864**  
Source: 1979 AC.

**R 460.865**  
Source: 1979 AC.

**R 460.866**  
Source: 1979 AC.

**Annual Administrative Code Supplement**  
**2008 Edition**

**R 460.867**  
Source: 1979 AC.

**R 460.868**  
Source: 1979 AC.

**R 460.869**  
Source: 1979 AC.

**R 460.870**  
Source: 1979 AC.

**R 460.871**  
Source: 1979 AC.

**R 460.872**  
Source: 1979 AC.

**R 460.873**  
Source: 1979 AC.

**R 460.874**  
Source: 1979 AC.

**R 460.875**  
Source: 1979 AC.

**RAILROADS**

**R 460.1451**  
Source: 1979 AC.

**R 460.1452**  
Source: 1979 AC.

**R 460.1453**  
Source: 1979 AC.

**R 460.1454**  
Source: 1979 AC.

**R 460.1455**  
Source: 1979 AC.

**R 460.1456**  
Source: 1979 AC.

**R 460.1457**  
Source: 1979 AC.

**R 460.1458**  
Source: 1979 AC.

**R 460.1459**  
Source: 1979 AC.

**SANITATION AND SHELTER FOR RAILROAD EMPLOYEES**

**R 460.1461**  
Source: 1979 AC.



**Annual Administrative Code Supplement**  
**2008 Edition**

**R 460.1462**  
Source: 1979 AC.

**R 460.1463**  
Source: 1979 AC.

**R 460.1464**  
Source: 1979 AC.

**R 460.1465**  
Source: 1979 AC.

**R 460.1466**  
Source: 1979 AC.

**R 460.1467**  
Source: 1979 AC.

**R 460.1468**  
Source: 1979 AC.

**R 460.1469**  
Source: 1979 AC.

**R 460.1470**  
Source: 1979 AC.

**R 460.1471**  
Source: 1979 AC.

**R 460.1472**  
Source: 1979 AC.

**R 460.1473**  
Source: 1979 AC.

**R 460.1474**  
Source: 1979 AC.

**R 460.1475**  
Source: 1979 AC.

**R 460.1476**  
Source: 1979 AC.

**R 460.1477**  
Source: 1979 AC.

**R 460.1478**  
Source: 1979 AC.

**R 460.1479**  
Source: 1979 AC.

**R 460.1480**  
Source: 1979 AC.

**R 460.1481**  
Source: 1979 AC.

**STANDARDIZATION OF ELECTRICALLY OPERATED HALF-ROADWAY GATES**

**R 460.1491**  
Source: 1979 AC.

**R 460.1492**  
Source: 1979 AC.

**R 460.1493**  
Source: 1979 AC.

**R 460.1494**  
Source: 1979 AC.

**R 460.1495**  
Source: 1979 AC.

**R 460.1496**  
Source: 1979 AC.

**R 460.1497**  
Source: 1979 AC.

**R 460.1498**  
Source: 1979 AC.

**R 460.1499**  
Source: 1979 AC.

**R 460.1500**  
Source: 1979 AC.

**TRACK MOTOR CAR**

**R 460.1511**  
Source: 1979 AC.

**R 460.1512**  
Source: 1979 AC.

**R 460.1513**  
Source: 1979 AC.

**R 460.1514**  
Source: 1979 AC.

**INSPECTION OF TRACKS UPON WHICH PASSENGER TRAINS OPERATED**

**R 460.1521**  
Source: 1979 AC.

**R 460.1522**  
Source: 1979 AC.

**R 460.1523**  
Source: 1979 AC.

**R 460.1524**  
Source: 1979 AC.

**R 460.1525**

**Source:** 1979 AC.

**BILLING PRACTICES APPLICABLE TO NON-RESIDENTIAL ELECTRIC AND GAS CUSTOMERS**

**PART 1. GENERAL PROVISIONS**

**R 460.1601 Applicability; purpose.**

Rule 1. (1) These rules apply to non-residential retail service provided by electric and gas utilities subject to the jurisdiction of the commission.

(2) These rules are intended to promote safe and adequate service to the public and to provide standards for uniform and reasonable practices by electric and gas utilities in dealing with non-residential customers.

(3) These rules do not relieve a utility from any of its duties under the laws of the state of Michigan.

History: 2008 MR 10, Eff. May 21, 2008.

**R 460.1602 Definitions.**

Rule 2. As used in these rules:

(a) "Actual meter reading" means a gas or electric meter reading that is based on the customer's actual energy use during the period reported and that was performed by a company representative, by the customer and communicated to the company by mail, telephone, fax, a secure company website, or other reasonable means, or that was transmitted by an automated meter reading device.

(b) "Applicant" means a person over the age of 18 or a business entity requesting non-residential retail utility gas or electric service in the name of that person or entity.

(c) "Billing error" means an undercharge or overcharge caused by any of the following:

(i) An incorrect actual meter read by a company representative.

(ii) An incorrect remote meter read.

(iii) An incorrect meter constant or pressure factor.

(iv) An incorrect calculation of the applicable rate.

(v) A meter switched by a utility or utility representative.

(vi) An incorrect application of the rate schedule.

(vii) Other similar act or omission by the utility in determining the amount of a customer's bill. An undercharge or overcharge that is caused by a non-registering meter, a metering inaccuracy, or the use of an estimated meter read or a customer read is not a billing error.

(d) "Commission" means the Michigan public service commission.

(e) "Complaint determination" means the written decision of a hearing officer after an informal hearing.

(f) "Customer" means a purchaser of electricity or natural gas that is supplied or distributed by a utility for non-residential purposes, including service to schools and centrally metered apartment buildings.

(g) "Existing customer" means a customer who has been receiving service continuously for at least the last 6 months.

(h) "Hearing officer" means a notary public who is qualified to administer oaths to conduct informal small commercial customer complaint hearings against the utility company and who is on a list on file with the commission.

(i) "Informal appeal" means an appeal of a complaint determination of a hearing officer made to the commission staff.

(j) "Informal hearing" means a dispute resolution process for small commercial customers that is administered by a hearing officer.

(k) "Meter" means a device that measures the quantity of gas used by a customer, including a device that measures the heat content of gas or a device that measures and registers the amount of electrical power used.

(l) "Positive identification information" means a consistently used appropriate identification including, but not limited to:

(i) A driver's license or ID card issued by a state, U.S. military card, military dependent's ID card, native American tribal document, or passport.

(ii) Articles of incorporation, tax identification documents, business license, certificate of authority, or similar documents proving identity of a business.

(m) "Regulation officer" means a member of the commission staff who resolves complaints in accordance with these rules.

(n) "Settlement agreement" means a documented agreement that is entered into by a customer and a utility and that resolves any matter in dispute or provides for the payment of amounts not in dispute over a reasonable period of time.

(o) "Small commercial customer" means a non-residential customer with usage of 200 Mcf of gas or less per year or 15,000 kWh of electric usage or less per year.

(p) "Space heating season" means the period from November 1 through March 31.

**Annual Administrative Code Supplement**  
**2008 Edition**

(q) "Unauthorized use of utility service" means theft, fraud, interference, or diversion of service, including but not limited to, meter tampering (for example, any act which affects the proper registration of service through a meter), bypassing (for example, unmetered service that flows through a device connected between a service line and customer facilities), and service restoration by anyone other than the utility or its representative.

(r) "Utility" means a person, firm, corporation, cooperative, association, or other legal entity that is subject to the jurisdiction of the commission and that distributes or sells electricity or natural gas for non-residential use.

History: 2008 MR 10, Eff. May 21, 2008.

**R 460.1603 Discrimination prohibited.**

Rule 3. A utility shall not discriminate against or penalize a customer for exercising any right granted by these rules.

History: 2008 MR 10, Eff. May 21, 2008.

**R 460.1604 Form of proceedings.**

Rule 4. The informal procedures required by these rules shall not constitute a contested case as defined by section 3 of 1969 PA 306, MCL 24.203.

History: 2008 MR 10, Eff. May 21, 2008.

**R 460.1605 Additional rules.**

Rule 5. A utility may adopt additional rules governing relations with its customers that are reasonable and necessary and that are consistent with these rules. The utility's rules shall be an integral part of its tariffs and shall be subject to approval by the commission. If there is a conflict between these rules and a utility's rules or tariffs, these rules govern.

History: 2008 MR 10, Eff. May 21, 2008.

**PART 2. APPLICATION FOR SERVICE**

**R 460.1606 Application for new service.**

Rule 6. Applicants for service may become new customers by requesting service in person at the utility company office, in writing, via telephone, fax, internet or other means of communication. Using any of these methods, an applicant shall do all of the following:

- (a) Provide positive identification information.
- (b) Show ownership or a lease for the property where service will be rendered.
- (c) Pay a deposit as a new customer, if applicable.

History: 2008 MR 10, Eff. May 21, 2008.

**PART 3. GENERAL CUSTOMER DEPOSIT CONDITIONS**

**R 460.1607 Customer deposits.**

Rule 7. (1) Except as provided in this subrule, a utility shall not require a deposit from a new customer as a condition of receiving service. A utility may require a deposit from a new customer if the customer has an unfavorable credit rating with a credit reporting agency, an unpaid delinquent bill for utility service, or has engaged in unauthorized use of utility service within the last 6 years.

(2) A utility may require a deposit from an existing customer if 2 or more final disconnect notices have been issued within the most recent 12-month period, service has been discontinued for nonpayment, the customer has engaged in unauthorized use of utility electric or gas service, or the customer exhibited an unsatisfactory record of bill payment within the first 6 months after service commenced.

(3) A deposit for small commercial customers shall not be more than 15% of the customer's annual electric or gas bill. All other non-residential customers may be required to pay a deposit equal to 25% of the customer's annual electric or gas bill. The deposit required as a condition of providing, restoring, or continuing service due to unauthorized use of utility service shall not be more than 4 times the average peak season monthly bill, or 4 times the utility's system average peak season monthly bill for the same class of service if the customer's consumption history for the service is unavailable.

(4) A deposit may be retained by the utility until the customer compiles a record of 12 continuous months of bill payment on or before the due date.

(5) Interest shall be paid on deposits at a rate of 7% per annum.

(6) If service is terminated, the utility may apply the deposit, plus accrued interest, to the customer's unpaid balance. If the deposit plus accrued interest is more than the unpaid balance, then the utility shall return the excess to the customer.

(7) Each utility shall keep records that show all of the following information:

**Annual Administrative Code Supplement**  
**2008 Edition**

- (a) The name and address of each depositor.
  - (b) The amount and date of the deposit.
  - (c) Each transaction concerning the deposit.
  - (8) Each utility shall issue a receipt of deposit to each customer from whom a deposit is received and shall provide means whereby a depositor may establish a claim if the receipt is lost.
  - (9) The utility shall make reasonable efforts to locate customers due unclaimed deposits and credits.
  - (10) Each utility shall, within 60 days of the effective date of this rule, transmit a notice explaining the conditions under which a deposit may be required to all existing customers. This notice shall also be provided to new customers within 30 days after service has commenced or, at the utility's option, with the first bill rendered.
  - (11) During the space heating season a small commercial customer shall not pay a deposit unless that customer has been shut off for nonpayment during the prior 12 months or where unauthorized use of utility service has occurred. A customer deposit under this subrule may not exceed the customer's average monthly bill.
  - (12) The utility may, at its option, accept an irrevocable financial institution letter of credit, a surety bond, or other corporate guarantee instead of a deposit.
- History: 2008 MR 10, Eff. May 21, 2008.

**PART 4. METER READING, ESTIMATED BILLS, BILLING ADJUSTMENTS, VOLUNTARY TERMINATION,  
AND METER RELOCATION**

**R 460.1608 Meter reading interval and estimated bills.**

- Rule 8. (1) Except as specified in this rule, a utility shall provide all non-residential customers with an actual monthly meter read. The utility may permit a customer to supply meter readings on a form furnished by the utility, on a secure company website, by telephone, or by other reasonable means if an employee of the utility reads the meter at least once each 12 months. A bill that is rendered on an estimated basis shall be clearly and conspicuously identified as such. Estimated bills shall not be rendered unless estimating procedures have been approved by the commission. If a utility cannot obtain an actual meter reading, then the utility shall maintain records of the efforts made to obtain an actual meter reading and its reasons for failure to obtain an actual meter reading.
- (2) A utility may render estimated bills to seasonally billed customers in accordance with the tariffs approved by the commission.
- (3) Except for seasonally billed customers, bills may be estimated only if the utility representative is unable to gain access to the meter or meter reading equipment failure occurs. If a meter reading equipment failure occurs, the equipment shall be promptly replaced or repaired so that not more than 2 estimated bills are necessary.
- (4) If the utility estimates a customer's bill for 2 or more consecutive months, notwithstanding the provisions of subrules (1) and (3) of this rule, when an actual read is obtained the utility shall offer small commercial customers the opportunity to pay the bill in equal monthly payments over the same number of months as consecutively estimated bills.
- (5) An estimated bill generated because the actual read is outside the range for the premise usage shall not be issued in consecutive months. If the utility is actively engaged in resolving the problem, then an additional 30 days is permitted to correct the problem and obtain an actual meter reading.
- History: 2008 MR 10, Eff. May 21, 2008.

**R 460.1609 Metering inaccuracies; billing adjustments.**

- Rule 9. If any utility meters are determined to be inaccurate as described in the Technical Standards for Gas Service, R 460.2301 to 460.2384, or Technical Standards for Electric Service, R 460.3101 to 460.3804, then a utility shall make customer billing adjustments in accordance with these rules.
- History: 2008 MR 10, Eff. May 21, 2008.

**R 460.1610 Voluntary termination.**

- Rule 10.(1) A utility customer or authorized representative shall do all of the following:
- (a) Notify the utility in person, or by telephone, in writing, by fax or on the internet at least 10 business days prior to requested service termination.
  - (b) Allow access to the utility, if necessary, to perform a final meter read.
  - (c) Provide an address for final billing at the time of request for a final read.
- (2) The utility shall do both of the following:
- (a) Provide a final actual meter reading within 10 business days of the request for termination or estimate the final read and offer the customer the option to provide an actual read. If the meter is not read within the 10-day time frame, then the utility must document the reason for no actual reading. A meter read shall be obtained by the next normal reading cycle.

**Annual Administrative Code Supplement**  
**2008 Edition**

(b) Schedule the customer's final read within a 4-hour time frame if the utility cannot access the meter.

History: 2008 MR 10, Eff. May 21, 2008.

**R 460.1611 Meter or facilities relocation charge.**

Rule 11. (1) A utility may assess a relocation charge in any of the following situations:

(a) The utility shut off service by disconnection at the street or pole because the utility could not obtain access to the meter or utility facilities.

(b) The customer or its agent refused to permit the utility access to the meter or utility facilities on 2 separate occasions or on a single occasion if harm is threatened, and the utility can produce documentation of requests for access and/or requests for the customer to perform a meter reading that were refused.

(c) The utility shut off service due to unauthorized use of utility service or the customer acknowledges personal responsibility and the utility bills the customer for unauthorized use of utility service.

(d) The customer requests that the utility relocate the meter or other utility facilities.

(2) If the utility moves the meter or facilities for reasons other than the reasons in subrule (1) of this rule, and the customer wants the meter or facilities placed in a different location than that selected by the utility, then the customer shall pay any additional costs.

History: 2008 MR 10, Eff. May 21, 2008.

**PART 5. BILLING AND PAYMENTS**

**R 460.1612 Cycle billing.**

Rule 12. A utility may use cycle billing if each customer receives a bill on or about the same day of each billing month. If a utility changes meter reading routes or schedules by more than 7 days, it shall provide notice to affected customers at least 10 days before making the change.

History: 2008 MR 10, Eff. May 21, 2008.

**R 460.1613 Billing information.**

Rule 13. (1) The utility shall bill each customer promptly after reading the meter. The bill shall show all of the following information:

(a) The beginning and ending meter readings of the billing period and the dates thereof.

(b) The due date.

(c) The number and kind of units metered.

(d) The applicable rate schedule or identification of the applicable rate schedule. If the actual rates are not shown, then the bill shall carry a statement to the effect that the applicable rate schedule will be furnished on request.

(e) The gross amount or net amount of the bill, or both, including any applicable tax shown separately from the net amount.

(f) The date by which the customer must pay the bill to benefit from any discount or to avoid any penalty.

(g) A distinct marking to identify an estimated bill.

(h) Any conversions from meter reading units to billing units, any calculations to determine billing units from recording or other devices, or any other factors, such as power supply cost recovery adjustments, used in determining the bill.

(i) The address and telephone number of the utility designating where the customer may initiate an inquiry or complaint regarding the bill as rendered or the service provided by the utility.

(2) In place of the billing information in subrule (1)(h) of this rule, a statement may appear on the bill advising the customer that the information can be obtained by contacting the utility. Any multiplier used to determine billing units shall be shown when used.

(3) If the billing period differs from the meter reading cycle and the reading data is calculated from actual metered data, then the actual meter reading shall be shown on the bill.

History: 2008 MR 10, Eff. May 21, 2008.

**R 460.1614 Discounts and late payment charges.**

Rule 14. Where provided in an approved rate schedule, a utility may grant a discount for prompt payment of a bill or may include a late payment charge for failure to make prompt payment. Unless the utility's tariff states otherwise, a late payment charge of not more than 2%, not compounded, may be applied to the unpaid balance outstanding, net of taxes, if the bill is not paid in full on or before the date on which the bill is due.

History: 2008 MR 10, Eff. May 21, 2008.

**R 460.1615 Delivery and payment of bills.**

**Annual Administrative Code Supplement**  
**2008 Edition**

Rule 15. A bill shall be mailed, transmitted, or delivered to the customer not less than 21 days before the due date. Failure to receive a bill properly mailed, transmitted, or delivered by the utility does not extend the due date. If the day on which the bill is due falls on Saturday, Sunday, or a holiday, then the bill shall be due on the next business day. Customer remittances postmarked on the due date shall be considered to have been timely paid. If the postmark is illegible, the date of mailing shall be designated as 2 days before receipt by the utility.

History: 2008 MR 10, Eff. May 21, 2008.

**R 460.1616 Billing for unregulated service.**

Rule 16. A utility may include charges for unregulated services with charges for utility service on the same monthly bill if the charges for the unregulated services are designated clearly and separately from the charges for electric or gas service. If partial payment is made, and if no designation of the payment is given by the customer, then the utility shall first credit all payments to the balance outstanding for utility service.

History: 2008 MR 10, Eff. May 21, 2008.

**R 460.1617 Billing errors.**

Rule 17. (1) If a customer has been overcharged, then the utility shall refund or credit the amount of the paid overcharge to the customer. Overcharges shall be credited to customers with 7% interest, commencing on the 60<sup>th</sup> day following payment. A utility is not required to adjust, refund, or credit an overcharge beyond the 3-year period immediately preceding discovery of the billing error, unless the customer is able to present a record establishing an earlier date of occurrence or commencement of the error.

(2) In cases of unauthorized use of utility service the customer may be back billed for the amount of the undercharge. The back bill may include interest at the same 7% interest rate applied to overcharges.

(3) In cases not involving unauthorized use of utility service, the customer may be back billed for the amount of the undercharge during the 12-month period immediately preceding discovery of the error. The utility shall offer the customer at least the same number of months for repayment equal to the time of the error. The back bill shall not include interest.

History: 2008 MR 10, Eff. May 21, 2008.

**PART 6. CUSTOMER RELATIONS AND UTILITY PROCEDURES**

**R 460.1618 Selection of rate, customer information, and service.**

Rule 18. Each utility shall do all of the following:

(a) Maintain information necessary to advise the customer or prospective customers and others entitled to the information about the facilities available to serve prospective customers in the utility's service area.

(b) Assist the customer in selecting the most economical rate schedule based on information supplied by the customer; however, selection of the appropriate rate is the responsibility of the customer. Once the selection is made, the customer shall stay on that rate not less than 12 months unless the customer notifies the utility of permanent changes in the conditions of service that warrant a different rate schedule.

(c) Notify customers affected by a proposed change in rates or schedule classification by publishing a notice in newspapers of general circulation in the utility's service area, by giving notice to customers individually, or as otherwise required by the commission.

(d) Post suitable signs in conspicuous locations at all bill payment offices that are operated by the utility indicating that the rules, regulations, rate schedules, proposed rate schedules, explanations of rate schedules, and explanations of proposed rate schedules are on file and available for inspection. Upon request, a utility shall provide 1 copy of the rules, explanations, or schedules to a customer without charge.

(e) Upon request, inform the utility's customers as to the method of reading meters.

(f) Furnish any reasonable additional information.

History: 2008 MR 10, Eff. May 21, 2008.

**R 460.1619 Inspection.**

Rule 19. A utility shall permit authorized staff of the commission to inspect all of the utility's operations that relate to customer service.

History: 2008 MR 10, Eff. May 21, 2008.

**R 460.1620 Customer access to consumption data.**

Rule 20. A utility shall provide to each customer, upon request, a clear and concise statement of the customer's actual energy usage, or weather adjusted consumption data, for each billing period during the last 12 months, unless that data is not

**Annual Administrative Code Supplement**  
**2008 Edition**

reasonably ascertainable by the utility. A utility shall notify its customers at least once each year in writing, or by whatever method is used to transmit the customers' bills, that a customer may request consumption data.

History: 2008 MR 10, Eff. May 21, 2008.

**R 460.1621 Servicing utility equipment on customer's premises.**

Rule 21. Each utility shall service and maintain its equipment used on a customer's premises and shall correctly set and keep in proper adjustment any devices that control the customer's service in accordance with the utility's rate schedules.

History: 2008 MR 10, Eff. May 21, 2008.

**R 460.1622 Customer complaints; investigation; records.**

Rule 22. The utility shall promptly and thoroughly investigate customer complaints concerning the charges, practices, facilities, or services of the utility. The utility shall keep records of customer complaints that will enable the utility to review and analyze its procedures and actions. The records shall be available to the commission.

History: 2008 MR 10, Eff. May 21, 2008.

**R 460.1623 Records and reports.**

Rule 23. Upon request by the commission or its designated representative, records which are required by these rules or which are necessary for the administration of these rules shall be available within the state of Michigan for examination by the commission or its designated representative.

History: 2008 MR 10, Eff. May 21, 2008.

**PART 7. SHUTOFFS AND RESTORATION**

**R 460.1624 Notice of shutoff.**

Rule 24. (1) Not less than 10 days before the proposed shutoff of service to a non-residential facility, the utility shall send a notice to the customer that includes the following information:

- (a) A clear and concise reason for the proposed shutoff of service.
  - (b) The date on or after which the utility may shut off service unless the customer takes appropriate action.
- (2) Not less than 10 days before the proposed shutoff of service to a non-residential facility that is occupied by more than 5 business entities that are not responsible for payment of the bill, a utility shall make a reasonable attempt to notify each occupant that service may be subject to shutoff after a specified date.

History: 2008 MR 10, Eff. May 21, 2008.

**R 460.1625 Denial or shutoff of service to customers.**

Rule 25. (1) Service to non-residential customers may be denied or shut off for any of the following reasons:

- (a) Without notice, if a condition on the customer's premises is determined by the utility or a governmental agency to be hazardous.
  - (b) Without notice, if a customer uses equipment in a manner that adversely affects the utility's equipment or the utility's service to others.
  - (c) Without notice, for unauthorized use of utility service.
  - (d) Without notice, if unauthorized use of the equipment furnished and owned by the utility occurs, including obtaining the use of equipment by submitting an application containing false information.
  - (e) For violation of, or noncompliance with, the utility's rules on file with, and approved by, the commission.
  - (f) For failure of the customer to fulfill his or her contractual obligations for service or facilities that are subject to regulation by the commission.
  - (g) For failure of the customer to permit the utility reasonable access to the utility's equipment.
  - (h) For failure of the customer to provide the utility with a deposit as authorized by these rules.
  - (i) For nonpayment of a delinquent account for electric or gas service.
  - (j) For nonpayment of unpaid balances on any other non-residential account incurred by the customer under a different account name by the customer's predecessor in interest, or by any other entity, the debt of which the customer is legally obligated to assume.
- (2) Service to non-residential customers may not be denied for the following reasons:
- (a) Delinquency in payment for service by a previous occupant of the premises to be served.
  - (b) Failure to pay for items such as merchandise, appliances, or services that are not approved by the commission as an integral part of the electric or gas service provided by the utility.
  - (c) Failure to pay for a different type or class of utility service.



**Annual Administrative Code Supplement**  
**2008 Edition**

(d) Failure to pay the bill of another customer as guarantor.

(3) Service shall not be shut off during a reasonable time period given to a customer to pay the amount of a back billing as provided in these rules.

(4) If a shutoff or termination of service to a non-residential customer occurs, then a utility may transfer an unpaid balance to any other non-residential account of the customer.

History: 2008 MR 10, Eff. May 21, 2008.

**R 460.1626 Manner of shutoff for service provided with remote shutoff and restoration capability.**

Rule 26. (1) For an involuntary shutoff of service using remote shutoff and restoration capability, at least 1 day before shutoff of service, the utility shall make at least 2 attempts to contact the customer by telephone, if a telephone number is available to the utility, to advise the customer of the pending shutoff and what steps the customer must take to avoid shutoff. The utility shall either document all attempts to contact the customer or shall document that automated procedures are in place that will make at least 2 attempts to contact the customer by telephone. If the telephone number is not available, the customer has no telephone, or the telephone contacts are not made, then the utility shall either leave a notice at the premises advising the customer that service will be shutoff on or after the next business day or send notice by first-class mail postmarked at least 5 business days before shutoff of service is scheduled. The notice shall conspicuously state that the disconnection of service will be done remotely and that a utility representative will not return to the premises before disconnection.

(2) The utility shall document all attempts to contact the customer.

(3) If the utility contacts the customer or other responsible person at the customer's premises by telephone on the day service is to be shut off, the utility shall inform the customer or other responsible person that shutoff of service is imminent and the steps that are necessary to avoid shutoff. Unless the customer presents evidence that reasonably demonstrates that the claim is satisfied or is in dispute, or the customer makes payment, the utility may shut off service.

(4) If the utility mailed the notice of shutoff to the customer as provided in subrule (1) of this rule, and if telephone contact with the customer cannot be made, then no further customer contact is required on the day service is to be shut off and the utility may shut off service.

History: 2008 MR 10, Eff. May 21, 2008.

**PART 8. DISPUTED CLAIMS, HEARINGS AND SETTLEMENT AGREEMENTS**

**R 460.1628 Disputed claim.**

Rule 28. (1) If a customer advises a utility, before the date of the proposed shutoff of service, that all or part of a bill is in dispute, then the utility shall do all of the following:

(a) Immediately record the date, time, and place the customer made the complaint and transmit verification to the customer.

(b) Investigate the dispute promptly and completely.

(c) Advise the customer of the results of the investigation.

(d) Attempt to resolve the dispute informally in a manner that is satisfactory to both parties.

(e) Provide the opportunity for the customer to settle the disputed claim or to satisfy any liability that is not in dispute.

(2) A customer may advise a utility that a claim is in dispute in any reasonable manner, such as by written notice, in person, or by a telephone call directed to the utility.

(3) A utility, in attempting to resolve the dispute, may employ telephone communication, personal meetings, on-site visits, or any other technique that is reasonably conducive to obtaining a settlement.

History: 2008 MR 10, Eff. May 21, 2008.

**R 460.1629 Settlement agreement.**

Rule 29. (1) If the utility and a small commercial customer arrive at a mutually satisfactory settlement of any claim in dispute, or the customer does not dispute liability to the utility but claims inability to pay the outstanding bill in full, a utility shall offer the customer an opportunity to enter into a settlement agreement.

(2) The utility shall confirm the terms of the settlement agreement with the customer and shall send a copy of the settlement to the customer or the customer's authorized representative. The utility shall retain documentation of the original settlement agreement for 2 years. In case of a dispute over the terms of a settlement agreement, the utility shall have the burden of proving that the customer understood and accepted the terms of the settlement agreement.

(3) Every settlement agreement entered into due to the customer's inability to pay the outstanding bill in full shall provide that service will not be discontinued if the customer pays a reasonable amount of the outstanding bill and agrees to pay a reasonable portion of the remaining outstanding balance in installments until the bill is paid.

History: 2008 MR 10, Eff. May 21, 2008.

**R 460.1630 Default of settlement agreement.**

Rule 30. (1) If a small commercial customer fails to comply with the terms and conditions of a settlement agreement, a utility may discontinue service after notifying the customer, in writing, by personal service or first-class mail, of all of the following:

- (a) That the customer is in default of the settlement agreement.
  - (b) The nature of the default.
  - (c) That unless full payment of the claim is made within 10 days of mailing of the notice, the utility will discontinue service.
  - (d) The date upon which service is scheduled to be discontinued.
- (2) A utility is not required to enter into any subsequent settlement agreement with a customer until the customer has fully complied with the terms of any previous settlement agreement.
- (3) A utility is not required to enter into any subsequent settlement agreement with a customer who has defaulted upon the terms and conditions of a previous agreement.
- (4) If a settlement agreement is reached following a notice of discontinuance, the failure of the customer to abide by the terms of the settlement agreement during the first 60 days after the agreement is made constitutes a waiver of the notice required by subrule (1) of this rule. However, before discontinuance, a utility shall comply with the notice requirements of these rules.
- History: 2008 MR 10, Eff. May 21, 2008.

**R 460.1631 Informal hearing and hearing officers.**

Rule 31. (1) If the parties are unable to resolve the dispute, then the utility shall offer small commercial customers the opportunity for an informal hearing before a hearing officer selected from a list of hearing officers previously filed with the commission.

- (2) If the customer chooses to have an informal hearing, then the customer shall do both of the following:
- (a) Notify the utility within 5 business days of acceptance of the utility offer for an informal hearing.
  - (b) Pay the amount not in dispute, or, if the utility and customer cannot agree, pay 50% of the disputed amount.
- (3) When the customer notifies the utility of the intent to pursue an informal hearing the utility shall do all of the following:
- (a) Complete the necessary investigation.
  - (b) Schedule the hearing within 10 business days of the customer's request for a hearing.
  - (c) Hold the hearing within 30 business days of the customer's request for a hearing.
- (4) If the customer fails to pay the part of the bill that is determined under subrule (2)(b) of this rule within 10 business days of the date that the utility sends the hearing notice, then the utility may exercise its right to shut off service pursuant to these rules.
- (5) A utility shall select hearing officers on the basis of all of the following:
- (a) They are on the list of hearing officers filed with the commission.
  - (b) They are notaries public qualified to administer oaths.
  - (c) They are not engaged in any other activities for or on behalf of the utility.
- (6) If the dispute is ultimately resolved in favor of the customer, in whole or in part, then the utility shall return promptly any excess amount paid by the customer, with interest at the rate specified in these rules.
- History: 2008 MR 10, Eff. May 21, 2008.

**R 460.1632 Notice of hearing.**

Rule 32. (1) The utility shall personally serve the customer with written notice of the time, date, and place of the hearing on the day scheduling is determined.

- (2) The notice shall describe the hearing procedures as contained in these rules.
- (3) The notice shall include the amount of the required payment and due date of 10 business days from the date of the notice.
- History: 2008 MR 10, Eff. May 21, 2008.

**R 460.1633 Hearing procedures.**

Rule 33. (1) A utility shall establish hearing procedures that ensure the impartiality and integrity of the hearing process and that provide the customer and the utility with all of the following:

- (a) The right to represent themselves or to be assisted by persons of their choice who are not attorneys.
  - (b) The right to examine, not less than 2 business days before a scheduled hearing, a list of all witnesses who will testify and all documents, records, files, account data, and similar material that may be relevant to the issues to be raised at the hearing.
  - (c) The right to present evidence, testimony, and oral and written argument.
  - (d) The right to question witnesses appearing on behalf of the other party.
- (2) A hearing shall be held during normal business hours. A utility shall take reasonable steps to ensure that a customer who is unable to attend a hearing due to physical incapacity is not denied the right to a hearing. Failure of the customer, or the

**Annual Administrative Code Supplement**  
**2008 Edition**

utility, to attend the hearing without good reason, or without having requested an adjournment, constitutes a waiver of that party's right to the hearing.

(3) The utility has the burden of proof by a preponderance of the evidence.

(4) All witnesses who appear for either party shall testify under oath.

(5) A hearing shall be informal and the proceedings need not be recorded or transcribed. All relevant evidence shall be received and the formal rules of evidence shall not apply.

(6) For each hearing where the customer has not put his or her position in writing, the hearing officer shall compile a record that contains all of the following:

(a) A concise statement, in writing, of the position of the utility.

(b) A concise statement, in writing, of the position of the customer.

(c) Copies of all evidence submitted by the parties.

(7) At the conclusion of the hearing, the hearing officer may orally state his or her findings and decision, or adjourn the hearing and inform the parties that the decision will be transmitted within 7 business days. At the request of the customer, the hearing officer shall adjourn the hearing and transmit the decision within 7 business days. In all cases, the hearing officer shall issue a complaint determination in a form that is approved by the commission. The complaint determination shall contain both of the following:

(a) A concise summary of the evidence and arguments presented by the parties.

(b) The decision, and the reasons for the decision, based solely upon the evidence received.

(8) At the conclusion of the hearing and again upon issuance of the complaint determination, the hearing officer shall advise the customer and the utility of all of the following:

(a) That each party has the right to make an informal appeal to the commission staff, by mail, telephone, internet, fax, or in person, within 7 business days of issuance of the complaint determination.

(b) That, if appealed, the decision of the hearing officer, including a finding that service may be shut off, cannot be implemented until a review by the commission staff is completed.

(c) The address and telephone number where the customer or the utility may make an informal appeal to the commission staff.

(9) Before issuance of a complaint determination, the hearing officer may propose a settlement to the parties. If both parties accept the settlement, it shall be put in writing and signed by both parties.

(10) Within 7 business days of the conclusion of the hearing, the hearing officer shall serve the parties with all of the following:

(a) A copy of the complaint determination.

(b) Appeal information as provided in subrule (8) of this rule.

(c) If applicable, a copy of the signed settlement agreement as provided in subrule (9) of this rule.

(11) The complaint determination and a copy of the signed settlement agreement, if any, shall be made part of the hearing record. The hearing officer shall certify the hearing record.

(12) The complaint determination is binding upon the parties, unless appealed, as provided in these rules.

(13) A utility's hearing procedures shall be subject to investigation and review by the commission.

History: 2008 MR 10, Eff. May 21, 2008.

**R 460.1634 Informal appeal procedures.**

Rule 34. (1) The commission staff shall assign the informal appeal to a regulation officer or another employee of the commission as the commission may designate. The officer or designated employee shall do all of the following:

(a) Advise the appealing party of the procedures of the commission by telephone or in writing.

(b) Advise the other party that an informal appeal has been filed.

(c) Issue interim determinations as necessary.

(d) Review or investigate the appeal as provided in these rules.

(e) Issue an informal appeal decision.

(2) Upon notification by the commission staff that an informal appeal has been made, the utility shall promptly file, with the commission staff, the certified hearing record. The parties shall be bound by the evidence presented at the hearing and contained in the hearing record. In arriving at the informal appeal decision, the regulation officer or designated employee shall not be required to receive or consider any additional evidence or information.

(3) In all informal appeals, the utility has the burden of proof by a preponderance of the evidence.

History: 2008 MR 10, Eff. May 21, 2008.

**R 460.1635 Interim determination.**

Rule 35. (1) After receiving the hearing record and pending the final resolution of an informal appeal, the regulation officer

**Annual Administrative Code Supplement**  
**2008 Edition**

or designated employee may issue an interim determination with appropriate terms and conditions. In the case of an appeal regarding a bill or deposit, the regulation officer or designated employee may require a customer to pay the undisputed portion of a claim in order to continue the prohibition against the shutoff of service as provided in these rules. The regulation officer or designated employee may consider the amounts that reasonably appear to reflect the cost of utility service in determining the undisputed portion of a claim.

(2) If a customer fails to abide by the terms and conditions of an interim determination within 10 days of the date of personal service or mailing of the interim determination by first-class mail, then the utility may shut off service as provided in these rules.

History: 2008 MR 10, Eff. May 21, 2008.

**R 460.1636 Appeal review.**

Rule 36. The regulation officer or designated employee shall review the informal appeal thoroughly and, when necessary, conduct further investigation. A party may offer new evidence if the regulation officer or designated employee determines that it is relevant. When further investigation is necessary, the regulation officer or designated employee may request additional evidence or, at his or her own initiative, may hold an informal appeal conference with the parties or their representatives at a time and place designated by the officer or employee. If either party fails to appear at the informal conference without a good reason or without having requested an adjournment, then the right of the absent party to appear at the conference shall be waived. At an informal appeal conference, the parties may do all of the following:

- (a) Represent themselves or be assisted by persons of their choice who are not attorneys.
- (b) Offer oral and documentary evidence, which may be considered at the discretion of the regulation officer.
- (c) Refute, in a reasonable manner, the evidence of the other party.
- (d) Submit an oral or written statement of position.

History: 2008 MR 10, Eff. May 21, 2008.

**R 460.1637 Shutoff pending decision.**

Rule 37. A utility shall not shut off service or issue a notice of shutoff related to the matter in dispute pending the decision of the commission staff, except pursuant to the terms of an interim determination.

History: 2008 MR 10, Eff. May 21, 2008.

**R 460.1638 Informal appeal decision.**

Rule 38. The regulation officer or other employee so designated by the commission shall, within 30 days after the utility files the certified record, issue a written informal appeal decision affirming, modifying, or reversing the informal hearing determination. In reversing or modifying the informal hearing determination, the decision shall set forth the terms and conditions for continued service, shutoff, or a proposed settlement agreement, as required by the facts and circumstances. The decision shall state the relevant findings of fact, the reasons for the decision, and remedies for failure to comply with the informal appeal decision. A copy of the informal appeal decision shall be served personally or by first-class mail on the parties.

History: 2008 MR 10, Eff. May 21, 2008.

**R 460.1639 Failure to comply with informal appeal decision.**

Rule 39. Failure of either party to comply with the decision within 10 days from the date of service by mailing shall permit implementation of the action or remedy provided by the decision.

History: 2008 MR 10, Eff. May 21, 2008.

**R 460.1640 Scope of rules.**

Rule 40. (1) Nothing contained in these rules covering billing practices applicable to non-residential electric and gas customers should be implemented in a manner that circumvents or is inconsistent with these rules, commission orders, or utility tariffs approved by the commission to ensure the safe and reliable delivery of energy service.

(2) After notice and an opportunity to be heard, utilities determined by the commission to be in violation of these rules shall be subject to all damages and fines contained within the statutes under which these rules are promulgated.

(3) Upon written request of a person, utility, or on its own motion, the commission may temporarily waive any requirements of these rules when it determines the waiver will further the effective and efficient administration of these rules and is in the public interest.

History: 2008 MR 10, Eff. May 21, 2008.

**FILING PROCEDURES FOR ELECTRIC, WATER, STEAM, AND GAS UTILITIES**

**PART 1. GENERAL PROVISIONS**

**R 460.2011**  
Source: 2007 AACS.

**R 460.2012**  
Source: 2007 AACS.

**R 460.2013**  
Source: 1981 AACS.

**PART 2. RATE BOOK**

**R 460.2021**  
Source: 2007 AACS.

**R 460.2022**  
Source: 2007 AACS.

**R 460.2023**  
Source: 2007 AACS.

**R 460.2024**  
Source: 2007 AACS.

**PART 3. SPECIAL CONTRACTS**

**R 460.2031**  
Source: 2007 AACS.

**BILLING PRACTICES APPLICABLE TO NON-RESIDENTIAL ELECTRIC AND GAS CUSTOMERS**

**R 460.2071 Rescinded.**  
History: 1988 MR 5, Eff. May 28, 1988; rescinded 2008 MR 10, Eff. May 21, 2008.

**R 460.2072 Rescinded.**  
History: 1988 MR 5, Eff. May 28, 1988; rescinded 2008 MR 10, Eff. May 21, 2008.

**R 460.2074 Rescinded.**  
History: 1988 MR 5, Eff. May 28, 1988; rescinded 2008 MR 10, Eff. May 21, 2008.

**R 460.2075 Rescinded.**  
History: 1988 MR 5, Eff. May 28, 1988; rescinded 2008 MR 10, Eff. May 21, 2008.

**R 460.2076 Rescinded.**  
History: 1988 MR 5, Eff. May 28, 1988; rescinded 2008 MR 10, Eff. May 21, 2008.

**R 460.2077 Rescinded.**  
History: 1988 MR 5, Eff. May 28, 1988; rescinded 2008 MR 10, Eff. May 21, 2008.

**R 460.2078 Rescinded.**  
History: 1988 MR 5, Eff. May 28, 1988; rescinded 2008 MR 10, Eff. May 21, 2008.

**R 460.2079 Rescinded.**  
History: 1988 MR 5, Eff. May 28, 1988; rescinded 2008 MR 10, Eff. May 21, 2008.

**Annual Administrative Code Supplement**  
**2008 Edition**

**R 460.2080 Rescinded.**

History: 1988 MR 5, Eff. May 28, 1988; rescinded 2008 MR 10, Eff. May 21, 2008.

**R 460.2081 Rescinded.**

History: 1988 MR 5, Eff. May 28, 1988; rescinded 2008 MR 10, Eff. May 21, 2008.

**R 460.2082 Rescinded.**

History: 1988 MR 5, Eff. May 28, 1988; rescinded 2008 MR 10, Eff. May 21, 2008.

**R 460.2083 Rescinded.**

History: 1988 MR 5, Eff. May 28, 1988; 1989 MR 12, Eff. Jan. 4, 1990; rescinded 2008 MR 10, Eff. May 21, 2008.

**R 460.2084 Rescinded.**

History: 1988 MR 5, Eff. May 28, 1988; rescinded 2008 MR 10, Eff. May 21, 2008.

**R 460.2085 Rescinded.**

History: 1988 MR 5, Eff. May 28, 1988; rescinded 2008 MR 10, Eff. May 21, 2008.

**R 460.2086 Rescinded.**

History: 1988 MR 5, Eff. May 28, 1988; rescinded 2008 MR 10, Eff. May 21, 2008.

**CONSUMER STANDARDS AND BILLING PRACTICES**  
**ELECTRIC AND GAS RESIDENTIAL SERVICE**

**R 460.2101**

Source: 2007 AACS.

**R 460.2102**

Source: 2007 AACS.

**R 460.2103**

Source: 2007 AACS.

**R 460.2104**

Source: 2007 AACS.

**R 460.2105**

Source: 2007 AACS.

**R 460.2111**

Source: 2007 AACS.

**R 460.2112**

Source: 2007 AACS.

**R 460.2113**

Source: 2007 AACS.

**R 460.2114**

Source: 2007 AACS.

**R 460.2115**

Source: 2007 AACS.

**R 460.2116**

Source: 2007 AACS.

**R 460.2117**

**Annual Administrative Code Supplement**  
**2008 Edition**

Source: 2007 AACS.

**R 460.2118**

Source: 2007 AACS.

**R 460.2119**

Source: 2007 AACS.

**R 460.2120**

Source: 2007 AACS.

**R 460.2121**

Source: 2007 AACS.

**R 460.2122**

Source: 2007 AACS.

**R 460.2123**

Source: 2007 AACS.

**R 460.2124**

Source: 2007 AACS.

**R 460.2125**

Source: 2007 AACS.

**R 460.2131**

Source: 2007 AACS.

**R 460.2132**

Source: 2007 AACS.

**R 460.2133**

Source: 2007 AACS.

**R 460.2134**

Source: 2007 AACS.

**R 460.2135**

Source: 2007 AACS.

**R 460.2136**

Source: 2007 AACS.

**R 460.2137**

Source: 2007 AACS.

**R 460.2141**

Source: 2007 AACS.

**R 460.2142**

Source: 2007 AACS.

**R 460.2143**

Source: 2007 AACS.

**R 460.2144**

Source: 2007 AACS.

**Annual Administrative Code Supplement**  
**2008 Edition**

**R 460.2145**  
Source: 2007 AACCS.

**R 460.2146**  
Source: 2007 AACCS.

**R 460.2147**  
Source: 2007 AACCS.

**R 460.2148**  
Source: 2007 AACCS.

**R 460.2149**  
Source: 2007 AACCS.

**R 460.2150**  
Source: 2007 AACCS.

**R 460.2151**  
Source: 2007 AACCS.

**R 460.2152**  
Source: 2007 AACCS.

**R 460.2153**  
Source: 2007 AACCS.

**R 460.2154**  
Source: 2007 AACCS.

**R 460.2155**  
Source: 2007 AACCS.

**R 460.2161**  
Source: 2007 AACCS.

**R 460.2162**  
Source: 2007 AACCS.

**R 460.2163**  
Source: 2007 AACCS.

**R 460.2164**  
Source: 2007 AACCS.

**R 460.2165**  
Source: 2007 AACCS.

**R 460.2166**  
Source: 2007 AACCS.

**R 460.2167**  
Source: 2007 AACCS.

**R 460.2168**  
Source: 2007 AACCS.

**R 460.2169**



**Annual Administrative Code Supplement**  
**2008 Edition**

Source: 2007 AACS.

**R 460.2170**

Source: 2007 AACS.

**R 460.2171**

Source: 2007 AACS.

**R 460.2172**

Source: 2007 AACS.

**R 460.2173**

Source: 2007 AACS.

**R 460.2174**

Source: 2007 AACS.

**R 460.2181**

Source: 2007 AACS.

**R 460.2182**

Source: 2007 AACS.

**R 460.2183**

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Source: 2007 AACS.

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Source: 2007 AACS.

**R 460.2191**

Source: 2007 AACS.

**R 460.2192**

Source: 2007 AACS.

**R 460.2199**

Source: 2007 AACS.

**TECHNICAL STANDARDS FOR GAS SERVICE**

**Annual Administrative Code Supplement**  
**2008 Edition**

**PART 1. GENERAL PROVISIONS**

**R 460.2301**  
Source: 1993 AACS.

**R 460.2302**  
Source: 1993 AACS.

**R 460.2303**  
Source: 1979 AC.

**PART 2. RECORDS, REPORTS, AND OTHER INFORMATION**

**R 460.2321**  
Source: 1993 AACS.

**R 460.2322**  
Source: 1979 AC.

**R 460.2323**  
Source: 1993 AACS.

**PART 3. SERVICE REQUIREMENTS**

**R 460.2331**  
Source: 1993 AACS.

**R 460.2332**  
Source: 1993 AACS.

**R 460.2333**  
Source: 1993 AACS.

**R 460.2334**  
Source: 1979 AC.

**R 460.2335**  
Source: 1993 AACS.

**PART 4. ENGINEERING**

**R 460.2341**  
Source: 1979 AC.

**R 460.2342**  
Source: 1993 AACS.

**R 460.2343**  
Source: 1993 AACS.

**PART 5. INSPECTION OF METERS**

**R 460.2351**  
Source: 1993 AACS.

**R 460.2352**  
Source: 1993 AACS.

**Annual Administrative Code Supplement**  
**2008 Edition**

- R 460.2353**  
Source: 1979 AC.
- R 460.2354**  
Source: 1993 AACS.
- R 460.2355**  
Source: 1993 AACS.
- R 460.2356**  
Source: 1993 AACS.
- R 460.2357**  
Source: 1993 AACS.
- R 460.2358**  
Source: 1979 AC.

**PART 6. BILL ADJUSTMENT; METER ACCURACY**

- R 460.2361**  
Source: 1993 AACS.
- R 460.2362**  
Source: 1993 AACS.
- R 460.2363**  
Source: 1993 AACS.
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- R 460.2365**  
Source: 1979 AC.

**PART 7. SHUTOFF OF SERVICE**

- R 460.2371**  
Source: 1993 AACS.
- R 460.2372**  
Source: 1993 AACS.
- R 460.2373**  
Source: 1993 AACS.
- R 460.2374**  
Source: 1993 AACS.

**PART 8. GAS QUALITY**

- R 460.2381**  
Source: 1993 AACS.
- R 460.2382**  
Source: 1993 AACS.
- R 460.2383**

**Annual Administrative Code Supplement**  
**2008 Edition**

**Source:** 1993 AACS.

**R 460.2384**

**Source:** 1993 AACS.

**RESIDENTIAL CONSERVATION PROGRAM STANDARDS**

**R 460.2401**

**Source:** 1979 AC.

**R 460.2402**

**Source:** 1979 AC.

**R 460.2403**

**Source:** 1979 AC.

**R 460.2404**

**Source:** 1979 AC.

**R 460.2405**

**Source:** 1979 AC.

**R 460.2406**

**Source:** 1979 AC.

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**R 460.2411**

**Source:** 1979 AC.

**R 460.2412**

**Source:** 1979 AC.

**R 460.2413**

**Source:** 1979 AC.

**R 460.2414**

**Source:** 1979 AC.

**PRESERVATION OF RECORDS OF ELECTRIC, GAS, AND WATER UTILITIES**

**R 460.2501**

**Source:** 1998-2000 AACS.

**R 460.2502**

**Source:** 1998-2000 AACS.

**R 460.2503**

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**Annual Administrative Code Supplement**  
**2008 Edition**

**R 460.2504**

Source: 1998-2000 AACS.

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Source: 1998-2000 AACS.

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Source: 1998-2000 AACS.

**R 460.2522**

**Annual Administrative Code Supplement**  
**2008 Edition**

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**Annual Administrative Code Supplement**  
**2008 Edition**

**R 460.2541**  
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**Annual Administrative Code Supplement**  
**2008 Edition**

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**R 460.2576**

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**R 460.2577**

Source: 1998-2000 AACS.

**R 460.2578**



**Annual Administrative Code Supplement**  
**2008 Edition**

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**R 460.2579**

**Source:** 1998-2000 AACS.

**R 460.2580**

**Source:** 1998-2000 AACS.

**R 460.2581**

**Source:** 1998-2000 AACS.

**R 460.2582**

**Source:** 1998-2000 AACS.

**PUBLIC SERVICE COMMISSION**

**UNCOLLECTIBLES ALLOWANCE RECOVERY FUNDS**

**PART 1. GENERAL PROVISIONS**

**R 460.2601**

**Source:** 2001 AACS.

**R 460.2602**

**Source:** 2001 AACS.

**PART 2. UNCOLLECTIBLES ALLOWANCE RECOVERY FUND**

**R 460.2621**

**Source:** 2001 AACS.

**R 460.2622**

**Source:** 2001 AACS.

**R 460.2623**

**Source:** 2001 AACS.

**R 460.2624**

**Source:** 2001 AACS.

**R 460.2625**

**Source:** 2001 AACS.

**RULES AND REGULATIONS GOVERNING ANIMAL CONTACT CURRENT MITIGATION**

**R 460.2701**

**Source:** 2007 AACS.

**R 460.2702**

**Source:** 2007 AACS.

**R 460.2703**

**Source:** 2007 AACS.

**R 460.2704**

**Source:** 2007 AACS.

**R 460.2705**

**Source:** 2007 AACS.

**R 460.2706**

**Source:** 2007 AACS.

**R 460.2707**

**Source:** 2007 AACS.

**SERVICES SUPPLIED BY ELECTRIC UTILITIES**

**PART 1. GENERAL PROVISIONS**

**R 460.3101**

**Source:** 1996 AACS.

**R 460.3102 Definitions.**

Rule 102. As used in these rules:

- (a) "Acceptable to the commission" means that a commission order has been obtained.
- (b) "Approved by the commission" means that a commission order has been obtained.
- (c) "Commission" means the Michigan public service commission.
- (d) "Customer," except as used in R 460.3411, means any person, firm, association, or corporation, or any agency of the federal, state, county, or municipal government that purchases electric service supplied by a utility.
- (e) "Electric plant" means all real estate, fixtures, or property that is owned, controlled, operated, or managed in connection with, or to facilitate the production, transmission, and delivery of, electric energy.
- (f) "File" means to deliver to the commission's executive secretary.
- (g) "Meter," unless otherwise qualified, means a device that measures and registers the integral of an electrical quantity with respect to time.
- (h) "Metering error" means a failure to accurately measure and record all of the electrical quantities that are required by the applicable rate or rates.
- (i) "Meter shop" means a shop where meters are inspected, repaired, and tested. A meter shop may be at a fixed location or may be mobile.
- (j) "Premises" means an undivided piece of land that is not separated by public roads, streets, or alleys.
- (k) "Submit" means to deliver to the commission's designated representative.
- (l) "Utility" means an electric company, whether private, corporate, or cooperative, that operates under the jurisdiction of the commission.

History: 1979 ACS 13, Eff. Jan. 6, 1983; 1996 MR 4, Eff. May 10, 1996; 2008 MR 10, Eff. May 21, 2008.

**R 460.3103**

**Source:** 1983 AACS.

**PART 2. RECORDS AND REPORTS**

**R 460.3201**

**Source:** 1996 AACS.

**R 460.3202**

**Source:** 1983 AACS.

**R 460.3203**

**Source:** 1996 AACS.

**R 460.3204 Customer records; retention period; content.**

Rule 204. (1) The utility shall retain records as necessary to comply with R 460.3309. The records shall be retained for not less than 3 years.

(2) Records for customers shall show, if applicable, all of the following information:

- (a) Kilowatt-hour meter reading.
- (b) Kilowatt-hour consumption.

**Annual Administrative Code Supplement**  
**2008 Edition**

- (c) Kilowatt, kilovolt ampere, and kilovar meter reading.
- (d) Kilowatt, kilovolt ampere, and kilovar measured demand.
- (e) Kilowatt, kilovolt ampere, and kilovar billing demand.
- (f) Total amount of bill.

History: 1979 ACS 13, Eff. Jan. 6, 1983; 1996 MR 4, Eff. May 10, 1996; 2008 MR 10, Eff. May 21, 2008.

**PART 3. METER REQUIREMENTS**

**R 460.3301**

**Source:** 1996 AACS.

**R 460.3302**

**Source:** 1997 AACS.

**R 460.3303**

**Source:** 1996 AACS.

**R 460.3304**

**Source:** 1996 AACS.

**R 460.3305**

**Source:** 1996 AACS.

**R 460.3306 Rescinded.**

History: 1979 ACS 13, Eff. Jan. 6, 1983; 1996 MR 4, Eff. May 10, 1996; rescinded MR 10, Eff. May 21, 2008.

**R 460.3307**

**Source:** 1997 AACS.

**R 460.3308 Standards of good practice; adoption by reference.**

Rule 308. In the absence of specific rules of the commission, a utility shall apply the provisions of the publications set forth in this rule as standards of accepted good practice. The following standards are available from the American National Standards Institute (ANSI), Customer Service, 25 West 43<sup>rd</sup> St., 4th floor, New York, New York, 10036, USA, telephone number: 1-212-642-4900 or via the internet at web-site: <http://webstore.ansi.org/ansidocstore/>; at the cost listed below as of the time of adoption of these rules, plus a handling charge (for paper copies):

(a) American National Standards Institute standards for electricity meters ANSI C12.1-2001 and C12.20-2002. Cost \$120.00.

(b) American National Standards Institute/American Society for Quality Sampling Procedures and Tables for Inspection by Variables for Percent Nonconforming (ANSI/ASQ Z1.9-2003). Cost \$100.00.

(c) American National Standards Institute IEEE Standard Requirements for Instrument Transformers (ANSI C57.13-1993). Cost \$110.00.

(d) American National Standards Institute IEEE Standard for High Accuracy Instrument Transformers, IEEE Std. C57.13.6-2005. Cost \$35.00.

(e) The standards adopted in subdivisions (a) to (d) of this rule are also available for inspection at the Michigan Public Service Commission, 6545 Mercantile Way, P.O. Box 30221, Lansing, Michigan, 48909. Copies of these standards may also be obtained from the MPSC at the cost charged by ANSI, plus \$20.00 for shipping and handling.

History: 1996 MR 4, Eff. May 10, 1996; 2008 MR 10, Eff. May 21, 2008.

**R 460.3309 Metering inaccuracies; billing adjustments.**

Rule 309. (1) An adjustment of bills for service for the period of inaccuracy shall be made for over registration and may be made for under registration under any of the following conditions:

(a) If a meter creeps.

(b) If a metering installation is found upon any test to have an average inaccuracy of more than 2.0%.

(c) If a demand metering installation is found upon any test to have an average inaccuracy of more than 1.0% in addition to the inaccuracies allowed under R 460.3609.

(d) If a meter registration has been found to be inaccurate due to apparent tampering by a person or persons known or unknown.

**Annual Administrative Code Supplement**  
**2008 Edition**

- (2) The amount of the adjustment of the bills for service shall be calculated on the basis that the metering equipment is 100% accurate with respect to the testing equipment used to make the test. The average accuracy of watt-hour meters shall be calculated in accordance with R 460.3616.
- (3) If the date when the inaccuracy in registration began can be determined, then that date shall be the starting point for determining the amount of the adjustment and shall be subject to subrule (12) of this rule.
- (4) If the date when the inaccuracy in registration began cannot be determined, then it is assumed that the inaccuracy existed for the period of time immediately preceding discovery of the inaccuracy that is equal to 1/2 of the time since the meter was installed on the present premises, 1/2 of the time since the last test, or 6 years, whichever is the shortest period of time, except as otherwise provided in subrule (5) of this rule and subject to subrule (12) of this rule.
- (5) The inaccuracy in registration due to creep shall be calculated by timing the rate of creeping under R 460.3607 and by assuming that the creeping affected the registration of the meter for the period of time immediately preceding discovery of the inaccuracy that is equal to 1/4 of the time since the meter was installed on the present premises, 1/4 of the time since the last test, or 6 years, whichever is the shortest period of time, subject to subrule (12) of this rule.
- (6) If the average inaccuracy cannot be determined by test because part, or all, of the metering equipment is inoperative, then the utility may use the registration of check metering installations, if any, or estimate the quantity of energy consumed based on available data. The utility shall advise the customer of the metering equipment failure and of the basis for the estimate of the quantity billed. The same periods of inaccuracy shall be used as explained in this rule.
- (7) Recalculation of bills shall be on the basis of the recalculated monthly consumption.
- (8) If the recalculated bills indicate that an amount is due an existing customer or that more than \$10.00 is due a former customer of the utility, then the utility shall refund the full amount of the difference between the amount paid and the recalculated amount.
- (9) Refunds shall be made to the 2 most recent customers who received service through the meter found to be inaccurate. If a former customer of the utility, a notice of the amount of the refund shall be mailed to such customer at the last known address. The utility shall, upon demand made by the customer within 3 months of mailing of the notice, forward the refund to the customer.
- (10) If the recalculation of billing as a result of a metering inaccuracy indicates that more than \$1.00 is owed to the utility by an existing customer or that more than \$10.00 is owed to the utility by a former customer, then the utility may issue a bill for the amount, subject to subrule (12) of this rule.
- (11) Each utility may establish a policy setting a minimum amount for which it may bill a customer due to under registration that is more than the amounts in subrule (10) of this rule. The minimum amount established in the utility policy shall be applied in all cases of under registration to determine whether the customer will be billed for the amount due the utility because of under registration.
- (12) Except in cases of tampering, back billing of customers for metering inaccuracies is limited to the 2-year period immediately preceding discovery of the inaccuracy. The customer shall be given a reasonable time in which to pay the amount of the back billing, after consideration of the amount of the back bill and the duration of the inaccuracy, and service shall not be shut off during this time for nonpayment of the amount of the back billing if the customer is complying with the repayment agreement.
- History: 2008 MR 10, Eff. May 21, 2008.

**PART 4. EXTENSION OF SERVICE**

**R 460.3401 Rescinded.**

History: 1979 ACS 13, Eff. Jan. 6, 1983; 1996 MR 4, Eff. May 10, 1996; rescinded MR 10, Eff. May 21, 2008.

**R 460.3402 Rescinded.**

History: 1979 ACS 13, Eff. Jan. 6, 1983; 1996 MR 4, Eff. May 10, 1996; rescinded MR 10, Eff. May 21, 2008.

**R 460.3403 Rescinded.**

History: 1979 ACS 13, Eff. Jan. 6, 1983; 1996 MR 4, Eff. May 10, 1996; rescinded MR 10, Eff. May 21, 2008.

**R 460.3404 Rescinded.**

History: 1979 ACS 13, Eff. Jan. 6, 1983; 1996 MR 4, Eff. May 10, 1996; rescinded MR 10, Eff. May 21, 2008.

**R 460.3405**

**Source:** 1997 AACs.

**R 460.3406 Rescinded.**

**Annual Administrative Code Supplement**  
**2008 Edition**

History: 1979 ACS 13, Eff. Jan. 6, 1983; 1996 MR 4, Eff. May 10, 1996; rescinded MR 10, Eff. May 21, 2008.

**R 460.3407 Rescinded.**

History: 1979 ACS 13, Eff. Jan. 6, 1983; 1996 MR 4, Eff. May 10, 1996; rescinded MR 10, Eff. May 21, 2008.

**R 460.3408**

Source: 1996 AACS.

**R 460.3409**

Source: 1996 AACS.

**R 460.3410**

Source: 1996 AACS.

**R 460.3411**

Source: 1996 AACS.

**PART 5. CONSTRUCTION, OPERATIONS, AND MAINTENANCE**

**R 460.3501**

Source: 1983 AACS.

**R 460.3502**

Source: 1996 AACS.

**R 460.3503**

Source: 1996 AACS.

**R 460.3504**

Source: 1996 AACS.

**R 460.3505**

Source: 1996 AACS.

**PART 6. METERING EQUIPMENT INSPECTIONS AND TESTS**

**R 460.3601**

Source: 1983 AACS.

**R 460.3602 Meter and associated device inspections and tests; certification of accuracy.**

Rule 602. Every meter shall be inspected and tested, and associated device(s) shall be inspected, in the meter shop of the utility, or a meter testing facility certified by the utility, before being placed in service. The accuracy of each meter shall be certified to be within the tolerances permitted by these rules, except that the utility may rely on the certification of accuracy by the manufacturer on all new meters.

History: 1979 ACS 13, Eff. Jan. 6, 1983; 2008 MR 10, Eff. May 21, 2008.

**R 460.3603**

Source: 1983 AACS.

**R 460.3604**

Source: 1995 AACS.

**R 460.3605 Metering electrical quantities.**

Rule 605. (1) All electrical quantities that are to be metered as provided in R 460.3301 shall be metered by commercially acceptable instruments which are owned and maintained by the utility.

(2) Every reasonable effort shall be made to measure at 1 point all the electrical quantities necessary for billing a customer under a given rate.

(3) Metering facilities located at any point where energy may flow in either direction and where the quantities measured are used for billing purposes shall consist of meters equipped with ratchets or other devices to prevent reverse registration and

**Annual Administrative Code Supplement**  
**2008 Edition**

shall be so connected as to separately meter the energy flow in each direction, unless used to implement a utility tariff approved by the commission for service provided under a net metering program.

(4) Reactive metering shall not be employed for determining the average power factor for billing purposes where energy may flow in either direction or where the customer may generate an appreciable amount of his or her energy requirements at any time, unless suitable directional relays and ratchets are installed to obtain correct registration under all conditions of operation.

(5) All electric service of the same type rendered under the same rate schedule shall be metered with instruments having like characteristics, except that the commission may be requested to approve the use of instruments of different types if their use does not result in unreasonable discrimination. Either all of the reactive meters which may run backwards or none of the reactive meters used for measuring reactive power under 1 schedule shall be ratcheted.

History: 1979 ACS 13, Eff. Jan. 6, 1983; 2008 MR 10, Eff. May 21, 2008.

**R 460.3606**

**Source:** 1983 AACS.

**R 460.3607 Watt-hour meter requirements.**

Rule 607. (1) Watthour meters that are used for measuring electrical quantities supplied shall conform to ANSI specifications and meet all of the following requirements:

(a) Be of proper design for the circuit on which the meters are used; be in good mechanical and electrical condition; and have adequate insulation, correct internal connections, and correct register.

(b) Not creep at no load with all load wires disconnected at a rate of one complete revolution of the moving element in ten minutes when potential is impressed.

(c) Be accurate to within plus or minus 1.0%, referred to the portable standard watthour meter as a base, at two unity power factor loads: light load (l.l.) and heavy load (h.l.).

Meter Must be Accurate within $\pm 1.0\%$ to Portable Standard			
Meter Class	Light Load Test Amperes	Heavy Load Test Amperes	Inductive Load 50% Lagging Power Factor Test Amperes
Self- Contained	10% Rated Test Amperes of Meter	75-100% Rated Test Amperes of Meter	75-100% Rated Test Amperes of Meter
Transformer Rated	5-10% Rated Test Amperes of Meter	75-100% Rated Test Amperes of Meter	75-100% Rated Test Amperes of Meter

(d) Be accurate to within plus or minus 2.0%, referred to the portable standard watthour meter as a base, at inductive load (i.l.).

(2) Polyphase meters shall have their elements in balance within 2.0% at rated test amperes at unity power factor and at approximately 50% lagging power factor.

(3) Meters that are used with instrument transformers shall be adjusted so that the overall accuracy of the metering installation meets the requirements of this rule.

(4) Meters and associated devices shall be adjusted as close as practical to zero error and within the accuracy limits specified in subrule (1)(c) of this rule.

History: 1979 ACS 13, Eff. Jan. 6, 1983; 2008 MR 10, Eff. May 21, 2008.

**R 460.3608**

**Source:** 1983 AACS.

R 460.3609 Instrument transformers used in conjunction with metering equipment; requirements; phase shifting transformers; secondary voltage.

Rule 609. (1) Instrument transformers used in conjunction with metering equipment to measure a customer's service shall

**Annual Administrative Code Supplement**  
**2008 Edition**

meet both of the following requirements:

- (a) Be in proper mechanical condition and have satisfactory electrical insulation for the service on which used.
- (b) Have characteristics such that the combined inaccuracies of all transformers supplying 1 or more meters in a given installation will not exceed the percentages listed in the following chart:

	100% Factor	Power	50% Factor	Power
Current	10%	100%	10%	100%
Error	1%	0.75%	3%	2%

(2) Meters that are used in conjunction with instrument transformers shall be adjusted so that the overall accuracies will come within the limits specified in this part.

(3) Instrument transformers shall be tested with the meter with which they are associated by making an overall test or may be checked separately. If the transformers are tested separately, the meters shall also be checked to see that the overall accuracy of the installation is within the prescribed accuracy requirements. (See R 460.3613 (6).)

(4) The results of tests of instrument transformers shall be kept on record and shall be available for use.

(5) Phase shifting transformers shall have secondary voltages under balanced line voltage conditions within plus or minus 1.0% of the voltage impressed on the primary side of the transformer.

History: 1979 ACS 13, Eff. Jan. 6, 1983; 2008 MR 10, Eff. May 21, 2008.

**R 460.3610 Portable indicating voltmeters; accuracy.**

Rule 610. All portable indicating voltmeters that are used for determining the quality of service voltage to customers shall be checked against a suitable secondary reference standard at least once every 6 months for analog devices, and once every 12 months for digital devices. The accuracy of these voltmeters shall be rated so that the error of the indication is not more than plus or minus 1% of full scale. If the portable indicating voltmeter is found to be in error by more than the rated accuracy at commonly used scale deflections, it shall be adjusted.

History: 1979 ACS 13, Eff. Jan. 6, 1983; 2008 MR 10, Eff. May 21, 2008.

**R 460.3611**

**Source:** 1995 AACS.

**R 460.3612 Test standards; accuracy.**

Rule 612. (1) The accuracies of all primary reference standards shall be certified as traceable to the National Institute of Standards and Technology (NIST), either directly or through other recognized standards laboratories. These standards shall have their accuracy certified at the time of purchase. Standard cells shall be intercompared regularly and at least 1 standard cell shall be checked by a standardizing laboratory at intervals of not more than 2 years. Reference standards of resistance, potentiometers, and volt boxes shall be checked at intervals of not more than 3 years.

(2) Secondary watt-hour meter standards shall not be in error by more than plus or minus 0.3% at loads and voltages at which they are to be used, and shall not be used to check or calibrate working standards, unless the secondary standard has been checked and adjusted, if necessary, within the preceding 6 months. Each secondary standard watt-hour meter shall have calibration data available and shall have a history card.

(3) Secondary standards indicating instruments shall not be in error by more than plus or minus 0.5% of indication at commonly used scale deflection and shall not be used to check or calibrate portable indicating instruments, unless the secondary standard has been checked and adjusted, if necessary, within the preceding 12 months. A calibration record shall be maintained for each standard.

(4) Regularly used working portable standard watt-hour meters shall be compared with a secondary standard at least once every 6 months. Infrequently used working standards shall be compared with a secondary standard before they are used.

(5) Working portable standard watt-hour meters shall be adjusted so that their percent registration is within 99.7% and 100.3% at 100% power factor and within 99.5% and 100.5% at 50% lagging power factor at all voltages and loads at which the standard may be used. A history and calibration record shall be kept for each working standard.

(6) The meter accuracies required in this rule for all primary, secondary, and working standards shall be referred to 100%. Service measuring equipment shall be adjusted to within the accuracies required assuming the portable test equipment to be 100% accurate with the calibration correction taken into consideration.

History: 1979 ACS 13, Eff. Jan. 6, 1983; 1995 MR 5, Eff. June 15, 1995; 2008 MR 10, Eff. May 21, 2008.

**R 460.3613 Metering equipment testing requirements.**

**Annual Administrative Code Supplement**  
**2008 Edition**

Rule 613. (1) The testing of any unit of metering equipment shall consist of a comparison of its accuracy with a standard of known accuracy. Units which are not properly connected or which do not meet the accuracy or other requirements of these meter and metering equipment rules at the time of testing shall be reconnected or rebuilt to meet such requirements and shall be adjusted to within the required accuracy and as close to zero error as practicable or else their use shall be discontinued.

(2) Self-contained, single-phase meters, except for combination meters (meters that include demand devices or control devices), shall be in compliance with all of the following requirements:

(a) Be checked for accuracy at unity power factor at the point where a meter is installed, at a central testing point, or in a mobile testing laboratory within a period of from 12 months before, to 60 days after, a meter is placed in service, except as provided for in R 460.3602, and in subrule (3) of this rule, and not later than 9 months after 192 months of service for a surge-resistant meter and not later than 9 months after 96 months of service for a non-surge-resistant meter.

(b) Notwithstanding the provisions of subdivision (a) of this subrule, upon application to the commission and upon receipt of an order granting approval, the testing of self-contained, single-phase meters in service shall be governed by a quality control plan as follows:

(i) Meters shall be divided into homogeneous groups by manufacturers' types, except as follows:

(A) Certain manufacturers' types shall be further subdivided into separate groups by manufacturers' serial numbers as follows:

(1) General Electric type I-30 shall be divided at serial number 20,241,829.

(2) Westinghouse type C shall be divided at serial number 16,350,000.

(3) Duncan type MF shall be divided at serial number 2,650,000.

(4) Sangamo type J meters shall be divided starting with serial number 10,000,000.

(B) Non-surge-resistant meters that are installed in nonurban areas shall be treated as separate groups by manufacturers' type.

(ii) The meters in each homogeneous group shall then be further subdivided into lots of not less than 301, and not more than 10,000, meters each, except that meters of the most recent design may be combined into lots regardless of manufacturers' type, except that where the number of meters of a single type is 8,001 or more, that number of meters shall be segregated by types for the formation of lots.

(iii) From each assembled lot, a sample of the size specified in table A-2, ANSI/ASQC Z1.9, shall be drawn annually. The sample shall be drawn at random.

(iv) The meters in each sample shall be tested for accuracy pursuant to the provisions of these rules.

(v) The test criteria for acceptance or rejection of each lot shall be based on the test at heavy load only and shall be that designated for double specification limits and an acceptable quality level (AQL) that is not higher than 2.50 (normal inspection) as shown in table B-3, ANSI/ASQC Z1.9.

(vi) The necessary calculations shall be made pursuant to Example B-3 of ANSI/ASQC Z1.9. The upper and lower specification limits, U and L, shall be 102% and 98%, respectively.

(vii) A lot shall be rejected if the total estimated percent defective (p) exceeds the appropriate maximum allowable percent defective (M) as determined from table B-3 as specified in paragraph (v) of this subdivision.

(viii) All meters in a rejected lot shall be tested within a maximum period of 48 months and shall be adjusted pursuant to the provisions of R 460.3607 or shall be replaced with meters that are in compliance with the requirements of R 460.3607.

(ix) During each calendar year, new meter samples shall be drawn as specified in this subdivision from all meters in service, with the exception that lots that have been rejected shall be excluded from the sampling procedure until all meters included in the rejected lots have been tested.

(x) The utility may elect to adopt a mixed variables-attributes sampling plan as outlined in Section A9 of ANSI/ASQC Z1.9, in which case, a lot that is not in compliance with the acceptability criteria of the variables sampling plan shall be resampled the following year using an attributes sampling plan. If the acceptability criteria of the attributes sampling plan are met, then the lot shall be considered acceptable and shall be returned to the variables sampling plan the following year. If the acceptability criteria of the attributes sampling plan are not met, then that lot shall be rejected and all meters in the lot shall be tested and adjusted or replaced within a maximum period of 36 months after the second rejection.

(xi) The plan specified in paragraph (x) of this subdivision does not alter the rules under which customers may request special tests of meters.

(c) Be checked for accuracy in all of the following situations:

(i) When a meter is suspected of being inaccurate or damaged.

(ii) When the accuracy of a meter is questioned by a customer. (See R 460.3601.)

(iii) Before use if a meter has been inactive for more than 1 year after having been in service.

(iv) When a meter has been removed from service and has not been tested within the previous 48 months.

(d) Be inspected for mechanical and electrical faults when the accuracy of the device is checked.

(e) Have the register and the internal connections checked before the meter is first placed in service and when the meter is repaired.



**Annual Administrative Code Supplement**  
**2008 Edition**

- (f) Have the connections to the customer's circuits checked when the meter is tested on the premises or when removed for testing.
- (g) Be checked for accuracy at 50% power factor when purchased and after rebuilding.
- (h) A meter need not be tested or checked for any reason, except when a complaint is received, if the device was tested, checked, and adjusted, if necessary, within the previous 12 months.
- (3) Notwithstanding the provisions of subrules (4)(a)(ii), (5)(a) (ii) and (6)(a)(iii) of this rule, upon application to the commission and upon receipt of an order granting approval, the solid state meters described in subrules (4), (5) and (6) of this rule in service may elect to be governed by a quality control plan as follows:
  - (a) Meters shall be divided into homogeneous groups by manufacturers' types.
  - (b) The meters in each homogeneous group shall then be further subdivided into lots of not less than 301, and not more than 10,000, meters each, except that meters of the most recent design may be combined into lots regardless of manufacturers' type, except that where the number of meters of a single type is 8,001 or more, that number of meters shall be segregated by types for the formation of lots.
  - (c) From each assembled lot, a sample of the size specified in table A-2, ANSI/ASQC Z1.9, shall be drawn annually. The sample shall be drawn at random.
  - (d) The meters in each sample shall be tested for accuracy pursuant to the provisions of these rules.
  - (e) The test criteria for acceptance or rejection of each lot shall be based on the test at heavy load only and shall be that designated for double specification limits and an acceptable quality level (AQL) that is not higher than 2.50 (normal inspection) as shown in table B-3, ANSI/ASQC Z1.9.
  - (f) The necessary calculations shall be made pursuant to Example B-3 of ANSI/ASQC Z1.9. The upper and lower specification limits, U and L, shall be 102% and 98%, respectively.
  - (g) A lot shall be rejected if the total estimated percent defective (p) exceeds the appropriate maximum allowable percent defective (M) as determined from table B-3 as specified in paragraph (e) of this subdivision.
  - (h) All meters in a rejected lot shall be tested within a maximum period of 48 months and shall be adjusted pursuant to the provisions of R 460.3607 or shall be replaced with meters that are in compliance with the requirements of R 460.3607.
  - (i) During each calendar year, new meter samples shall be drawn as specified in this subdivision from all meters in service, with the exception that lots that have been rejected shall be excluded from the sampling procedure until all meters included in the rejected lots have been tested.
  - (j) The utility may elect to adopt a mixed variables-attributes sampling plan as outlined in Section A9 of ANSI/ASQC Z1.9, in which case, a lot that is not in compliance with the acceptability criteria of the variables sampling plan shall be resampled the following year using an attributes sampling plan. If the acceptability criteria of the attributes sampling plan are met, the lot shall be considered acceptable and shall be returned to the variables sampling plan the following year. If the acceptability criteria of the attributes sampling plan are not met, then that lot shall be rejected and all meters in the lot shall be tested and adjusted or replaced within a maximum period of 36 months after the second rejection.
  - (k) The plan specified in paragraph (j) of this subdivision does not alter the rules under which customers may request special tests of meters.
- (4) All single-phase meters that are not included in the provisions of subrule (2) of this rule, together with associated equipment, such as demand devices, control devices and instrument transformer-rated meters, shall be in compliance with all of the following requirements:
  - (a) Be checked for accuracy at unity power factor at the point where a meter is installed, at a central testing point, or in a mobile testing laboratory as follows:
    - (i) Within a period of from 12 months before, to 60 days after, a meter is placed in service, exceptions to this subrule (4)(a) of this rule are as provided for in R 460.3602 and for solid state meters.
    - (ii) Not later than 9 months after 144 months of service for a surge-resistant meter and not later than 9 months after 96 months of service for a non-surge-resistant meter.
    - (iii) When a meter is suspected of being inaccurate or damaged.
    - (iv) When the accuracy of a meter is questioned by a customer. (See R 460.3601.)
    - (v) Before use when a meter has been inactive for more than 1 year after having been in service.
    - (vi) When a meter is removed from service and has not been tested within a period equal to 1/2 of the normal test schedule.
  - (b) Be inspected for mechanical and electrical faults when the accuracy of the device is checked.
  - (c) Have the register and the internal connections checked before the meter is first placed in service and when the meter is repaired.
  - (d) Have the connections to the customer's circuits checked when the meter is tested on the premises or when removed for testing.
  - (e) Be checked for accuracy at 50% power factor when purchased and after rebuilding.
  - (f) A meter need not be tested or checked for any reason, except when a complaint is received, if the device was tested,

**Annual Administrative Code Supplement**  
**2008 Edition**

checked and adjusted, if necessary, within the previous 12 months.

(5) All self-contained, 3-phase meters and associated equipment shall be in compliance with all of the following requirements:

(a) Be tested for accuracy at unity and 50% power factor as follows:

(i) Before being placed in service.

(ii) Not later than 9 ~~6~~ months after 120 months of service.

(iii) When a meter is suspected of being inaccurate or damaged.

(iv) When the accuracy of a meter is questioned by a customer. (See R 460.3601.)

(v) When a meter is removed from service.

(b) Be inspected for mechanical and electrical faults when the accuracy is checked.

(c) Have the register and internal connections checked before the meter is first installed, when repaired and when the register is changed.

(d) Have the connections to the customer's circuits and multipliers checked when the equipment is tested for accuracy on the customer's premises.

(6) All transformer-rated, 3-phase meters and associated equipment shall be in compliance with all of the following requirements:

(a) Be checked for accuracy at unity and 50% power factor as follows:

(i) Before being placed in service.

(ii) On the customer's premises within 60 days after installation, unless the transformers are in compliance with the specifications outlined in the American National Standards Institute standard ANSI C-57.13, and unless the meter adjustment limits do not exceed plus or minus 1.5% at 50% power factor.

(iii) Not later than 9 months after 72 months of service.

(iv) When a meter is suspected of being inaccurate or damaged.

(v) When the accuracy is questioned by a customer. (See R 460.3601.)

(vi) When a meter is removed from service.

(b) Be inspected for mechanical and electrical faults when the accuracy is checked.

(c) Have the register and internal connections checked before the meter is first placed in service and when the meter is repaired.

(d) Have the connections to the customer's circuits and multipliers checked when the equipment is tested for accuracy on the premises or when removed for testing and when instrument transformers are changed.

(e) Be checked for accuracy at 50% power factor when purchased and after rebuilding.

(7) Instrument transformers shall be tested in all of the following situations:

(a) When first received, unless a transformer is accompanied by a certified test report by the manufacturer.

(b) When removed from service.

(c) Upon complaint.

(d) When there is evidence of damage.

(e) When an approved check, such as the variable burden method in the case of current transformers that is made when the meter is tested indicates that a quantitative test is required.

(8) Demand meters shall be in compliance with both of the following requirements:

(a) Be tested for accuracy in all of the following situations:

(i) Before a meter is placed in service.

(ii) When an associated meter is tested and the demand meter is a block interval nonrecording type or a thermal type.

(iii) After 2 years of service if the meter is of the recording type, but testing is not required if the meter is of the pulse-operated type and the demand reading is checked with the kilowatt-hour reading each billing cycle.

(iv) When a meter is suspected of being inaccurate or damaged.

(v) When the accuracy is questioned by a customer. (See R 460.3601.)

(vi) When a meter is removed from service.

(b) Be inspected for mechanical and electrical faults when a meter is tested in the field or in the meter shop.

History: 1979 ACS 13, Eff. Jan. 6, 1983; 1995 MR 5, Eff. June 15, 1995; 2008 MR 10, Eff. May 21, 2008.

**R 460.3614**

**Source:** 1983 AACS.

**R 460.3615**

**Source:** 1983 AACS.

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**2008 Edition**

**R 460.3616**  
Source: 1983 AACS.

**R 460.3617**  
Source: 1995 AACS.

**R 460.3618**  
Source: 1983 AACS.

**PART 7. STANDARDS OF QUALITY OF SERVICES**

**R 460.3701**  
Source: 1996 AACS.

**R 460.3702**  
Source: 1996 AACS.

**R 460.3703**  
Source: 1996 AACS.

**R 460.3704**  
Source: 1996 AACS.

**R 460.3705**  
Source: 1996 AACS.

**PART 8. SAFETY**

**R 460.3801**  
Source: 1983 AACS.

**R 460.3802**  
Source: 1996 AACS.

**R 460.3803**  
Source: 1996 AACS.

**R 460.3804**  
Source: 1996 AACS.

**PART 9. COMMERCIAL AND INDUSTRIAL STANDARDS AND BILLING PRACTICES**

**R 460.3901 Rescinded.**  
History: 1979 ACS 13, Eff. Jan. 6, 1983; 1989 MR 12, Eff. Jan. 4, 1990; 1996 MR 4, Eff. May 10, 1996; rescinded MR 10, Eff. May 21, 2008.

**R 460.3902 Rescinded.**  
History: 1979 ACS 13, Eff. Jan. 6, 1983; 1996 MR 4, Eff. May 10, 1996; rescinded MR 10, Eff. May 21, 2008.

**R 460.3903 Rescinded.**  
History: 1979 ACS 13, Eff. Jan. 6, 1983; 1996 MR 4, Eff. May 10, 1996; rescinded MR 10, Eff. May 21, 2008.

**R 460.3904 Rescinded.**  
History: 1979 ACS 13, Eff. Jan. 6, 1983; 1996 MR 4, Eff. May 10, 1996; rescinded MR 10, Eff. May 21, 2008.

**R 460.3905 Rescinded.**  
History: 1979 ACS 13, Eff. Jan. 6, 1983; 1996 MR 4, Eff. May 10, 1996; rescinded MR 10, Eff. May 21, 2008.

**Annual Administrative Code Supplement**  
**2008 Edition**

**R 460.3906 Rescinded.**

History: 1979 ACS 13, Eff. Jan. 6, 1983; 1996 MR 4, Eff. May 10, 1996; rescinded MR 10, Eff. May 21, 2008.

**R 460.3907 Rescinded.**

History: 1996 MR 4, Eff. May 10, 1996; rescinded MR 10, Eff. May 21, 2008.

**R 460.3908 Rescinded.**

History: 1996 MR 4, Eff. May 10, 1996; rescinded MR 10, Eff. May 21, 2008.

**UNIFORM SYSTEM OF ACCOUNTS FOR MAJOR  
AND NONMAJOR ELECTRIC UTILITIES**

**R 460.9001**

Source: 1997 AACS.

**UNIFORM SYSTEM OF ACCOUNTS FOR MAJOR  
AND NONMAJOR ELECTRIC UTILITIES**

**R 460.9019**

Source: 1997 AACS.

**UNIFORM SYSTEM OF ACCOUNTS FOR MAJOR  
AND NONMAJOR GAS UTILITIES**

**R 460.9021**

Source: 1988 AACS.

**UNIFORM SYSTEM OF ACCOUNTS FOR MAJOR  
AND NONMAJOR GAS UTILITIES**

**R 460.9039**

Source: 1988 AACS.

**DEPARTMENT OF CONSUMER AND INDUSTRY SERVICES**

**PUBLIC SERVICE COMMISSION**

**UNIFORM SYSTEM OF ACCOUNTS FOR CLASS A AND B WATER UTILITIES**

**R 460.9081**

Source: 1998-2000 AACS.

**R 460.9099**

Source: 1998-2000 AACS.

**SERVICES SUPPLIED BY WATER UTILITIES**

**R 460.13101**

Source: 2005 AACS.

**R 460.13102**

Source: 2005 AACS.

**R 460.13103**

**Annual Administrative Code Supplement**  
**2008 Edition**

**Source:** 2005 AACS.

**R 460.13104**

**Source:** 2005 AACS.

**R 460.13105**

**Source:** 2005 AACS.

**R 460.13106**

**Source:** 2005 AACS.

**R 460.13107**

**Source:** 2005 AACS.

**200. RECORDS AND REPORTS**

**R 460.13201**

**Source:** 2005 AACS.

**R 460.13202**

**Source:** 2005 AACS.

**R 460.13203**

**Source:** 2005 AACS.

**R 460.13204**

**Source:** 2005 AACS.

**R 460.13205**

**Source:** 2005 AACS.

**R 460.13206**

**Source:** 2005 AACS.

**R 460.13207**

**Source:** 2005 AACS.

**300. GENERAL REQUIREMENTS**

**R 460.13301**

**Source:** 2005 AACS.

**R 460.13302**

**Source:** 2005 AACS.

**R 460.13303**

**Source:** 2005 AACS.

**R 460.13304**

**Source:** 2005 AACS.

**R 460.13305**

**Source:** 2005 AACS.

**R 460.13306**

**Source:** 2005 AACS.

**400. CUSTOMER RELATIONS**

- R 460.13401**  
Source: 2005 AACS.
- R 460.13402**  
Source: 2005 AACS.
- R 460.13403**  
Source: 2005 AACS.
- R 460.13404**  
Source: 2005 AACS.
- R 460.13405**  
Source: 2005 AACS.
- R 460.13406**  
Source: 2005 AACS.
- R 460.13407**  
Source: 2005 AACS.
- R 460.13408**  
Source: 2005 AACS.
- R 460.13409**  
Source: 2005 AACS.
- R 460.13410**  
Source: 2005 AACS.

**500. ENGINEERING**

- R 460.13501**  
Source: 2005 AACS.
- R 460.13502**  
Source: 2005 AACS.

**600. METER INSPECITONS AND TESTS**

- R 460.13601**  
Source: 2005 AACS.
- R 460.13602**  
Source: 2005 AACS.
- R 460.13603**  
Source: 2005 AACS.
- R 460.13604**  
Source: 2005 AACS.
- R 460.13605**

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**2008 Edition**

**Source:** 2005 AACS.

**R 460.13606**

**Source:** 2005 AACS.

**700. STANDARDS OF QUALITY OF SERVICES**

**R 460.13701**

**Source:** 2005 AACS.

**R 460.13702**

**Source:** 2005 AACS.

**R 460.13703**

**Source:** 2005 AACS.

**R 460.13704**

**Source:** 2005 AACS.

**R 460.13705**

**Source:** 2005 AACS.

**R 460.13706**

**Source:** 2005 AACS.

**R 460.13707**

**Source:** 2005 AACS.

**MICHIGAN GAS SAFETY CODE**

**PART 1. GENERAL PROVISIONS**

**R 460.14001**

**Source:** 1998-2000 AACS.

**R 460.14003**

**Source:** 1998-2000 AACS.

**R 460.14004**

**Source:** 1998-2000 AACS.

**R 460.14005**

**Source:** 1998-2000 AACS.

**R 460.14006**

**Source:** 1998-2000 AACS.

**R 460.14008**

**Source:** 1998-2000 AACS.

**R 460.14009**

**Source:** 1998-2000 AACS.

**R 460.14011**

**Source:** 1998-2000 AACS.

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**R 460.14012**  
Source: 1998-2000 AACS.

**R 460.14013**  
Source: 1998-2000 AACS.

**R 460.14015**  
Source: 1998-2000 AACS.

**R 460.14017**  
Source: 1998-2000 AACS.

**R 460.14018**  
Source: 1998-2000 AACS.

**PART 2. ANNUAL REPORTS, INCIDENT REPORTS, AND SAFETY-RELATED CONDITION  
REPORTS**

**R 460.14021**  
Source: 1998-2000 AACS.

**R 460.14025**  
Source: 1998-2000 AACS.

**R 460.14026**  
Source: 1998-2000 AACS.

**R 460.14027**  
Source: 1998-2000 AACS.

**R 460.14029**  
Source: 1998-2000 AACS.

**R 460.14031**  
Source: 1998-2000 AACS.

**R 460.14033**  
Source: 1998-2000 AACS.

**R 460.14035**  
Source: 1998-2000 AACS.

**R 460.14037**  
Source: 1998-2000 AACS.

**R 460.14038**  
Source: 1998-2000 AACS.

**R 460.14039**  
Source: 1998-2000 AACS.

**R 460.14040**  
Source: 1998-2000 AACS.

**PART 3. SAFETY STANDARDS**

**R 460.14041**  
Source: 1998-2000 AACS.



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**2008 Edition**

**R 460.14045**  
Source: 1998-2000 AACS.

**R 460.14047**  
Source: 1998-2000 AACS.

**R 460.14049**  
Source: 1998-2000 AACS.

**R 460.14051**  
Source: 1998-2000 AACS.

**R 460.14053**  
Source: 1998-2000 AACS.

**R 460.14054**  
Source: 1998-2000 AACS.

**R 460.14057**  
Source: 1998-2000 AACS.

**R 460.14059**  
Source: 1998-2000 AACS.

**PART 4. MATERIALS**

**R 460.14061**  
Source: 1998-2000 AACS.

**R 460.14063**  
Source: 1998-2000 AACS.

**R 460.14064**  
Source: 1998-2000 AACS.

**R 460.14065**  
Source: 1998-2000 AACS.

**R 460.14069**  
Source: 1998-2000 AACS.

**R 460.14073**  
Source: 1998-2000 AACS.

**R 460.14075**  
Source: 1998-2000 AACS.

**PART 5. PIPE DESIGN**

**R 460.14101**  
Source: 1998-2000 AACS.

**R 460.14103**  
Source: 1998-2000 AACS.

**R 460.14105**  
Source: 1998-2000 AACS.

**Annual Administrative Code Supplement**  
**2008 Edition**

**R 460.14107**  
Source: 1998-2000 AACS.

**R 460.14109**  
Source: 1998-2000 AACS.

**R 460.14111**  
Source: 1998-2000 AACS.

**R 460.14113**  
Source: 1998-2000 AACS.

**R 460.14115**  
Source: 1998-2000 AACS.

**R 460.14117**  
Source: 1998-2000 AACS.

**R 460.14119**  
Source: 1998-2000 AACS.

**R 460.14121**  
Source: 1998-2000 AACS.

**R 460.14123**  
Source: 1998-2000 AACS.

**R 460.14125**  
Source: 1998-2000 AACS.

**PART 6. PIPELINE COMPONENTS DESIGN**

**R 460.14141**  
Source: 1998-2000 AACS.

**R 460.14143**  
Source: 1998-2000 AACS.

**R 460.14144**  
Source: 1998-2000 AACS.

**R 460.14145**  
Source: 1998-2000 AACS.

**R 460.14147**  
Source: 1998-2000 AACS.

**R 460.14149**  
Source: 1998-2000 AACS.

**R 460.14150**  
Source: 1998-2000 AACS.

**R 460.14151**  
Source: 1998-2000 AACS.

**R 460.14153**

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**Source:** 1998-2000 AACCS.

**R 460.14155**

**Source:** 1998-2000 AACCS.

**R 460.14157**

**Source:** 1998-2000 AACCS.

**R 460.14159**

**Source:** 1998-2000 AACCS.

**R 460.14161**

**Source:** 1998-2000 AACCS.

**R 460.14163**

**Source:** 1998-2000 AACCS.

**R 460.14165**

**Source:** 1998-2000 AACCS.

**R 460.14167**

**Source:** 1998-2000 AACCS.

**R 460.14169**

**Source:** 1998-2000 AACCS.

**R 460.14171**

**Source:** 1998-2000 AACCS.

**R 460.14173**

**Source:** 1998-2000 AACCS.

**R 460.14174**

**Source:** 1998-2000 AACCS.

**R 460.14175**

**Source:** 1998-2000 AACCS.

**R 460.14177**

**Source:** 1998-2000 AACCS.

**R 460.14179**

**Source:** 1998-2000 AACCS.

**R 460.14181**

**Source:** 1998-2000 AACCS.

**R 460.14183**

**Source:** 1998-2000 AACCS.

**R 460.14185**

**Source:** 1998-2000 AACCS.

**R 460.14187**

**Source:** 1998-2000 AACCS.

**R 460.14189**

**Source:** 1998-2000 AACCS.

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**R 460.14191**  
Source: 1998-2000 AACS.

**R 460.14193**  
Source: 1998-2000 AACS.

**R 460.14195**  
Source: 1998-2000 AACS.

**R 460.14197**  
Source: 1998-2000 AACS.

**R 460.14199**  
Source: 1998-2000 AACS.

**R 460.14201**  
Source: 1998-2000 AACS.

**R 460.14203**  
Source: 1998-2000 AACS.

**PART 7. WELDING STEEL IN PIPELINES**

**R 460.14221**  
Source: 1998-2000 AACS.

**R 460.14223**  
Source: 1998-2000 AACS.

**R 460.14225**  
Source: 1998-2000 AACS.

**R 460.14227**  
Source: 1998-2000 AACS.

**R 460.14229**  
Source: 1998-2000 AACS.

**R 460.14230**  
Source: 1998-2000 AACS.

**R 460.14231**  
Source: 1998-2000 AACS.

**R 460.14233**  
Source: 1998-2000 AACS.

**R 460.14235**  
Source: 1998-2000 AACS.

**R 460.14237**  
Source: 1998-2000 AACS.

**R 460.14239**  
Source: 1998-2000 AACS.

**R 460.14241**  
Source: 1998-2000 AACS.

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**2008 Edition**

**R 460.14243**  
Source: 1998-2000 AACS.

**R 460.14245**  
Source: 1998-2000 AACS.

**PART 8. JOINING OF MATERIALS OTHER THAN BY WELDING**

**R 460.14271**  
Source: 1998-2000 AACS.

**R 460.14273**  
Source: 1998-2000 AACS.

**R 460.14275**  
Source: 1998-2000 AACS.

**R 460.14277**  
Source: 1998-2000 AACS.

**R 460.14279**  
Source: 1998-2000 AACS.

**R 460.14281**  
Source: 1998-2000 AACS.

**R 460.14283**  
Source: 1998-2000 AACS.

**R 461.14285**  
Source: 1998-2000 AACS.

**R 460.14287**  
Source: 1998-2000 AACS.

**PART 9. GENERAL CONSTRUCTION REQUIREMENTS FOR TRANSMISSION LINES AND MAINS**

**R 460.14301**  
Source: 1998-2000 AACS.

**R 460.14303**  
Source: 1998-2000 AACS.

**R 460.14305**  
Source: 1998-2000 AACS.

**R 460.14307**  
Source: 1998-2000 AACS.

**R 460.14309**  
Source: 1998-2000 AACS.

**R 460.14311**  
Source: 1998-2000 AACS.

**R 460.14313**  
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**R 460.14317**  
Source: 1998-2000 AACS.

**R 460.14319**  
Source: 1998-2000 AACS.

**R 460.14321**  
Source: 1998-2000 AACS.

**R 460.14323**  
Source: 1998-2000 AACS.

**R 460.14325**  
Source: 1998-2000 AACS.

**R 460.14327**  
Source: 1998-2000 AACS.

**PART 10. CUSTOMER METERS; SERVICE REGULATORS; SERVICE LINES**

**R 460.14351**  
Source: 1998-2000 AACS.

**R 460.14353**  
Source: 1998-2000 AACS.

**R 460.14355**  
Source: 1998-2000 AACS.

**R 460.14357**  
Source: 1998-2000 AACS.

**R 460.14359**  
Source: 1998-2000 AACS.

**R 460.14361**  
Source: 1998-2000 AACS.

**R 460.14363**  
Source: 1998-2000 AACS.

**R 460.14365**  
Source: 1998-2000 AACS.

**R 460.14367**  
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**R 460.14369**  
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**R 460.14371**  
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**R 460.14373**  
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**R 460.14375**

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**Source:** 1998-2000 AACS.

**R 460.14377**

**Source:** 1998-2000 AACS.

**R 460.14379**

**Source:** 1998-2000 AACS.

**PART 11. CORROSION CONTROL**

**R 460.14451**

**Source:** 1998-2000 AACS.

**R 460.14452**

**Source:** 1998-2000 AACS.

**R 460.14453**

**Source:** 1998-2000 AACS.

**R 460.14454**

**Source:** 1998-2000 AACS.

**R 460.14455**

**Source:** 1998-2000 AACS.

**R 460.14457**

**Source:** 1998-2000 AACS.

**R 460.14459**

**Source:** 1998-2000 AACS.

**R 460.14461**

**Source:** 1998-2000 AACS.

**R 460.14463**

**Source:** 1998-2000 AACS.

**R 460.14465**

**Source:** 1998-2000 AACS.

**R 460.14467**

**Source:** 1998-2000 AACS.

**R 460.14469**

**Source:** 1998-2000 AACS.

**R 460.14471**

**Source:** 1998-2000 AACS.

**R 460.14472**

**Source:** 1998-2000 AACS.

**R 460.14473**

**Source:** 1998-2000 AACS.

**R 460.14475**

**Source:** 1998-2000 AACS.

**R 460.14477**

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**Source:** 1998-2000 AACS.

**R 460.14479**

**Source:** 1998-2000 AACS.

**R 460.14481**

**Source:** 1998-2000 AACS.

**R 460.14483**

**Source:** 1998-2000 AACS.

**R 460.14485**

**Source:** 1998-2000 AACS.

**R 460.14487**

**Source:** 1998-2000 AACS.

**R 460.14489**

**Source:** 1998-2000 AACS.

**PART 12. TEST REQUIREMENTS**

**R 460.14501**

**Source:** 1998-2000 AACS.

**R 460.14503**

**Source:** 1998-2000 AACS.

**R 460.14505**

**Source:** 1998-2000 AACS.

**R 460.14507**

**Source:** 1998-2000 AACS.

**R 460.14509**

**Source:** 1998-2000 AACS.

**R 460.14511**

**Source:** 1998-2000 AACS.

**R 460.14513**

**Source:** 1998-2000 AACS.

**R 460.14515**

**Source:** 1998-2000 AACS.

**R 460.14517**

**Source:** 1998-2000 AACS.

**PART 13. UPDATING**

**R 460.14551**

**Source:** 1998-2000 AACS.

**R 460.14553**

**Source:** 1998-2000 AACS.

**R 460.14555**

**Source:** 1998-2000 AACS.



**R 460.14557**  
Source: 1998-2000 AACS.

**PART 14. OPERATIONS**

**R 460.14601**  
Source: 1998-2000 AACS.

**R 460.14603**  
Source: 1998-2000 AACS.

**R 460.14605**  
Source: 1998-2000 AACS.

**R 460.14606**  
Source: 1998-2000 AACS.

**R 460.14607**  
Source: 1998-2000 AACS.

**R 460.14609**  
Source: 1998-2000 AACS.

**R 460.14611**  
Source: 1998-2000 AACS.

**R 460.14613**  
Source: 1998-2000 AACS.

**R 460.14614**  
Source: 1998-2000 AACS.

**R 460.14615**  
Source: 1998-2000 AACS.

**R 460.14616**  
Source: 1998-2000 AACS.

**R 460.14617**  
Source: 1998-2000 AACS.

**R 460.14619**  
Source: 1998-2000 AACS.

**R 460.14621**  
Source: 1998-2000 AACS.

**R 460.14623**  
Source: 1998-2000 AACS.

**R 460.14625**  
Source: 1998-2000 AACS.

**R 460.14627**  
Source: 1998-2000 AACS.

**R 460.14629**

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**Source:** 1998-2000 AACS.

**R 460.14630**

**Source:** 1998-2000 AACS.

**PART 15. MAINTENANCE**

**R 460.14701**

**Source:** 1998-2000 AACS.

**R 460.14703**

**Source:** 1998-2000 AACS.

**R 460.14705**

**Source:** 1998-2000 AACS.

**R 460.14706**

**Source:** 1998-2000 AACS.

**R 460.14707**

**Source:** 1998-2000 AACS.

**R 460.14709**

**Source:** 1998-2000 AACS.

**R 460.14711**

**Source:** 1998-2000 AACS.

**R 460.14713**

**Source:** 1998-2000 AACS.

**R 460.14715**

**Source:** 1998-2000 AACS.

**R 460.14717**

**Source:** 1998-2000 AACS.

**R 460.14719**

**Source:** 1998-2000 AACS.

**R 460.14721**

**Source:** 1998-2000 AACS.

**R 460.14723**

**Source:** 1998-2000 AACS.

**R 460.14725**

**Source:** 1998-2000 AACS.

**R 460.14727**

**Source:** 1998-2000 AACS.

**R 460.14729**

**Source:** 1998-2000 AACS.

**R 460.14731**

**Source:** 1998-2000 AACS.

**R 460.14733**

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**2008 Edition**

**Source:** 1998-2000 AACS.

**R 460.14735**

**Source:** 1998-2000 AACS.

**R 460.14736**

**Source:** 1998-2000 AACS.

**R 460.14737**

**Source:** 1998-2000 AACS.

**R 460.14739**

**Source:** 1998-2000 AACS.

**R 460.14741**

**Source:** 1998-2000 AACS.

**R 460.14743**

**Source:** 1998-2000 AACS.

**R 460.14745**

**Source:** 1998-2000 AACS.

**R 460.14747**

**Source:** 1998-2000 AACS.

**R 460.14749**

**Source:** 1998-2000 AACS.

**R 460.14751**

**Source:** 1998-2000 AACS.

**R 460.14753**

**Source:** 1998-2000 AACS.

**R 460.14755**

**Source:** 1998-2000 AACS.

**PART 16. RECORDS AND REPORTS**

**R 460.14801**

**Source:** 1998-2000 AACS.

**R 460.14803**

**Source:** 1998-2000 AACS.

**R 460.14805**

**Source:** 1998-2000 AACS.

**PART 19. APPENDIXES AND RESCISSION**

**R 460.14901**

**Source:** 1998-2000 AACS.

**R 460.14902**

**Source:** 1998-2000 AACS.

**R 460.14903**

**Source:** 1998-2000 AACS.

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**2008 Edition**

- R 460.14904**  
Source: 1998-2000 AACS.
- R 460.14905**  
Source: 1998-2000 AACS.
- R 460.14906**  
Source: 1998-2000 AACS.
- R 460.14909**  
Source: 1998-2000 AACS.
- R 460.14910**  
Source: 1998-2000 AACS.
- R 460.14911**  
Source: 1998-2000 AACS.
- R 460.14912**  
Source: 1998-2000 AACS.
- R 460.14921**  
Source: 1998-2000 AACS.
- R 460.14922**  
Source: 1998-2000 AACS.
- R 460.14923**  
Source: 1998-2000 AACS.
- R 460.14924**  
Source: 1998-2000 AACS.
- R 460.14931**  
Source: 1998-2000 AACS.
- R 460.14941**  
Source: 1998-2000 AACS.
- R 460.14959**  
Source: 1998-2000 AACS.
- R 460.14961**  
Source: 1998-2000 AACS.
- R 460.14965**  
Source: 1998-2000 AACS.
- R 460.14966**  
Source: 1998-2000 AACS.
- R 460.14967**  
Source: 1998-2000 AACS.
- R 460.14999**  
Source: 1998-2000 AACS.

**Annual Administrative Code Supplement**  
**2008 Edition**

**DEPARTMENT OF STATE POLICE**  
**MOTOR CARRIER DIVISION**  
**MOTOR CARRIER SAFETY**

**PART 1. GENERAL PROVISIONS**

**R 460.16101**  
Source: 1997 AACS.

**R 460.16105**  
Source: 1997 AACS.

**R 460.16110**  
Source: 1997 AACS.

**R 460.16112**  
Source: 1997 AACS.

**R 460.16114**  
Source: 1997 AACS.

**R 460.16115**  
Source: 1997 AACS.

**R 460.16120**  
Source: 1997 AACS.

**PART 2. QUALIFICATIONS OF DRIVERS**

**R 460.16201**  
Source: 1997 AACS.

**R 460.16202**  
Source: 1997 AACS.

**R 460.16203**  
Source: 1997 AACS.

**R 460.16204**  
Source: 1997 AACS.

**QUALIFICATION AND DISQUALIFICATION OF DRIVERS**

**R 460.16205**  
Source: 1997 AACS.

**R 460.16205a**  
Source: 1997 AACS.

**R 460.16206**  
Source: 1997 AACS.

**R 460.16207**  
Source: 1997 AACS.

**R 460.16208**  
Source: 1997 AACS.

**Annual Administrative Code Supplement**  
**2008 Edition**

**R 460.16209**  
Source: 1997 AACS.

**R 460.16210**  
Source: 1997 AACS.

**R 460.16211**  
Source: 1997 AACS.

**R 460.16212**  
Source: 1997 AACS.

**R 460.16213**  
Source: 1997 AACS.

**R 460.16214**  
Source: 1997 AACS.

**R 460.16215**  
Source: 1997 AACS.

**R 460.16216**  
Source: 1997 AACS.

**R 460.16217**  
Source: 1997 AACS.

**R 460.16218**  
Source: 1997 AACS.

**R 460.16218a**  
Source: 1997 AACS.

**R 460.16218b**  
Source: 1997 AACS.

**FILES AND RECORDS**

**R 460.16219**  
Source: 1997 AACS.

**R 460.16220**  
Source: 1997 AACS.

**R 460.16221**  
Source: 1997 AACS.

**R 460.16222**  
Source: 1997 AACS.

**R 460.16223**  
Source: 1997 AACS.

**PART 3. DRIVING OF MOTOR VEHICLES**

**R 460.16301**  
Source: 1997 AACS.

**Annual Administrative Code Supplement**  
**2008 Edition**

**R 460.16302**  
Source: 1997 AACs.

**R 460.16303**  
Source: 1997 AACs.

**R 460.16304**  
Source: 1997 AACs.

**R 460.16305**  
Source: 1997 AACs.

**R 460.16306**  
Source: 1997 AACs.

**R 460.16307**  
Source: 1997 AACs.

**R 460.16308**  
Source: 1997 AACs.

**R 460.16309**  
Source: 1997 AACs.

**R 460.16310**  
Source: 1997 AACs.

**R 460.16311**  
Source: 1997 AACs.

**R 460.16312**  
Source: 1997 AACs.

**R 460.16313**  
Source: 1997 AACs.

**R 460.16314**  
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**R 460.16315**  
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**R 460.16316**  
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**R 460.16317**  
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**R 460.16318**  
Source: 1997 AACs.

**R 460.16319**  
Source: 1997 AACs.

**R 460.16320**  
Source: 1997 AACs.

**R 460.16321**  
Source: 1997 AACs.

**Annual Administrative Code Supplement**  
**2008 Edition**

**R 460.16322**  
Source: 1997 AACS.

**R 460.16323**  
Source: 1997 AACS.

**R 460.16324**  
Source: 1997 AACS.

**USE OF LIGHTED LAMPS AND REFLECTORS**

**R 460.16325**  
Source: 1997 AACS.

**R 460.16326**  
Source: 1997 AACS.

**R 460.16327**  
Source: 1997 AACS.

**R 460.16328**  
Source: 1997 AACS.

**R 460.16329**  
Source: 1997 AACS.

**R 460.16330**  
Source: 1997 AACS.

**R 460.16331**  
Source: 1997 AACS.

**R 460.16332**  
Source: 1997 AACS.

**R 460.16333**  
Source: 1997 AACS.

**R 460.16334**  
Source: 1997 AACS.

**R 460.16335**  
Source: 1997 AACS.

**R 460.16335a**  
Source: 1997 AACS.

**R 460.16336**  
Source: 1997 AACS.

**R 460.16337**  
Source: 1997 AACS.

**R 460.16338**  
Source: 1997 AACS.



**PART 4. PARTS AND ACCESSORIES FOR SAFE OPERATION**

**R 460.16401**  
Source: 1997 AACS.

**R 460.16402**  
Source: 1997 AACS.

**R 460.16403**  
Source: 1997 AACS.

**R 460.16404**  
Source: 1997 AACS.

**R 460.16405**  
Source: 1997 AACS.

**R 460.16406**  
Source: 1997 AACS.

**R 460.16407**  
Source: 1997 AACS.

**R 460.16408**  
Source: 1997 AACS.

**R 460.16409**  
Source: 1997 AACS.

**R 460.16410**  
Source: 1997 AACS.

**R 460.16411**  
Source: 1997 AACS.

**R 460.16412**  
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**R 460.16413**  
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**R 460.16414**  
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**R 460.16415**  
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**R 460.16416**  
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**R 460.16417**  
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**R 460.16418**  
Source: 1997 AACS.

**R 460.16419**  
Source: 1997 AACS.

**Annual Administrative Code Supplement**  
**2008 Edition**

**R 460.16420**  
Source: 1997 AACS.

**R 460.16421**  
Source: 1997 AACS.

**R 460.16422**  
Source: 1997 AACS.

**R 460.16423**  
Source: 1997 AACS.

**R 460.16424**  
Source: 1997 AACS.

**R 460.16425**  
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**R 460.16426**  
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**R 460.16427**  
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**R 460.16428**  
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**R 460.16429**  
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**R 460.16430**  
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**R 460.16431**  
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**R 460.16432**  
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**R 460.16433**  
Source: 1997 AACS.

**R 460.16434**  
Source: 1997 AACS.

**R 460.16435**  
Source: 1997 AACS.

**R 460.16436**  
Source: 1997 AACS.

**GLAZING AND WINDOW CONSTRUCTION**

**R 460.16437**  
Source: 1997 AACS.

**R 460.16438**  
Source: 1997 AACS.

**Annual Administrative Code Supplement**  
**2008 Edition**

**R 460.16439**  
Source: 1997 AACS.

**R 460.16440**  
Source: 1997 AACS.

**R 460.16441**  
Source: 1997 AACS.

**R 460.16442**  
Source: 1997 AACS.

**R 460.16443**  
Source: 1997 AACS.

**MISCELLANEOUS PARTS AND ACCESSORIES**

**R 460.16444**  
Source: 1997 AACS.

**R 460.16445**  
Source: 1997 AACS.

**R 460.16446**  
Source: 1997 AACS.

**R 460.16447**  
Source: 1997 AACS.

**R 460.16448**  
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**R 460.16449**  
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**R 460.16450**  
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**R 460.16455**  
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**R 460.16456**  
Source: 1997 AACS.

**R 460.16457**  
Source: 1997 AACS.

**Annual Administrative Code Supplement**  
**2008 Edition**

**R 460.16458**  
Source: 1997 AACS.

**EMERGENCY EQUIPMENT**

**R 460.16459**  
Source: 1997 AACS.

**PROTECTION AGAINST SHIFTING OR FALLING CARGO**

**R 460.16460**  
Source: 1997 AACS.

**R 460.16461**  
Source: 1997 AACS.

**R 460.16462**  
Source: 1997 AACS.

**R 460.16463**  
Source: 1997 AACS.

**PART 5. NOTIFICATION, REPORTING, AND RECORDING OF ACCIDENTS**

**R 460.16501**  
Source: 1997 AACS.

**R 460.16510**  
Source: 1997 AACS.

**R 460.16515**  
Source: 1997 AACS.

**R 460.16520**  
Source: 1997 AACS.

**R 460.16525**  
Source: 1997 AACS.

**R 460.16530**  
Source: 1997 AACS.

**PART 6. HOURS OF SERVICE OF DRIVERS**

**R 460.16601**  
Source: 1997 AACS.

**R 460.16605**  
Source: 1997 AACS.

**R 460.16610**  
Source: 1997 AACS.

**R 460.16615**  
Source: 1997 AACS.

**R 460.16620**  
Source: 1997 AACS.

**Annual Administrative Code Supplement**  
**2008 Edition**

**R 460.16625**  
Source: 1997 AACS.

**R 460.16630**  
Source: 1997 AACS.

**R 460.16635**  
Source: 1997 AACS.

**R 460.16640**  
Source: 1997 AACS.

**R 460.16645**  
Source: 1997 AACS.

**PART 7. INSPECTION AND MAINTENANCE**

**R 460.16701**  
Source: 1997 AACS.

**R 460.16705**  
Source: 1997 AACS.

**R 460.16710**  
Source: 1997 AACS.

**R 460.16715**  
Source: 1997 AACS.

**R 460.16720**  
Source: 1997 AACS.

**R 460.16725**  
Source: 1997 AACS.

**R 460.16730**  
Source: 1997 AACS.

**R 460.16735**  
Source: 1997 AACS.

**R 460.16740**  
Source: 1997 AACS.

**PART 8. TRANSPORTATION OF HAZARDOUS MATERIALS; DRIVING AND PARKING RULES**

**R 460.16801**  
Source: 1997 AACS.

**R 460.16810**  
Source: 1997 AACS.

**R 460.16815**  
Source: 1997 AACS.

**R 460.16820**  
Source: 1997 AACS.

**Annual Administrative Code Supplement**  
**2008 Edition**

**R 460.16825**  
Source: 1997 AACS.

**R 460.16830**  
Source: 1997 AACS.

**R 460.16835**  
Source: 1997 AACS.

**R 460.16840**  
Source: 1997 AACS.

**R 460.16845**  
Source: 1997 AACS.

**R 460.16850**  
Source: 1997 AACS.

**R 460.16855**  
Source: 1997 AACS.

**R 460.16860**  
Source: 1997 AACS.

**R 460.16865**  
Source: 1997 AACS.

**R 460.16870**  
Source: 1997 AACS.

**PART 9. APPENDIX A**

**R 460.16901**  
Source: 1997 AACS.

**DEPARTMENT OF CONSUMER AND INDUSTRY SERVICES**  
**PUBLIC SERVICE COMMISSION**  
**PRACTICE AND PROCEDURE BEFORE THE COMMISSION**

**PART 1. GENERAL PROVISIONS**

**R 460.17101**  
Source: 1992 AACS.

**R 460.17103**  
Source: 1992 AACS.

**R 460.17105**  
Source: 1992 AACS.

**R 460.17107**  
Source: 1992 AACS.

**R 460.17109**  
Source: 1992 AACS.

**Annual Administrative Code Supplement**  
**2008 Edition**

**R 460.17111**  
Source: 1992 AACS.

**R 460.17113**  
Source: 1992 AACS.

**R 460.17115**  
Source: 1992 AACS.

**R 460.17117**  
Source: 1992 AACS.

**PART 2. INTERVENTIONS**

**R 460.17201**  
Source: 1992 AACS.

**R 460.17203**  
Source: 1992 AACS.

**R 460.17205**  
Source: 1992 AACS.

**R 460.17207**  
Source: 1992 AACS.

**R 460.17209**  
Source: 1992 AACS.

**PART 3. HEARINGS**

**R 460.17301**  
Source: 1992 AACS.

**R 460.17303**  
Source: 1992 AACS.

**R 460.17305**  
Source: 1992 AACS.

**R 460.17307**  
Source: 1992 AACS.

**R 460.17309**  
Source: 1997 AACS.

**R 460.17311**  
Source: 1992 AACS.

**R 460.17313**  
Source: 1992 AACS.

**R 460.17315**  
Source: 1992 AACS.

**R 460.17317**  
Source: 1997 AACS.

**Annual Administrative Code Supplement**  
**2008 Edition**

**R 460.17319**  
Source: 1997 AACS.

**R 460.17321**  
Source: 1992 AACS.

**R 460.17323**  
Source: 1992 AACS.

**R 460.17325**  
Source: 1992 AACS.

**R 460.17327**  
Source: 1992 AACS.

**R 460.17329**  
Source: 1992 AACS.

**R 460.17331**  
Source: 1992 AACS.

**R 460.17333**  
Source: 1992 AACS.

**R 460.17335**  
Source: 1992 AACS.

**R 460.17337**  
Source: 1992 AACS.

**R 460.17339**  
Source: 1992 AACS.

**R 460.17341**  
Source: 1992 AACS.

**PART 4. REOPENINGS AND REHEARINGS**

**R 460.17401**  
Source: 1992 AACS.

**R 460.17403**  
Source: 1992 AACS.

**R 460.17405**  
Source: 1992 AACS.

**PART 5. COMPLAINTS**

**R 460.17501**  
Source: 1997 AACS.

**R 460.17503**  
Source: 1992 AACS.

**R 460.17505**  
Source: 1992 AACS.



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**2008 Edition**

**R 460.17507**  
Source: 1992 AACS.

**R 460.17509**  
Source: 1992 AACS.

**R 460.17511**  
Source: 1992 AACS.

**R 460.17513**  
Source: 1992 AACS.

**R 460.17515**  
Source: 1992 AACS.

**PART 6. SPECIFIC PROCEEDINGS**

**R 460.17601**  
Source: 1997 AACS.

**R 460.17603**  
Source: 1997 AACS.

**R 460.17605**  
Source: 1997 AACS.

**R 460.17607**  
Source: 1997 AACS.

**PART 7. DECLARATORY RULINGS**

**R 460.17701**  
Source: 1992 AACS.

**MOTOR CARRIERS**

**PART 1. GENERAL PROVISIONS**

**R 460.18101**  
Source: 1988 AACS.

**R 460.18105**  
Source: 1984 AACS.

**R 460.18106**  
Source: 1988 AACS.

**R 460.18199**  
Source: 1984 AACS.

**PART 2. APPLICATION FOR MOTOR CARRIER CERTIFICATE OR PERMIT**

**R 460.18201**  
Source: 1988 AACS.

**R 460.18202**  
Source: 1988 AACS.

**Annual Administrative Code Supplement**  
**2008 Edition**

**R 460.18203**  
Source: 1988 AACS.

**R 460.18204**  
Source: 1984 AACS.

**R 460.18205**  
Source: 1984 AACS.

**R 460.18206**  
Source: 1984 AACS.

**R 460.18207**  
Source: 1997 AACS.

**R 460.18208**  
Source: 1984 AACS.

**R 460.18209**  
Source: 1984 AACS.

**R 460.18212**  
Source: 1984 AACS.

**PART 3. MODIFIED PROCEDURE**

**R 460.18301**  
Source: 1984 AACS.

**R 460.18302**  
Source: 1984 AACS.

**R 460.18303**  
Source: 1988 AACS.

**R 460.18304**  
Source: 1984 AACS.

**R 460.18307**  
Source: 1984 AACS.

**R 460.18308**  
Source: 1984 AACS.

**PART 4. CERTIFICATES AND PERMITS**

**R 460.18401**  
Source: 1984 AACS.

**R 460.18402**  
Source: 1984 AACS.

**R 460.18403**  
Source: 1988 AACS.

**R 460.18404**  
Source: 1984 AACS.

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**2008 Edition**

**R 460.18405**  
Source: 1984 AACS.

**R 460.18406**  
Source: 1984 AACS.

**R 460.18407**  
Source: 1984 AACS.

**R 460.18408**  
Source: 1988 AACS.

**R 460.18409**  
Source: 1988 AACS.

**R 460.18410**  
Source: 1984 AACS.

**R 460.18411**  
Source: 1984 AACS.

**R 460.18412**  
Source: 1984 AACS.

**R 460.18413**  
Source: 1988 AACS.

**PART 5. IDENTIFICATION OF VEHICLE**

**R 460.18501**  
Source: 1984 AACS.

**R 460.18502**  
Source: 1984 AACS.

**R 460.18503**  
Source: 1988 AACS.

**R 460.18504**  
Source: 1984 AACS.

**R 460.18505**  
Source: 1988 AACS.

**PART 6. TRANSFER OF AUTHORITY**

**R 460.18601**  
Source: 1984 AACS.

**R 460.18602**  
Source: 1984 AACS.

**R 460.18603**  
Source: 1984 AACS.

**R 460.18604**  
Source: 1984 AACS.

**R 460.18605**  
Source: 1984 AACS.

**Annual Administrative Code Supplement**  
**2008 Edition**

**R 460.18606**  
Source: 1984 AACS.

**R 460.18607**  
Source: 1984 AACS.

**R 460.18609**  
Source: 1984 AACS.

**R 460.18610**  
Source: 1988 AACS.

**R 460.18611**  
Source: 1988 AACS.

**PART 7. SHIPPING DOCUMENTS AND PAYMENT OF FREIGHT CHARGES**

**R 460.18701**  
Source: 1988 AACS.

**R 460.18703**  
Source: 1988 AACS.

**R 460.18705**  
Source: 1988 AACS.

**R 460.18706**  
Source: 1988 AACS.

**R 460.18707**  
Source: 1984 AACS.

**R 460.18708**  
Source: 1988 AACS.

**R 460.18710**  
Source: 1984 AACS.

**R 460.18711**  
Source: 1984 AACS.

**PART 8. ACCOUNTING AND REPORTING PROCEDURES**

**R 460.18801**  
Source: 1988 AACS.

**R 460.18802**  
Source: 1988 AACS.

**PART 9. EMERGENCY-TEMPORARY AND TEMPORARY AUTHORITY**

**R 460.18901**  
Source: 1984 AACS.

**R 460.18902**  
Source: 1984 AACS.

**R 460.18903**  
Source: 1984 AACS.

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**2008 Edition**

**R 460.18904**  
Source: 1984 AACS.

**R 460.18906**  
Source: 1984 AACS.

**R 460.18907**  
Source: 1988 AACS.

**R 460.18909**  
Source: 1984 AACS.

**R 460.18910**  
Source: 1984 AACS.

**R 460.18911**  
Source: 1984 AACS.

**R 460.18912**  
Source: 1984 AACS.

**PART 10. COLLECTIVE RATE MAKING BETWEEN OR AMONG CARRIERS**

**R 460.19001**  
Source: 1984 AACS.

**R 460.19002**  
Source: 1984 AACS.

**R 460.19003**  
Source: 1984 AACS.

**R 460.19004**  
Source: 1984 AACS.

**R 460.19005**  
Source: 1984 AACS.

**R 460.19006**  
Source: 1984 AACS.

**R 460.19007**  
Source: 1984 AACS.

**R 460.19008**  
Source: 1984 AACS.

**R 460.19009**  
Source: 1984 AACS.

**R 460.19010**  
Source: 1984 AACS.

**R 460.19011**  
Source: 1984 AACS.

**R 460.19012**  
Source: 1984 AACS.

**Annual Administrative Code Supplement**  
**2008 Edition**

**R 460.19013**  
Source: 1984 AACS.

**R 460.19014**  
Source: 1984 AACS.

**R 460.19016**  
Source: 1984 AACS.

**R 460.19018**  
Source: 1984 AACS.

**R 460.19019**  
Source: 1988 AACS.

**R 460.19020**  
Source: 1984 AACS.

**R 460.19021**  
Source: 1984 AACS.

**R 460.19022**  
Source: 1984 AACS.

**PART 11. INSURANCE**

**R 460.19101**  
Source: 1984 AACS.

**R 460.19102**  
Source: 1988 AACS.

**R 460.19103**  
Source: 1984 AACS.

**R 460.19104**  
Source: 1988 AACS.

**R 460.19105**  
Source: 1988 AACS.

**R 460.19106**  
Source: 1984 AACS.

**PART 12. RATES AND TARIFFS**

**R 460.19201**  
Source: 1984 AACS.

**R 460.19202**  
Source: 1984 AACS.

**R 460.19203**  
Source: 1988 AACS.

**R 460.19204**  
Source: 1984 AACS.

**Annual Administrative Code Supplement**  
**2008 Edition**

**RATE JUSTIFICATION**

**R 460.19205**  
Source: 1984 AACS.

**R 460.19206**  
Source: 1988 AACS.

**R 460.19207**  
Source: 1984 AACS.

**R 460.19209**  
Source: 1984 AACS.

**R 460.19210**  
Source: 1984 AACS.

**R 460.19211**  
Source: 1988 AACS.

**R 460.19212**  
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**R 460.19213**  
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**R 460.19214**  
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**R 460.19215**  
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**R 460.19216**  
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**R 460.19217**  
Source: 1988 AACS.

**R 460.19218**  
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**R 460.19219**  
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**R 460.19220**  
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**R 460.19221**  
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**R 460.19222**  
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**R 460.19223**  
Source: 1984 AACS.

**R 460.19224**  
Source: 1984 AACS.

**Annual Administrative Code Supplement**  
**2008 Edition**

**R 460.19225**  
Source: 1984 AACS.

**R 460.19226**  
Source: 1984 AACS.

**R 460.19227**  
Source: 1984 AACS.

**R 460.19228**  
Source: 1984 AACS.

**TARIFF COMPILATION**

**R 460.19229**  
Source: 1984 AACS.

**R 460.19230**  
Source: 1984 AACS.

**R 460.19231**  
Source: 1984 AACS.

**R 460.19232**  
Source: 1984 AACS.

**R 460.19233**  
Source: 1984 AACS.

**R 460.19234**  
Source: 1988 AACS.

**R 460.19235**  
Source: 1984 AACS.

**R 460.19236**  
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**R 460.19237**  
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**R 460.19238**  
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**R 460.19239**  
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**R 460.19240**  
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**R 460.19241**  
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**R 460.19242**  
Source: 1984 AACS.

**R 460.19243**  
Source: 1984 AACS.



**Annual Administrative Code Supplement**  
**2008 Edition**

**R 460.19244**  
Source: 1984 AACS.

**R 460.19245**  
Source: 1984 AACS.

**R 460.19246**  
Source: 1988 AACS.

**R 460.19247**  
Source: 1988 AACS.

**R 460.19248**  
Source: 1988 AACS.

**R 460.19249**  
Source: 1984 AACS.

**R 460.19250**  
Source: 1988 AACS.

**R 460.19251**  
Source: 1984 AACS.

**R 460.19252**  
Source: 1984 AACS.

**R 460.19253**  
Source: 1984 AACS.

**PART 13. FORMS**

**R 460.19301**  
Source: 1988 AACS.

**DEPARTMENT OF CONSUMER AND INDUSTRY SERVICES**

**PUBLIC SERVICE COMMISSION**

**GAS SAFETY**

**PART 1. GENERAL PROVISIONS**

**R 460.20101**  
Source: 1998-2000 AACS.

**R 460.20102**  
Source: 1998-2000 AACS.

**R 460.20103**  
Source: 1998-2000 AACS.

**R 460.20104**  
Source: 1998-2000 AACS.

**PART 2. SAFETY STANDARDS AND TESTING REQUIREMENTS**

**R 460.20201**

**Annual Administrative Code Supplement**  
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**Source:** 2003 AACS.

**R 460.20202**

**Source:** 1998-2000 AACS.

**PART 3. ADDITIONAL MINIMUM SAFETY STANDARDS**

**R 460.20401**

**Source:** 2003 AACS.

**R 460.20402**

**Source:** 2003 AACS.

**R 460.20403**

**Source:** 2003 AACS.

**R 460.20404**

**Source:** 2003 AACS.

**R 460.20405**

**Source:** 2003 AACS.

**R 460.20406**

**Source:** 2003 AACS.

**R 460.20407**

**Source:** 2003 AACS.

**R 460.20408**

**Source:** 2003 AACS.

**R 460.20409**

**Source:** 2003 AACS.

**R 460.20410**

**Source:** 2003 AACS.

**R 460.20411**

**Source:** 2003 AACS.

**R 460.20412**

**Source:** 2003 AACS.

**R 460.20413**

**Source:** 2003 AACS.

**R 460.20414**

**Source:** 2003 AACS.

**R 460.20415**

**Source:** 2003 AACS.

**R 460.20416**

**Source:** 2003 AACS.

**R 460.20417**

**Source:** 2003 AACS.

**R 460.20418**

**Annual Administrative Code Supplement**  
**2008 Edition**

Source: 2003 AACS.

**R 460.20419**

Source: 2003 AACS.

**R 460.20420**

Source: 2003 AACS.

**R 460.20421**

Source: 2003 AACS.

**R 460.20422**

Source: 2003 AACS.

**R 460.20423**

Source: 2003 AACS.

**R 460.20424**

Source: 2003 AACS.

**R 460.20425**

Source: 2003 AACS.

**R 460.20426**

Source: 2003 AACS.

**R 460.20427**

Source: 2003 AACS.

**R 460.20428**

Source: 2003 AACS.

**R 460.20429**

Source: 2003 AACS.

**R 460.20430**

Source: 2003 AACS.

**R 460.20431**

Source: 2003 AACS.

**PART 4. SOUR GAS PIPELINES**

**R 460.20401**

Source: 1998-2000 AACS.

**R 460.20402**

Source: 1998-2000 AACS.

**R 460.20403**

Source: 1998-2000 AACS.

**R 460.20404**

Source: 1998-2000 AACS.

**R 460.20405**

Source: 1998-2000 AACS.

**Annual Administrative Code Supplement**  
**2008 Edition**

**PART 5. RECORDS AND REPORTS**

**R 460.20501**  
Source: 1998-2000 AACS.

**R 460.20502**  
Source: 2003 AACS.

**R 460.20503**  
Source: 1998-2000 AACS.

**R 460.20504**  
Source: 1998-2000 AACS.

**PART 6. ADOPTION OF STANDARDS**

**R 460.20601**  
Source: 2003 AACS.

**R 460.20602**  
Source: 2003 AACS.

**R 460.20603**  
Source: 2003 AACS.

**R 460.20604**  
Source: 2003 AACS.

**R 460.20605**  
Source: 2003 AACS.

**R 460.20606**  
Source: 2006 AACS.

**DEPARTMENT OF TRANSPORTATION**

**BUREAU OF URBAN AND PUBLIC TRANSPORTATION**

**STATE RAIL LINE DIVESTITURE**

**R 474.51**  
Source: 1998-2000 AACS.

**R 474.52**  
Source: 1998-2000 AACS.

**R 474.53**  
Source: 1998-2000 AACS.

**R 474.54**  
Source: 1998-2000 AACS.

**R 474.55**  
Source: 1998-2000 AACS.

**R 474.56**  
Source: 1998-2000 AACS.

**Annual Administrative Code Supplement**  
**2008 Edition**

**R 474.57**  
Source: 1998-2000 AACS.

**R 474.58**  
Source: 1998-2000 AACS.

**R 474.59**  
Source: 1998-2000 AACS.

**MOTOR BUS TRANSPORTATION**

**R 474.101**  
Source: 1985 AACS.

**R 474.102**  
Source: 1985 AACS.

**R 474.103**  
Source: 1985 AACS.

**R 474.104**  
Source: 1985 AACS.

**R 474.105**  
Source: 1985 AACS.

**R 474.106**  
Source: 1985 AACS.

**DEPARTMENT OF CONSUMER AND INDUSTRY SERVICES**

**PUBLIC SERVICE COMMISSION**

**TELECOMMUNICATION SERVICES**

**PART 1. GENERAL PROVISIONS**

**R 484.1**  
Source: 2005 AACS.

**R 484.2**  
Source: 2005 AACS.

**PART 2. RECORDS AND REPORTS**

**R 484.21**  
Source: 2005 AACS.

**R 484.22**  
Source: 2005 AACS.

**R 484.23**  
Source: 2005 AACS.

**R 484.24**  
Source: 2005 AACS.

**PART 3. CUSTOMER RELATIONS**

**R 484.31**

**Annual Administrative Code Supplement**  
**2008 Edition**

**Source:** 2005 AACCS.

**R 484.32**

**Source:** 2005 AACCS.

**R 484.33**

**Source:** 2005 AACCS.

**R 484.34**

**Source:** 2005 AACCS.

**PART 4. ENGINEERING**

**R 484.41**

**Source:** 2005 AACCS.

**R 484.42**

**Source:** 2005 AACCS.

**R 484.43**

**Source:** 2005 AACCS.

**R 484.44**

**Source:** 2005 AACCS.

**PART 5. MAINTENANCE**

**R 484.51**

**Source:** 2005 AACCS.

**R 484.52**

**Source:** 2005 AACCS.

**R 484.53**

**Source:** 2005 AACCS.

**R 484.54**

**Source:** 2005 AACCS.

**PART 6. QUALITY OF SERVICE**

**R 484.61**

**Source:** 2005 AACCS.

**R 484.62**

**Source:** 2005 AACCS.

**R 484.63**

**Source:** 2005 AACCS.

**R 484.64**

**Source:** 2005 AACCS.

**R 484.65**

**Source:** 2005 AACCS.

**R 484.66**

**Source:** 2005 AACCS.

**Annual Administrative Code Supplement**  
**2008 Edition**

**R 484.67**  
Source: 2005 AACS.

**OPERATOR SERVICE PROVIDERS**

**R 484.101**  
Source: 1996 AACS.

**R 484.102**  
Source: 1996 AACS.

**R 484.103**  
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**R 484.104**  
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**R 484.110**  
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**R 484.111**  
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**R 484.112**  
Source: 1996 AACS.

**PAYPHONE SERVICE**

**R 484.151**  
Source: 1996 AACS.

**R 484.152**  
Source: 1996 AACS.

**R 484.153**  
Source: 1996 AACS.

**R 484.154**  
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**R 484.155**  
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**2008 Edition**

**R 484.156**  
Source: 1996 AACS.

**R 484.157**  
Source: 1996 AACS.

**R 484.158**  
Source: 1996 AACS.

**PRIVACY STANDARDS FOR TELECOMMUNICATION SERVICES**

**R 484.201**  
Source: 1996 AACS.

**R 484.202**  
Source: 1996 AACS.

**R 484.203**  
Source: 1996 AACS.

**R 484.204**  
Source: 1996 AACS.

**R 484.205**  
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**R 484.206**  
Source: 1996 AACS.

**R 484.207**  
Source: 1996 AACS.

**R 484.208**  
Source: 1996 AACS.

**BILLING STANDARDS FOR BASIC RESIDENTIAL TELECOMMUNICATION SERVICE**

**PART 1. GENERAL PROVISIONS**

**R 484.301**  
Source: 1996 AACS.

**R 484.302**  
Source: 1996 AACS.

**R 484.303**  
Source: 1996 AACS.

**PART 2. PROHIBITED ACTIVITIES**

**R 484.321**  
Source: 1996 AACS.

**R 484.322**  
Source: 1996 AACS.

**PART 3. BILLING AND PAYMENT STANDARDS**

**R 484.331**



**Annual Administrative Code Supplement**  
**2008 Edition**

**Source:** 1996 AACS.

**R 484.332**

**Source:** 1996 AACS.

**R 484.333**

**Source:** 1996 AACS.

**R 484.334**

**Source:** 1996 AACS.

**R 484.335**

**Source:** 1996 AACS.

**R 484.336**

**Source:** 1996 AACS.

**R 484.337**

**Source:** 1996 AACS.

**PART 4. SECURITY DEPOSITS, SERVICE OBLIGATIONS, AND PREPAYMENT OF SERVICES**

**R 484.341**

**Source:** 1996 AACS.

**R 484.342**

**Source:** 1996 AACS.

**PART 5. CUSTOMER ACCESS TO INFORMATION**

**R 484.351**

**Source:** 1996 AACS.

**R 484.352**

**Source:** 1996 AACS.

**R 484.353**

**Source:** 1996 AACS.

**PART 6. INVESTIGATIONS AND INFORMAL COMPLAINT PROCEDURES**

**R 484.361**

**Source:** 1996 AACS.

**R 484.362**

**Source:** 1996 AACS.

**PART 7. FORMAL COMPLAINTS**

**R 484.371**

**Source:** 1996 AACS.

**R 484.372**

**Source:** 1996 AACS.

**R 484.373**

**Source:** 1996 AACS.

**Annual Administrative Code Supplement**  
**2008 Edition**

**PART 8. SHUTOFF OF SERVICE**

**R 484.381**  
Source: 1996 AACS.

**R 484.382**  
Source: 1996 AACS.

**R 484.383**  
Source: 1996 AACS.

**R 484.384**  
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**R 484.385**  
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**R 484.386**  
Source: 1996 AACS.

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**PUBLIC SERVICE COMMISSION**

**TELECOMMUNICATION SERVICES**

**PART 1. GENERAL PROVISIONS**

**R 484.401**  
Source: 2005 AACS.

**R 484.402**  
Source: 2005 AACS.

**PART 2. RECORDS, REPORTS, AND TARIFFS**

**R 484.421**  
Source: 2005 AACS.

**R 484.422**  
Source: 2005 AACS.

**R 484.423**  
Source: 2005 AACS.

**R 484.424**  
Source: 2005 AACS.

**R 484.425**  
Source: 2005 AACS.

**PART 3. CUSTOMER RELATIONS**

**R 484.431**  
Source: 2005 AACS.

**R 484.434**

**Annual Administrative Code Supplement**  
**2008 Edition**

**Source:** 2005 AACS.

**R 484.435**

**Source:** 2005 AACS.

**R 484.438**

**Source:** 2005 AACS.

**R 484.439**

**Source:** 2005 AACS.

**R 484.440**

**Source:** 2005 AACS.

**R 484.440a**

**Source:** 2005 AACS.

**R 484.440b**

**Source:** 2005 AACS.

**R 484.440c**

**Source:** 2005 AACS.

**PART 4. ENGINEERING AND PLANNING**

**R 484.441**

**Source:** 2005 AACS.

**R 484.442**

**Source:** 2005 AACS.

**R 484.443**

**Source:** 2005 AACS.

**R 484.444**

**Source:** 2005 AACS.

**R 484.445**

**Source:** 2005 AACS.

**R 484.446**

**Source:** 2005 AACS.

**PART 5. REPAIR AND INSTALLATION**

**R 484.451**

**Source:** 2005 AACS.

**R 484.452**

**Source:** 2005 AACS.

**R 484.453**

**Source:** 2005 AACS.

**R 484.454**

**Source:** 2005 AACS.

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**2008 Edition**

**R 484.455**  
Source: 2005 AACCS.

**R 484.456**  
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**R 484.457**  
Source: 2005 AACCS.

**R 484.458**  
Source: 2005 AACCS.

**R 484.459**  
Source: 2005 AACCS.

**PART 6. MONITORING**

**R 484.460**  
Source: 2005 AACCS.

**R 484.461**  
Source: 2005 AACCS.

**PART 7. WAIVERS AND EXCEPTIONS**

**R 484.471**  
Source: 2005 AACCS.

**DEPARTMENT OF LABOR AND ECONOMIC GROWTH**

**DIRECTOR'S OFFICE**

**MICHIGAN CHILDREN'S PROTECTION REGISTRY RULES**

**R 484.501**  
Source: 2005 AACCS.

**R 484.502**  
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**R 484.503**  
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**R 484.506**  
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**R 484.507**  
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**Annual Administrative Code Supplement**  
**2008 Edition**

**R 484.508**  
Source: 2005 AACS.

**R 484.509**  
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**R 484.510**  
Source: 2006 AACS.

**R 484.511**  
Source: 2005 AACS.

**R 484.512**  
Source: 2005 AACS.

**DEPARTMENT OF LABOR AND ECONOMIC GROWTH**

**PUBLIC SERVICE COMMISSION**

**TELECOMMUNICATION SERVICES**

**PART 1. GENERAL PROVISIONS**

**R 484.519**  
Source: 2005 AACS.

**R 484.520**  
Source: 2007 AACS.

**PART 2. RECORDS, REPORTS, AND TARIFFS**

**R 484.521**  
Source: 2005 AACS.

**R 484.522**  
Source: 2005 AACS.

**R 484.523**  
Source: 2007 AACS.

**R 484.524**  
Source: 2007 AACS.

**R 484.525**  
Source: 2005 AACS.

**PART 3. CUSTOMER RELATIONS**

**R 484.531**  
Source: 2007 AACS.

**R 484.534**  
Source: 2007 AACS.

**R 484.535**  
Source: 2007 AACS.

**Annual Administrative Code Supplement**  
**2008 Edition**

**R 484.538**  
Source: 2007 AACs.

**R 484.539**  
Source: 2007 AACs.

**R 484.540**  
Source: 2005 AACs.

**R 484.540a**  
Source: 2007 AACs.

**R 484.540b**  
Source: 2007 AACs.

**R 484.540c**  
Source: 2007 AACs.

**PART 4. ENGINEERING AND PLANNING**

**R 484.541**  
Source: 2005 AACs.

**R 484.542**  
Source: 2005 AACs.

**R 484.543**  
Source: 2007 AACs.

**R 484.544**  
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**R 484.545**  
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**R 484.546**  
Source: 2007 AACs.

**PART 5. REPAIR AND INSTALLATION**

**R 484.551**  
Source: 2007 AACs.

**R 484.552**  
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**R 484.556**  
Source: 2005 AACs.

**Annual Administrative Code Supplement**  
**2008 Edition**

**R 484.557**  
Source: 2007 AACs.

**R 484.558**  
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**R 484.559**  
Source: 2007 AACs.

**R 484.560**  
Source: 2007 AACs.

**PART 6. MONITORING**

**R 484.561**  
Source: 2007 AACs.

**PART 7. WAIVERS AND EXCEPTIONS**

**R 484.571**  
Source: 2007 AACs.

**DEPARTMENT OF LABOR AND ECONOMIC GROWTH**

**PUBLIC SERVICE COMMISSION**

**TELECOMMUNICATION SERVICES – LICENSE TRANSFER PROCEDURES**

**R 484.601 Transfer of Bankrupt Provider's License.**

Rule 1. (1) Any licensed provider that files for bankruptcy protection shall notify the commission within 10 days of such filing, and shall provide the commission with a copy of any application filed with the bankruptcy court requesting transfer of the bankrupt provider's license.

(2) If the bankruptcy court orders that the bankrupt provider's license be transferred to another provider licensed in the State of Michigan, and the transferred license will not result in the expansion of the territory covered by the license recipient, the bankrupt provider and the license recipient shall so notify the commission within 10 days of the issuance of the order. The transfer shall be effective upon filing of the notice. The license recipient shall comply with all applicable state and federal customer notification and tariff requirements.

(3) If the bankruptcy court orders that the bankrupt provider's license be transferred to another provider licensed in the State of Michigan, and the transferred license will result in the expansion of the territory covered by the license recipient, then the following shall apply:

(a) The bankrupt provider and the license recipient shall so notify the commission within 10 days of the issuance of the order.

(b) The license recipient shall file an application under MCL 484.2301 and 484.2302 to temporarily and permanently expand its license within 30 days of the issuance of the order.

(c) The license recipient shall comply with all applicable state and federal customer notification and tariff requirements.

(4) If the bankruptcy court orders that the bankrupt provider's license be transferred to a provider that is not licensed in the State of Michigan, then the following shall apply:

(a) The bankrupt provider and the license recipient shall so notify the commission within 10 days of the issuance of the order.

(b) The license recipient shall file an application under MCL 484.2301 and 484.2302 for a temporary and permanent license to provide basic local exchange service within 30 days of the issuance of the order.

(c) The license recipient shall comply with all applicable state and federal customer notification and tariff requirements.

History: 2008 MR 10, Eff. May 21, 2008.

**BANKS**

**PART 1. GENERAL PROVISIONS**

**Annual Administrative Code Supplement**  
**2008 Edition**

**R 487.1101**  
Source: 1998-2000 AACS.

**R 487.1102**  
Source: 1998-2000 AACS.

**PART 2. ADMINISTRATION**

**R 487.1201**  
Source: 1998-2000 AACS.

**R 487.1202**  
Source: 1998-2000 AACS.

**R 487.1203**  
Source: 1998-2000 AACS.

**R 487.1204**  
Source: 1998-2000 AACS.

**R 487.1210**  
Source: 1998-2000 AACS.

**PART 4. POWERS**

**R 487.1410**  
Source: 1998-2000 AACS.

**R 487.1420**  
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**R 487.1421**  
Source: 1998-2000 AACS.

**R 487.1422**  
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**R 487.1423**  
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**R 487.1424**  
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Source: 1998-2000 AACS.

**R 487.1427**  
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**R 487.1430**  
Source: 1998-2000 AACS.

**PART 5. REGULATION**

**R 487.1501**



**Annual Administrative Code Supplement**  
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**Source:** 1998-2000 AACS.

**R 487.1502**

**Source:** 1998-2000 AACS.

**R 487.1503**

**Source:** 1998-2000 AACS.

**DEPARTMENT OF TREASURY**  
**BUREAU OF MANAGEMENT SERVICES**  
**STATE DIRECT DEPOSIT PROCESS**

**R 487.2101**

**Source:** 1994 AACS.

**R 487.2102**

**Source:** 1994 AACS.

**R 487.2103**

**Source:** 1994 AACS.

**R 487.2104**

**Source:** 1994 AACS.

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**Source:** 1994 AACS.

**R 487.2108**

**Source:** 1994 AACS.

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**Source:** 1994 AACS.

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**Source:** 1994 AACS.

**DEPARTMENT OF LABOR AND ECONOMIC GROWTH**  
**OFFICE OF FINANCIAL AND INSURANCE SERVICES**  
**DEFERRED PRESENTMENT STATEWIDE DATABASE**

**R 487.2121**

**Source:** 2007 AACS.

**R 487.2122**

**Source:** 2007 AACS.

**R 487.2123**

**Source:** 2007 AACS.

**CREDIT UNIONS**

**R 490.1**  
Source: 2005 AACS.

**R 490.2**  
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**R 490.4**  
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**R 490.5**  
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**R 490.11**  
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Source: 1997 AACS.

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Source: 1997 AACS.

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**Annual Administrative Code Supplement**  
**2008 Edition**

**R 490.31**  
Source: 1997 AACS.

**R 490.41**  
Source: 2005 AACS.

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Source: 2005 AACS.

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**R 490.97**  
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**R 490.101**  
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**R 490.111**  
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**R 490.112**  
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**Annual Administrative Code Supplement**  
**2008 Edition**

**R 490.113**  
Source: 2005 AACs.

**R 490.114**  
Source: 2005 AACs.

**R 490.115**  
Source: 2005 AACs.

**R 490.116**  
Source: 2005 AACs.

**R 490.117**  
Source: 2005 AACs.

**R 490.118**  
Source: 2005 AACs.

**SAVINGS AND LOAN ASSOCIATIONS**

**R 491.101**  
Source: 1981 AACs.

**R 491.110**  
Source: 1981 AACs.

**R 491.115**  
Source: 1981 AACs.

**R 491.120**  
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**R 491.155**  
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Source: 1981 AACs.

**Annual Administrative Code Supplement**  
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**R 491.170**  
Source: 1981 AACS.

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**R 491.190**  
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**R 491.195**  
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**R 491.197**  
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**REGULATORY LOAN LICENSEES**

**R 493.1**  
Source: 1981 AACS.

**R 493.5**  
Source: 1983 AACS.

**R 493.10**  
Source: 1983 AACS.

**R 493.11**  
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**R 493.12**  
Source: 1983 AACS.

**R 493.13**  
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**R 493.14**  
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**R 493.15**  
Source: 1983 AACS.

**R 493.16**  
Source: 1983 AACS.

**R 493.20**  
Source: 1997 AACS.

**R 493.95**  
Source: 1981 AACS.

**SECONDARY MORTGAGE LICENSEES**

**R 493.101**

**Annual Administrative Code Supplement**  
**2008 Edition**

**Source:** 1998-2000 AACs.

**R 493.102**

**Source:** 1998-2000 AACs.

**R 493.110**

**Source:** 1998-2000 AACs.

**R 493.111**

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